

Hello Sarah,

I do not see changes to this WAC but would like to see them for our industry for I believe the current WAC is outdated.

WAC 208-660-195 Section 4 regarding operating from any location other than your licensed location. In today's environment it is necessary to give superior service to our clients in order to meet consumers expectation that has been set due to technology. It is not always practical to be at your licensed location 24/7 when conducting business, since it is common to get calls from Consumers and Agents after 5:00 and on weekends. With the current requirement, it would require every MLO to have their homes licensed. I believe this creates a safety issue for the MLO, since their home address would then be public record. Can we please look at revisiting this requirement and advise how we can work together to make the proper changes for today's environment.

Thank you in advance for your consideration,

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