ORDER SUMMARY – Case Number: C-11-0642

Name(s):	Alan Ross Kilburn [ARK]			
	Kilburn Group, Inc. d/b/a Seattle Short Sales, Inc. [KGI]			
Order Number:	C-11-0642-12-CO01			
Effective Date:	February 7, 2013			
License Number:	NMLS 333817 [ARK – Mortgage Loan Originator License] NMLS 395947 [KGI – Consumer Loan Company License Application]			
Or NMLS Identifier [U/L] License Effect :	(Revoked, suspended, stayed, application denied or withdrawn) If applicable, you must specifically note the ending dates of terms. 333817 — Revoked			
Electific Elifect.	395947 – Voluntarily Withdrawn			
Not Apply Until:	N/A			
Not Eligible Until:	N/A			
Prohibition/Ban Until:	February 7, 2018			
Investigation Costs	\$15,000	Due	Paid ⊠ Y □ N	Date 2/7/2013
Fine	\$15,000	Due	Paid ⊠ Y □ N	Date 2/7/2013
Assessment(s)	\$	Due	Paid Y N	Date
Restitution	\$	Due	Paid N	Date
Judgment	\$	Due	Paid N	Date
Satisfaction of Judgment F	□ Y □ N			
No. of Victims:				
Comments:				

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF DETERMINING
Whether there has been a violation of the
Mortgage Broker Practices Act of Washington,
and the Consumer Loan Act of Washington, and
INVESTIGATING the consumer loan company
license application under the Consumer Loan Act
of Washington by:

No.: C-11-0642-12-CO01

CONSENT ORDER

KILBURN GROUP, INC., d/b/a SEATTLE SHORT SALES, INC., and ALAN ROSS KILBURN, President, Owner, and Mortgage Loan Originator,

Respondents.

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COMES NOW the Director of the Department of Financial Institutions (Director), through his designee Deborah Bortner, Division Director, Division of Consumer Services, and Respondent Kilburn Group, Inc., and Respondent Alan Ross Kilburn, and finding that the issues raised in the above-captioned matter may be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 19.146 of the Revised Code of Washington (RCW), the Mortgage Broker Practices Act (MBPA), chapter 31.04 RCW, the Consumer Loan Act (CLA), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

AGREEMENT AND ORDER

The Department of Financial Institutions, Division of Consumer Services (Department) and Respondent Kilburn Group, Inc. and Respondent Alan Ross Kilburn have agreed upon a basis for resolution of the matters alleged in Amended Statement of Charges No. C-11-0642-12-SC02 (Amended Statement of Charges), entered February 3, 2012, (copy attached hereto). Pursuant to the MBPA, the CLA, and RCW 34.05.060 of the Administrative Procedure Act, Respondent Kilburn Group, Inc. and Respondent Alan Ross Kilburn hereby agree to the Department's entry of this

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CONSENT ORDER C-11-0642-12-CO01 Kilburn Group, Inc. and Alan Ross Kilburn DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200
Olympia, WA 98504-1200
(360) 902.8703

Consent Order and further agree that the issues raised in the above-captioned matter may be economically and efficiently settled by entry of this Consent Order. The parties intend this Consent Order to fully resolve the Amended Statement of Charges.

Based upon the foregoing:

- A. **Jurisdiction**. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.
- B. Waiver of Hearing. It is AGREED that Respondent Kilburn Group, Inc. and Respondent Alan Ross Kilburn have been informed of the right to a hearing before an administrative law judge, and hereby waive their right to a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein. Accordingly, Respondent Kilburn Group, Inc., by the signatures of its representatives below, and Respondent Alan Ross Kilburn, by his signature and the signatures of his representatives below, withdraw their appeal to the Office of Administrative Hearings.
- C. **No Admission of Liability.** The parties intend this Consent Order to fully resolve the Amended Statement of Charges and agree that Respondents do not admit to any wrongdoing by its entry.
- D. Mortgage Broker License Required. It is AGREED that, pursuant to the MBPA, a person may not engage in the business of a mortgage broker in the state of Washington without first obtaining and maintaining a mortgage broker license from the Department in accordance with the MBPA or qualifying for an exemption from licensure as delineated in the MBPA. It is further AGREED that Respondent Kilburn Group, Inc. and Respondent Alan Ross Kilburn each shall not engage in the business of a mortgage broker in or related to the state of Washington, including but not limited to the employment of any natural person for the performance of residential mortgage loan

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- E. Mortgage Loan Originator License Required. It is AGREED that, pursuant to the MBPA, a natural person may not engage in the business of a mortgage loan originator in the state of Washington without first obtaining and maintaining an active and sponsored mortgage loan originator license from the Department in accordance with the MBPA or qualifying for an exemption from licensure as delineated in the MBPA. It is further AGREED that Respondent Alan Ross Kilburn shall not engage in the business of a mortgage loan originator in or related to the state of Washington, including but not limited to the performance of residential mortgage loan modification services including the negotiation of short sale transactions involving real property or consumers located in the state of Washington, without obtaining and maintaining an active and sponsored mortgage loan originator license from the Department in accordance with the MBPA, as now or hereafter amended, or qualifying for an exemption from licensure as delineated in the MBPA, as now or hereafter amended.
- F. Consumer Loan Company License Application Withdrawal. It is AGREED that, upon entry of this Consent Order, Respondent Kilburn Group, Inc.'s application for a consumer loan company license is voluntarily withdrawn.
- G. Mortgage Loan Originator License Revocation. It is AGREED that, upon entry of this Consent Order, Respondent Alan Ross Kilburn's mortgage loan originator license is revoked.
- H. **Prohibition from Industry**. It is AGREED that, for a period of five years from the date of entry of this Consent Order, Respondent Kilburn Group, Inc. is prohibited from participating in the

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conduct of the affairs of any mortgage broker or consumer loan company licensed by the Department or subject to licensure or regulation by the Department, in any manner. It is further AGREED that, for a period of five years from the date of entry of this Consent Order, Respondent Alan Ross Kilburn is prohibited from participating in the conduct of the affairs of any mortgage broker or consumer loan company licensed by the Department or subject to licensure or regulation by the Department, in any manner.

- I. **Fine**. It is AGREED that Respondent Kilburn Group, Inc. and Respondent Alan Ross Kilburn shall jointly pay a fine to the Department in the amount of \$15,000, in the form of a cashier's check made payable to the "Washington State Treasurer," upon entry of this Consent Order.
- J. **Investigation Fee**. It is AGREED that Respondent Kilburn Group, Inc. and Respondent Alan Ross Kilburn shall jointly pay to the Department an investigation fee of \$15,000, in the form of a cashier's check made payable to the "Washington State Treasurer," upon entry of this Consent Order. The Fine and Investigation Fee may be paid together in one \$30,000 cashier's check made payable to the "Washington State Treasurer."
- K. Records Retention. It is AGREED that Respondent Kilburn Group, Inc., its officers, employees, and agents, and Respondent Alan Ross Kilburn, shall maintain records in compliance with the MBPA, to the extent it applies, and provide the Director with, and keep the Director informed of, the location of the books, records and other information relating to Respondent Kilburn Group Inc.'s mortgage broker business, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the MBPA, to the extent it applies. It is further AGREED that the MBPA applies to any and all records related to any period that Respondent Kilburn Group Inc.'s mortgage broker business did not qualify for exemption from licensing under the MBPA.

1	RESPONDENTS:	
2	Kilburn Group, Inc.	
3	By:	
4		
5	Alan Ross Kilburn	1/21/13 Date
6	Manager	
7		
8	<u>/s/</u> Lambros Andreas Politis, WSBA #42626	1/21/13 Date
	Owner of Respondent Kilburn Group, Inc.	Date
9		
10	<u>/s/</u>	1/21/13
11	Alan Ross Kilburn Individually	Date
12		
13	<u>/s/</u>	2/1/13
14	Seth Alan Rosenberg, WSBA No. 41660 Attorney for Respondents Alan Ross Kilburn and Kilburn Gr	Date
15	Attorney for Respondents Alan Ross Knourn and Knourn Of	oup, me.
16		0.4.4.0
17	Aaron V. Rocke, WSBA No. 31525	<u>2/1/13</u> Date
18	Attorney for Respondents Alan Ross Kilburn and Kilburn Gr	oup, Inc.
19	DO NOT WRITE BELOW THIS	LINE
20	<i>//</i>	
21	//	
22		
23		
24	CONSENT ORDER C-11-0642-12-CO01 Kilburn Group, Inc. and Alan Ross Kilburn	DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902.8703
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4	THIS ORDER ENTERED THIS 7 th DAY OF February, 2013
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6	<u>/s/</u> DEBORAH BORTNER
7	Director Division of Consumer Services
8	Department of Financial Institutions
9	Presented by:
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11	MARK T. OLSON
12	Financial Legal Examiner
13	Approved by:
14	
15	/S/
16	CHARLES E. CLARK Enforcement Chief
17	
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STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

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IN THE MATTER OF DETERMINING

Whether there has been a violation of the Mortgage Broker Practices Act of Washington,

KILBURN GROUP, INC., d/b/a

Mortgage Loan Originator,

SEATTLE SHORT SALES, INC., and

and the Consumer Loan Act of Washington, and

INVESTIGATING the consumer loan company

license application under the Consumer Loan Act

ALAN ROSS KILBURN, President, Owner, and

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of Washington by:

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AMENDED STATEMENT OF CHARGES C-11-0642-12-SC02 Kilburn Group, Inc., d/b/a Seattle Short Sales, Inc., and Alan Ross Kilburn No. C-11-0642-12-SC02

AMENDED STATEMENT OF CHARGES and NOTICE OF INTENTION TO ENTER AN ORDER TO CEASE AND DESIST, DENY CONSUMER LOAN COMPANY LICENSE APPLICATION, REVOKE MORTGAGE LOAN ORIGINATOR LICENSE, PROHIBIT FROM INDUSTRY, IMPOSE FINE, AND COLLECT INVESTIGATION FEE

Respondents.

INTRODUCTION

Pursuant to RCW 19.146.220 and RCW 19.146.223, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 19.146 RCW, the Mortgage Broker Practices (MBPA). Pursuant to RCW 31.04.093 and RCW 31.04.165, the Director is responsible for the administration of chapter 31.04 RCW, the Consumer Loan Act (CLA).

After having conducted an investigation pursuant to RCW 19.146.235, RCW 31.04.055, and RCW 31.04.145, and based upon the facts available as of July 8, 2011, the Director, through his designee, Division of Consumer Services Director Deborah Bortner (Division Director Bortner), issued Statement of Charges C-11-0642-11-SC01 (Statement of Charges SC01) on July 8, 2011. Respondents were each served with Statement of Charges SC01 and each filed an Application for Adjudicative Hearing with the Department of Financial Institutions (Department). After the issuance of Statement of Charges SC01, information came to the attention of the Department that requires the amendment of Statement of Charges SC01. Based upon the facts available as of the date of this

DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200
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Amended Statement of Charges, the Director, through Division Director Bortner, now proceeds to amend Statement of Charges SC01 by issuing Amended Statement of Charges C-11-0642-12-SC02. This Amended Statement of Charges includes the following modifications: addition of factual allegations, addition of grounds for entry of order, modification of cease and desist sanction as to Respondent Kilburn to reflect the current expired status of his mortgage loan originator license, modification of the prohibition sanctions as to both Respondents, and updating the investigation costs as of the date of this Amended Statement of Charges.

I. FACTUAL ALLEGATIONS

1.1 Respondents.

A. Kilburn Group, Inc., d/b/a Seattle Short Sales, Inc. (Respondent Kilburn Group) was incorporated in the state of Washington in or around February 2005. Respondent Kilburn Group conducted business under the name "Seattle Short Sales, Inc." at least since registering it as a trade name with the Washington State Department of Licensing Master License Service on or about May 24, 2010, until at least August 1, 2011. Respondent Kilburn Group has never been licensed by the Department of Financial Institutions of the State of Washington (Department) to conduct the business of a mortgage broker or a consumer loan company. On or about May 13, 2011, Respondent Kilburn Group submitted an application for a consumer loan company license to the Department on-line through the Nationwide Mortgage Licensing System and Registry (NMLSR).

B. Alan Ross Kilburn (Respondent A. Kilburn) has been the president and owner of Respondent Kilburn Group since its incorporation in or around February 2005. Respondent A. Kilburn was licensed by the Department to conduct business as a mortgage loan originator on or about July 21, 2010 (NMLSR ID 333817), and continued to be licensed until the expiration of his

¹ Respondents claim the Seattle Short Sales business was sold August 1, 2011. See paragraph 1.3 of this Amended Statement of Charges.

mortgage loan originator license on December 31, 2011. A licensed mortgage loan originator is only
authorized to conduct business for a sponsoring licensed or exempt entity. Prior to on or about July
21, 2010, Respondent A. Kilburn did not hold a license from the Department to conduct business as
mortgage loan originator. From initial licensure on or about July 21, 2010, until on or about June 16
2011, Respondent A. Kilburn was only authorized to conduct the business of a mortgage loan
originator for his sponsoring entity, TMBG, Inc. (TMBG), a consumer loan company licensed under
the CLA (NMLSR ID 3193), and only from the following licensed branch location of TMBG
(NMLSR ID 119037): 10025 19 th Ave SE, Ste 100, Everett, Washington. From on or about June 16
2011, until December 31, 2011, Respondent A. Kilburn's mortgage loan originator license was
inactive as it was not sponsored by a licensed or exempt entity. As of the date of this Amended
Statement of Charges, Respondent A. Kilburn's mortgage loan originator license has expired.
1.2 Unlicensed Activity. As of at least July 8, 2011, Respondents' web site,
www.seattleshortsales.com, included at least 385 short sale approval letters purportedly obtained
through the short sale negotiation services of Respondents since at least February 2010. The web
site also included a "funding" page soliciting borrower information for loan pre-approval and
guaranteeing a pre-approved loan "will close within 10-days of receipt of the short sale approval
letter or you will be given \$1,000." This funding page indicated the lender was "Pacific Trust
Mortgage, div. of Hometown Lending, Inc.," an approved name for the TMBG branch Respondent
A. Kilburn's mortgage loan originator license was associated with from on or about July 21, 2010,
until on or about June 16, 2011.

On or about May 11, 2011, the Department issued a Directive (Department's May 2011 Directive) to Respondents requesting that Respondents provide the Department with a complete list of all transactions in which Respondents had provided loan modification services, including short

sale negotiation services, for properties or consumers located in the state of Washington. On or about June 10, 2011, Respondents provided the Department with a list of transactions indicating Respondents had provided short sale negotiation services in at least 160 transactions from January 2010 through June 2011, and had collected over \$900,000 in fees for providing these services.

The Department issued a subpoena to TMBG on or about May 31, 2011, seeking information about Respondent A. Kilburn's mortgage loan originator activities while employed and sponsored by TMBG. The Department received TMBG's response on or about June 10, 2011. TMBG's response stated that Respondent A. Kilburn had not completed required new employee orientation, had not been given access to TMBG's loan production software, and was not authorized to originate mortgage transactions for TMBG. TMBG's response further stated that TMBG did not have any record of residential mortgage loan modification services or short sale negotiation services provided by Respondent A. Kilburn under TMBG's consumer loan company license. On or about June 16, 2011, TMBG terminated its sponsorship of Respondent A. Kilburn's mortgage loan originator license.

Of the 160 transactions on Respondents' list, four involved TMBG. The buyers in these four transactions obtained residential mortgage loans from TMBG, originated by other licensed mortgage loan originators sponsored by TMBG. None of the fees Respondents collected for their short sale negotiation services were received or processed by or through TMBG.²

At least as early as September 9, 2010, Respondent A. Kilburn was aware of Respondents' failure to comply with the Department's licensing requirements, as evidenced by an email to the TMBG loan originator he would later collect illegal fees from:

² Respondents did collect illegal referral fees or illegal unearned fees from the mortgage loan originator in at least three of these transactions, as discussed in paragraph 1.4A of this Amended Statement of Charges.

"I need to move forward on addressing some DFI concerns. They need to see that I have oversight by a mortgage broker or consumer loan company. Also, it is now my understanding that they want my short sale revenue to go through my parent company. With this new requirement, I can't imagine that your team would be interested in working directly with me.

I have done my preliminary research, and it looks like I am eligible to establish my own consumer loan company. As a CLC I will be able to register my branch, my website, etc. I will hopefully have it established in the next couple of weeks.

Do you think we would still be able to work a referral agreement of some sort? I still think it would be great if I could do the marketing and push business to you."

Respondent Kilburn Group continued to operate without a mortgage broker or consumer loan company license, not applying for a consumer loan company license until eight months later, and Respondent A. Kilburn continued to conduct the business of a mortgage loan originator for this unlicensed entity rather than for his sponsoring entity, TMBG.

that Respondents voluntarily discontinue engaging in any activity requiring licensure until such time as Respondents had obtained the required license. The Department's May 2011 Directive requested that Respondents provide the Department with either: a completed Claim of Non-Applicability of the Mortgage Broker Practices Act form, including an explanation of how they were not subject to licensure; or, a completed Declaration and Agreement to Cease and Desist form acknowledging they were required to be licensed and agreeing to cease conducting business as a mortgage broker or mortgage loan originator until such time as they had obtained the appropriate licenses. On or about June 10, 2011, Respondent A. Kilburn provided the Department with a completed Claim of Non-Applicability form signed under penalty of perjury and including the following explanation:

"It was my understanding that as a licensed MLO [mortgage loan originator] I was able to conduct short sale processing. I believed that my entity name was simply an extension of me, acting as an individual MLO. As it has been brought to my attention that my entity needs to be registered, I have completed the

application to file my entity as a Consumer Loan Company, and expect to have full licensure any day now."

Respondent Kilburn Group continued to operate without a mortgage broker or consumer loan company license until at least August 1, 2011. Respondent A. Kilburn has certified that while he continues to own Respondent Kilburn Group, the "Seattle Short Sales business" was sold to Thomas F. McGrath Jr. (McGrath)³ on August 1, 2011 (the Sale). McGrath has certified that his entity, Law Office of Thomas F. McGrath, Jr., PLLC (McGrath PLLC): primarily serves clients who are about to be subject to a foreclosure action or have already been advised of a foreclosure sale on their primary residence; files a substantial number of bankruptcies for these clients; and has provided short sale negotiation services under the name Seattle Short Sales, Inc. since August 1, 2011. McGrath has claimed that, as an attorney licensed to practice law in the state of Washington, he and McGrath PLLC are exempt from licensure under the MBPA.⁴

Respondent A. Kilburn continued to operate with an inactive mortgage loan originator license from at least June 16, 2011 until his mortgage loan originator license expired December 31, 2011, and continues to operate with an expired mortgage loan originator license as of the date of this Amended Statement of Charges. McGrath has certified that Respondent A. Kilburn is employed by McGrath PLLC.⁵ After the Sale, Respondent A. Kilburn has continued to negotiate short sale transactions under the Seattle Short Sales, Inc. name, continued to endorse checks written to Seattle

³ According to the Washington State Bar Association on-line attorney directory, McGrath remains an attorney licensed to practice law in the state of Washington as of the date of this Amended Statement of Charges.

⁴ This Amended Statement of Charges does not address the validity of McGrath's claim of exemption from the MBPA, nor does it join McGrath or McGrath PLLC as Respondents in this action. McGrath's claim of exemption is merely provided to acknowledge that Respondent Kilburn Group's alleged unlicensed activity <u>may</u> have ceased on or about August 1, 2011, while the Seattle Short Sales, Inc. business appears to remain active.

⁵ Respondent A. Kilburn is not an attorney licensed to practice law in the state of Washington, and therefore cannot claim such exemption from the licensing requirements of the MBPA or the CLA.

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Short Sales, Inc. or its aliases, and identified himself as the "President" of Seattle Short Sales, Inc. in negotiations with a real estate agent for the payment of a short sale negotiation fee.

As of the date of this Amended Statement of Charges, Washington State Department of Revenue, Business Licensing Service (BLS) on-line records do not indicate that McGrath PLLC has registered the trade name "Seattle Short Sales, Inc." nor that Respondent Kilburn Group has changed the status of that trade name to "inactive." However, BLS on-line records do indicate that, on or about January 4, 2012, Respondent Kilburn Group registered the trade name "Seattle Mortgage" Advisors," an alias often used by Respondent Kilburn Group as discussed in paragraph 1.4 of this Amended Statement of Charges.

After the Sale, the web site discussed in paragraph 1.2 of this Amended Statement of Charges was periodically changed to eventually identify Seattle Short Sales, Inc. as a division of "Law Office of TFMJ, PLLC" and "Law Office of Thomas McGrath" rather than as a division of Respondent Kilburn Group. However, as of the date of this Amended Statement of Charges, the web site does not identify McGrath as a licensed attorney, does not state that short sale negotiations are handled exclusively by McGrath or any other licensed attorney, and does not state that Seattle Short Sales, Inc. offers or provides any services, legal or otherwise, other than the negotiation of short sale transactions. The web site states:

"Seattle Short Sales, Inc. is a team of legal, tax, and real estate professionals who have joined forces. We provide you with the most experienced short sale professionals. Individuals who have made it their focus to help you eliminate your mortgage debt, as fast as possible, at no cost to you."

The web site continues to include the "funding" page discussed in paragraph 1.2 of this Amended Statement of Charges (including Respondent A. Kilburn's name and now-expired mortgage loan originator license number and identifying the lender as "Pacific Trust Mortgage, div. of Hometown Lending, Inc."), continues to advertise training webinars for real estate brokers

1	"[p]resented by Ross Kilburn of Seattle Short Sales, Inc. Ross is a licensed MLO, and has been
2	negotiating short sales since 2004," continues to include numerous other references to Respondent A.
3	Kilburn including numerous and continuing "case studies" and "blog" entries posted under
4	Respondent A. Kilburn's name, and continues to list the Bellevue address identified in paragraph 1.5
5	of this Amended Statement of Charges rather than the address of McGrath's law office.
6	The web site continues to direct real estate brokers to complete the "S3 DocPac" to begin the
7	process for their clients. As of the date of this Amended Statement of Charges, the "S3 DocPac"
8	available on-line ⁶ is marked "Revised 1/12" and includes a Homeowner Agreement and a Broker
9	Agreement. The Homeowner Agreement continues to include:
10	"Ross Kilburn and Seattle Short Sales, Inc. or anyone working for him CANNOT
11	guarantee you that they will be able to refinance your home or arrange for you to keep your home."
12	"SEATTLE SHORT SALES, INC. will attempt to negotiate a short sale with
13	some or all of the owners of the liens on the property."
14	"SEATTLE SHORT SALES, INC. is not acting on my behalf as consultant, attorney, legal advisor, loan counselor, or non-profit agency."
15	"SEATTLE SHORT SALES, INC. provides short sale legal consultation at no
16	charge via one of our affiliated attorneys."
17	"SEATTLE SHORT SALES, INC. is not a debt relief agency and does not help people file for bankruptcy relief under the Bankruptcy code. SEATTLE SHORT
18	SALES, INC. does not provide bankruptcy information, advice, counseling, document preparation, bankruptcy filing, or legal representation related to an
19	existing or prospective bankruptcy."
	The Broker Agreement continues to include:
20	"Seattle Short Sales, Inc., a dba for Kilburn Group, Inc. represents and warrants
21	that it is a registered and active Washington corporation and is compliant with all FTC MARS regulations concerning short sale negotiators as well as all other
22	applicable State and Federal laws. Seattle Short Sales, Inc. will indemnify and

⁶ http://www.seattleshortsales.com/pdf/S3_DocPac.pdf

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24 AMENDED STATEMENT OF CHARGES C-11-0642-12-SC02

Kilburn Group, Inc., d/b/a Seattle Short Sales, Inc., and Alan Ross Kilburn

hold harmless Broker for any and all liability associated with compliance issues arising out of the Transaction. Seattle Short Sales, Inc. has an insurance policy in the aggregate amount of \$2,000,000."

"Seattle Short Sales, Inc. has agreed to perform Loss Mitigation Services for the above named property. The services can include providing paperwork to homeowners, submitting paperwork to lenders, requesting short sale approvals, and guiding the process through closing."

"Seattle Short Sales, Inc. is not a debt relief agency and does not help people file for bankruptcy relief under the Bankruptcy Code. Seattle Short Sales, Inc. does not provide bankruptcy information, advice, bankruptcy filing, or legal representation related to an existing or prospective bankruptcy."

1.4 Prohibited Acts.

A. From at least July 21, 2010, through at least June 16, 2011, at least three of the short sale transactions Respondents completed did involve TMBG. In at least these three transactions, the buyers obtained loans from TMBG through one of TMBG's sponsored loan originators, Randall S. Brockway (Brockway). In at least these three transactions, Respondents received illegal referral fees or illegal unearned fees of at least \$7,100 from Brockway in addition to at least \$30,000 in fees Respondents received for their short sale negotiation services in these transactions. Respondent A. Kilburn and Brockway had email conversations specifically acknowledging that these payments were for the referral of the buyers to Brockway to obtain financing.

B. From at least July 1, 2010, through at least July 31, 2011, Respondents instructed closing agents to disguise at least \$78,000 in short sale negotiation fees as "attorney fees" on settlement statements. Respondents' transaction files include electronic copies of form letters on the letterhead of the law firm Scarff & Wilson, PLLC (Scarff & Wilson), complete with the electronic signature of attorney Todd W. Wilson (Wilson), instructing closing agents to disburse specific amounts payable to the Scarff & Wilson trust account at the closing of specific transactions. After Scarff & Wilson received these fees from the closing agent, a portion (usually 90%) of these fees

was forwarded to Respondents. In the alternative, if Wilson provided legal services in these transactions, Respondents received at least \$78,000 in illegal referral fees or illegal unearned fees from Wilson during this period.

- C. From at least July 1, 2010 through at least July 31, 2011, Respondents paid at least one licensed real estate broker at least one illegal referral fee or illegal unearned fee totaling at least \$1,250. The buyer in the transaction paid Respondents a short sale negotiation fee of \$7,500. Respondents then paid \$1,250 to Tony Ferrelli, the listing agent in the transaction (representing the seller).
- D. From at least July 1, 2010 through at least July 31, 2011, Respondents collected at least \$23,000 in short sale negotiation fees disguised as real estate commissions on settlement statements. With the cooperation of real estate brokers and closing agents, Respondents' short sale negotiation fees were listed on real estate commission disbursement forms presented to closing agents and were not separately disclosed on the settlement statements. Respondents are not licensed by the Washington State Department of Licensing to provide real estate services.
- E. From at least July 1, 2010 through at least July 31, 2011, Respondents instructed closing agents to use several aliases, including WFA, S3, SMA, and Seattle Mortgage Advisors, and to list Respondents' fees as "processing fees," to disguise the nature and recipient of their short sale negotiation fees on settlement statements. Respondents sometimes instructed closing agents to use more than one alias for multiple fees on a settlement statement for a single transaction, further disguising the amount Respondents were receiving for their short sale negotiation services.
- 1.5 Unlicensed Locations. Respondent A. Kilburn performed the unlicensed activity discussed in paragraph 1.2 of this Amended Statement of Charges from at least the following two unlicensed locations:

(360) 902.8703

7829 Center Blvd SE, Ste 400, Snoqualmie, Washington 1400 112th Ave SE, Ste 220, Bellevue, Washington

Respondent A. Kilburn was only authorized to conduct the business of a mortgage loan originator from the Everett location listed in paragraph 1.1B of this Amended Statement of Charges and only while his mortgage loan originator license was sponsored by TMBG.

1.6 Failure to Fully Comply with Directive. As of at least July 8, 2011, Respondents' web site included copies of at least 385 short sale approval letters and a testimonial from "Phil White" of "Seattle." The transaction list that Respondents provided the Department in response to the Department's May 2011 Directive includes only 160 transactions and does not include a transaction for "Phil White."

Respondent A. Kilburn submitted information on-line through the NMLSR (MU4 filings) on or about July 9, 2010 and July 21, 2010, to apply for his mortgage loan originator license, and on or about December 8, 2010, to renew his mortgage loan originator license. Respondent A. Kilburn was obligated by statute to provide the Department with an accurate and complete license application, including answering questions on the MU4 filings truthfully and providing the Department with complete details of any other business he was engaged in.

The "Identifying Information" section of each of the MU4 filings included the following question: "Are you engaged in any other business either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise?" Respondent A. Kilburn answered "No" to this question on each of the MU4 filings.

AMENDED STATEMENT OF CHARGES C-11-0642-12-SC02 Kilburn Group, Inc., d/b/a Seattle Short Sales, Inc., and Alan Ross Kilburn

In the "Employment History" section of each of the MU4 filings, Respondent A. Kilburn stated he was employed as a "Marketing Director" for "Kilburn Group, Inc." from July 2004 through the present, and that his employment was not financial-services related.⁷

The MU4 filings each contained an oath by Respondent A. Kilburn that the information and statements were "current, true, accurate and complete." The MU4 filing on or about December 8, 2010, also included an attestation by Respondent A. Kilburn that the information contained in his online record was "true, accurate and complete" and "I understand that submitting any false or misleading information, or omitting pertinent or material information, may be grounds for administrative action."

- 1.8 Failure to Display License Number. Respondent A. Kilburn provided his mortgage loan originator license number on Respondents' web site, but did not provide the license number and name as it appears on the license of the mortgage broker or consumer loan company he represented.
- 1.9 On-Going Investigation. The Department's investigation into the alleged violations of the MBPA and CLA by Respondents continues to date.

II. GROUNDS FOR ENTRY OF ORDER

2.1 Definition of Mortgage Broker. Pursuant to RCW 19.146.010(14) and WAC 208-660-006, "Mortgage Broker" means any person who, for compensation or gain, or in the expectation of compensation or gain (a) assists a person in obtaining or applying to obtain a residential mortgage loan or (b) holds himself or herself out as being able to assist a person in obtaining or applying to obtain a residential mortgage loan.

⁷ The term "financial services related" is defined by the NMLSR "Guidebook for Licensees" as "[p]ertaining to securities, commodities, banking, insurance, consumer lending, or real estate (including, but not limited to; acting as or being associated with a bank or savings association, credit union, Farm Credit System institution, mortgage lender, mortgage broker, real estate salesperson or agent, appraiser, closing agent, title company, or escrow agent)."

services in the course of his or her practice as an attorney. Pursuant to WAC 208-660-008(5), if you

are an attorney licensed in Washington and if your mortgage broker activities are incidental to your

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professional duties as an attorney, you are exempt from the MBPA under RCW 19.146.020(1)(c). Whether an exemption is available to you depends on the facts and circumstances of your particular situation. For example, if you hold yourself out publicly as being able to perform the services of a mortgage broker or loan originator, or if your fee structure for those services is different from the customary fee structure of your professional legal services, the Department will consider you to be principally engaged in the mortgage broker business and you will need a mortgage broker or loan originator license before performing those services.

- 2.6 Attorney Exemption from the CLA. Pursuant to RCW 31.04.224(2) and WAC 208-620-105(4), a Washington licensed attorney who negotiates the terms of a residential mortgage loan on behalf of a client as an ancillary matter to the attorney's representation of the client is exempt from licensing as a mortgage loan originator under the CLA, unless the attorney is compensated by a lender, a mortgage broker, or other mortgage loan originator or by any agent of a lender, mortgage broker, or other mortgage loan originator.
- 2.7 Prohibited Acts. Based on the Factual Allegations set forth in Section I above, Respondent A. Kilburn is in apparent violation of RCW 19.146.0201(8) and RCW 31.04.027(8) for negligently making any false statement or knowingly and willfully making an omission of material fact in connection with any reports filed by a mortgage broker or licensee or in connection with any investigation conducted by the Department. Pursuant to RCW 19.146.310, WAC 208-660-520, and RCW 31.04.247, the Department's evaluation of the licensing qualifications of mortgage loan originator license applicants is an investigation.

In addition, Respondents are in apparent violation of RCW 19.146.0201(1), (2), and (11) and RCW 31.04.027(1), (2), and (12) for: directly or indirectly employing any scheme, device, or artifice to defraud or mislead borrowers or lenders or to defraud or mislead any person; directly or indirectly

engaging in any unfair or deceptive practice toward any person; and failing to comply with any requirement of RESPA, 12 U.S.C. Sec. 2601 and Regulation X, 24 C.F.R. Sec. 3500 in any mortgage broker or loan originator or consumer loan company activity.

- **2.8 Prohibition Against Kickbacks and Unearned Fees.** Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RESPA, 12 U.S.C. Sec. 2607, and Regulation X, 24 C.F.R. Sec. 3500.14, for either or both:
 - giving or accepting or both, any fee, kickback, or thing of value pursuant to any agreement or understanding, oral or otherwise, that business incident to or a part of a real estate settlement service involving a federally related mortgage loan shall be referred to any person;
 - giving or accepting or both, any portion, split, or percentage of any charge made or received for the rendering of a real estate settlement service in connection with a transaction involving a federally related mortgage loan other than for services actually performed.
- 2.9 Requirement to Obtain and Maintain Mortgage Broker License. Based on the Factual Allegations set forth in Section I above, Respondent Kilburn Group is in apparent violation of RCW 19.146.200 and WAC 208-660-155 for engaging in the business of a mortgage broker without first obtaining and maintaining a license under the MBPA.
- **2.10** Requirement to Obtain and Maintain Active and Sponsored Mortgage Loan Originator License. Based on the Factual Allegations set forth in Section I above, Respondent A. Kilburn is in apparent violation of RCW 19.146.200(1), WAC 208-660-155, WAC 208-660-300, WAC 208-660-350, RCW 31.04.221, WAC 208-620-271, WAC 208-620-700, and WAC 208-620-710 for engaging in the business of a mortgage loan originator: without first obtaining and maintaining a mortgage loan originator license under the MBPA or CLA [from at least in or around January 2010 until on or about July 21, 2010]; for an unlicensed entity [from at least in or around January 2010 until at least August

Alan Ross Kilburn

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⁸ This Amended Statement of Charges seeks to revoke the mortgage loan originator license of Respondent A. Kilburn, the president and owner of Respondent Kilburn Group, within five years of the date of filing of Respondent Kilburn Group's application for a consumer loan company license.

- RCW 31.04.055(e) The financial responsibility, experience, character, and general fitness of
 the applicant are such as to command the confidence of the community and to warrant a
 belief that the business will be operated honestly, fairly, and efficiently within the purposes
 of the CLA.
- RCW 31.04.055(f) Neither the applicant nor any of its principals have provided unlicensed residential mortgage loan modification services in this state in the five years prior to the filing of the present application.

2.15 Requirement to Provide Information on Mortgage Loan Originator License Application.

Based on the Factual Allegations set forth in Section I above, Respondent A. Kilburn is in apparent violation of RCW 19.146.300(1) & (2), and RCW 31.04.244(1), for failing to provide an accurate and complete mortgage loan originator license application through the NMLSR.

- 2.16 Requirements for Issuance of Mortgage Loan Originator License. Based on the Factual Allegations set forth in Section I above, at the time he applied for a mortgage loan originator license, Respondent A. Kilburn did not meet the following requirements for the Director to issue a mortgage loan originator license.
 - RCW 19.146.310(1)(b) The loan originator applicant has met the requirements of RCW 19.146.300.
 - RCW 31.04.247(1)(b) The applicant has met the requirements of the CLA.
 - RCW 19.146.310(1)(g) The loan originator applicant has demonstrated financial responsibility, character, and general fitness such as to command the confidence of the community and to warrant a belief that the business will be operated honestly and fairly within the purposes of the MBPA.

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- RCW 31.04.247(1)(e) The applicant has demonstrated financial responsibility, character, and general fitness such as to command the confidence of the community and to warrant a determination that the mortgage loan originator will operate honestly, fairly, and efficiently within the purposes of the CLA.
- RCW 19.146.310(1)(i) Neither the applicant, any of its principals, nor the designated broker have provided unlicensed residential mortgage loan modification services in this state in the five years prior to the filing of the present application.
- 2.17 Requirement to Maintain Accurate and Current Books and Records. Pursuant to RCW 19.146.060 and WAC 208-660-450, Respondents are required to maintain accurate and current books and records which shall be readily available at a location available to the Director until at least twenty-five months have elapsed following the effective period to which the books and records relate.

III. AUTHORITY TO IMPOSE SANCTIONS

- 3.1 Authority to Issue an Order to Cease and Desist. Pursuant to RCW 19.146.220(4), the Director may issue orders directing a licensee, its employee, loan originator, independent contractor, agent, or other person subject to the MBPA to cease and desist from conducting business. Pursuant to RCW 31.04.093(5)(a), the Director may issue an order directing the licensee, its employee or loan originator, or other person subject to the CLA to cease and desist from conducting business in a manner that is injurious to the public or violates any provision of the CLA.
- 3.2 Authority to Deny Consumer Loan Company License Application. Pursuant to RCW 31.04.055(2), the Director shall not issue a consumer loan company license to an applicant if the conditions of RCW 31.04.055(1) have not been met by the applicant. Pursuant to RCW 31.04.093(2) and WAC 208-620-370, the Director may deny applications for consumer loan company licenses for

3.5 Authority to Impose Fine. Pursuant to RCW 19.146.220(2)(b), (d) & (e), the Director may
impose fines on a licensee or other persons subject to the MBPA for: false statements or omission of
material information on the application that, if known, would have allowed the Director to deny the
application for the original license; failure to comply with any directive, order, or subpoena of the
Director; or, any violation of the MBPA. Pursuant to RCW 19.146.220(3), the Director may impose
fines on an employee, loan originator, independent contractor, or agent of the licensee, or other
person subject to the MBPA for: any violations of RCW 19.146.0201(1) through (9), or RCW
19.146.200; or, failure to comply with any directive or order of the Director. Pursuant to RCW
31.04.093(4), the Director may impose fines upon the licensee, its employee or loan originator, or
other person subject to the CLA for any violation of the CLA.

3.6 Authority to Collect Investigation Fee. Pursuant to RCW 19.146.228(2), WAC 208-660-520(9) & (11), and WAC 208-660-550(4)(a), the Department will charge forty-eight dollars per hour for an examiner's time devoted to an investigation of a licensee or other person subject to the MBPA.

IV. NOTICE OF INTENTION TO ENTER ORDER

Respondents' violations of the provisions of chapter 19.146 RCW, chapter 208-660 WAC, chapter 31.04 RCW, and chapter 208-620 WAC, as set forth in the above Factual Allegations, Grounds for Entry of Order, and Authority to Impose Sanctions, constitute a basis for the entry of an Order under RCW 19.146.220, RCW 19.146.221, RCW 19.146.223, RCW 31.04.093, RCW 31.04.165, and RCW 31.04.205. Therefore, it is the Director's intention to ORDER that:

- 4.1 Respondent Kilburn Group, Inc., d/b/a Seattle Short Sales, Inc. cease and desist from conducting the business of a mortgage broker without obtaining and maintaining a mortgage broker license or qualifying for an exemption from the MBPA.
- 4.2 Respondent Alan Ross Kilburn cease and desist from conducting the business of a mortgage loan originator while his license is expired.

1	4.3	_	n Group, Inc., d/b/a Seattl pany license be denied.	e Short Sales, Inc.'s application for a
2 3	4.4	Respondent Alan Rooriginator be revoke		onduct the business of a mortgage loan
4	4.5	Respondent Kilburn	n Group, Inc., d/b/a Seattl	e Short Sales, Inc. be prohibited from
5				iny mortgage broker or consumer loan, in any manner, for a period of ten years.
6	4.6	-	-	from participation in the conduct of the oan company subject to licensure by the
7		Director, in any man	nner, for a period of ten y	rears.
8	4.7	Kilburn jointly and	severally pay a fine. As	tle Short Sales, Inc. and Alan Ross of the date of this Amended Statement of
		Charges, the fine to	tais \$150,000.	
10	4.8	Kilburn jointly and	severally pay an investig	tle Short Sales, Inc. and Alan Ross ation fee. As of the date of this Amended
11		Statement of Charge	es, the investigation fee to	otals \$13,680.
12 13	4.9	Kilburn maintain re	cords in compliance with	the Short Sales, Inc. and Alan Ross the MBPA and provide the Department ther information relating to Respondent
14		Kilburn Group, Inc. the name, address as	, d/b/a Seattle Short Sale nd telephone number of t	s, Inc.'s mortgage broker business, and he individual responsible for maintenance
15		of such records in co	ompliance with the MBP	A.
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24	AMENDED STATE	EMENT OF CHARGES	21	DEPARTMENT OF FINANCIAL INSTITUTIONS

V. AUTHORITY AND PROCEDURE

This Amended Statement of Charges is entered pursuant to the provisions of RCW 19.146.220, RCW 19.146.221, RCW 19.146.223, RCW 19.146.230, RCW 31.04.093, RCW 31.04.165, RCW 31.04.202, and RCW 31.04.205, and is subject to the provisions of chapter 34.05 RCW (The Administrative Procedure Act).

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Presented by:

DEBORAH BORTNER Director

Division of Consumer Services Department of Financial Institutions

MARK T. OLSON Financial Legal Examiner

Approved by:

JAMES R. BRUSSELBACK Inforcement Chief

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AMENDED STATEMENT OF CHARGES C-11-0642-12-SC02 Kilburn Group, Inc., d/b/a Seattle Short Sales, Inc., and Alan Ross Kilburn

DEPARTMENT OF FINANCIAL INSTITUTIONS **Division of Consumer Services** 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902.8703