Terms Complete ORDER SUMMARY – Case Number: C-15-1674

Name(s):	Intercontinental Capital Group, Inc.			
	Dustin A. Dil	Misa		
Order Number:	C-15-1674-17-CO01			
Effective Date :	September 1, 2017			
License Number:	NMLS No. 60134 Intercontinental and 65398 DiMisa			
License Effect:	N/A			
Not Apply Until:	N/A			
Not Eligible Until:	N/A			
Prohibition/Ban Until:	N/A			
Investigation Costs	\$3,916.31	Due 09/01/17	Paid Y N	Date Paid 08/03/17
Fine	\$55,000	Due 02/15/18	Paid ☐ Y ⊠ N	Date
Financial Literacy & Education	\$10,000	Due 09/01/17	Paid ⊠ Y □ N	Date 08/03/17
				_
Cost of Prosecution	\$2,826.96	Due 09/01/17	Paid ⊠ Y □ N	Date 08/03/17
		Τ_		
Judgment	\$	Due	Paid Y N	Date
Satisfaction of Judgment 1	Filed?	\square Y \boxtimes N		
	2			
Comments:				
\$15,000 of the Fine amount is stayed pending an examination to occur within one year of entry of the consent order.				

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

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IN THE MATTER OF DETERMINING Whether there has been a violation of the Consumer Loan Act of Washington by: No. C-15-1674-17-CO01

CONSENT ORDER

INTERCONTINENTAL CAPITAL GROUP, INC. d/b/a FELLOWSHIP HOME LOANS, NMLS No. 60134, and DUSTIN A. DiMISA, NMLS No. 65398,

Respondents.

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COMES NOW the Director of the Department of Financial Institutions (Director), through her designee Charles E. Clark, Division Director, Division of Consumer Services, and Intercontinental Capital Group Inc. d/b/a Fellowship Home Loans (Respondent ICG), and Dustin A. DiMisa, and finding that the issues raised in the above-captioned matter may be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 31.04 of the Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

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AGREEMENT AND ORDER

The Department of Financial Institutions, Division of Consumer Services (Department) and Respondents have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-15-1674-16-SC01 (Statement of Charges), entered October 11, 2016, (copy attached hereto). Pursuant to chapter 31.04 RCW, the Consumer Loan Act (Act), and RCW 34.05.060 of the Administrative Procedure Act, Respondents hereby agree to the Department's entry of this Consent Order and further agree that the issues raised in the above-captioned matter may be economically and efficiently settled by entry of this Consent Order. The parties intend this Consent Order to fully

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resolve the Statement of Charges. Respondents are agreeing not to contest the Statement of Charges in consideration of the terms of this Consent Order.

Based upon the foregoing:

A. **Jurisdiction**. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.

It is further AGREED that in consideration for the terms of this Consent Order, the Department hereby withdraws the Statement of Charges with respect to Dustin Anthony DiMisa. However, Dustin Anthony DiMisa, as owner of Intercontinental Capital Group Inc., is a signatory to this Consent Order and, as such, has all of the obligations and rights of a signatory, though no longer an individually named Respondent.

- B. Waiver of Hearing. It is AGREED that Respondent ICG has been informed of the right to a hearing before an administrative law judge, and hereby waives its right to a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein. Accordingly, Respondent ICG, by the signatures of its representatives below, withdraws its appeal to the Office of Administrative Hearings.
- C. **No Admission of Liability**. The parties intend this Consent Order to fully resolve the Statement of Charges and agree that Respondent ICG neither admits nor denies any wrongdoing by its entry.
- D. **Advertising Examination**. It is AGREED that a limited scope examination by the Department shall occur within 12 months of entry of this Consent Order. The examination shall review Respondent ICG's advertising practices.
- E. **Fine and Stay**. It is AGREED that Respondent ICG shall pay a fine to the Department in the amount of \$55,000.00. It is further AGREED that \$15,000.00 of the fine shall be stayed pending an examination conducted by the Department. The examination shall be

1	conducted in accordance with the terms stated in Paragraph D above. It is further AGREED that				
2	the stayed fine may be lifted in accordance with the terms stated in Paragraph F. It is further				
3	AGREED that Respondent ICG shall pay to the Department the remaining fine amount of				
4	\$40,000.00 pursuan	nt to Parag	graph J.		
5	F. Lifting of Stay and Imposing Fine. It is AGREED that:				
6	1.		If the Department determines that Respondent ICG has not sufficiently complied with the terms of this Consent Order, the Department may seek to lift the stay and impose the stayed fine set forth in Paragraph E above. The Department will first notify Respondent ICG in writing of its determination.		
7 8		lift the Depar			
9	2.	The D	The Department's notification will include:		
10		a)	A description of the alleged noncompliance;		
11		b)	A statement that the Department seeks to lift the stay and impose the fine;		
12		c)	The opportunity for Respondent ICG to contest the Department's determination of noncompliance in an administrative hearing before an Administrative Law Judge (ALJ) of the Office of Administrative		
14			Hearings (OAH); and		
15 16		d)	A copy of this Consent Order. The notification and hearing process provided in this Consent Order applies only to this Consent Order. It is solely provided in the event Respondent ICG chooses to		
17			contest the Department's determination of noncompliance.		
18	3.		ondent ICG will be afforded ten (10) business days from the date of t of the Department's notification to submit a written request to the		
19		-	Department for an administrative hearing to be held before an ALJ from the OAH.		
20	4.		Respondent ICG, in addition to its request for hearing, may provide a written response to include any information pertaining to the alleged noncompliance.		
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22	5.		The scope and issues of the hearing are solely limited to whether or not Respondent ICG are in violation of the terms of this Consent Order.		
23	//	35P			
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- 6. At the conclusion of the hearing, the ALJ will issue an initial decision. Either party may file a Petition for Review with the Director of the Department.
- 7. If Respondent ICG does not request the hearing within the stated time, the Department will impose the fine and pursue whatever action it deems necessary to enforce the fine.
- G. **Investigation Fee**. It is AGREED that Respondent ICG shall pay to the Department an investigation fee of \$3,916.31 upon entry of this Consent Order.
- H. **Prosecution Fee**. It is AGREED that Respondent ICG shall pay to the Department the cost of prosecution amounting to \$2,826.96 upon entry of this Consent Order.
- I. **Financial Literacy Payment.** Pursuant to RCW 31.04.093(7), the Director may accept payments to the Department for purposes of financial literacy and education programs authorized under RCW 43.320.150. Accordingly, in further compromise and in consideration of the additional terms set forth herein, it is AGREED that upon entry of this Consent Order Respondent ICG shall pay \$10,000 to the Department for purposes of financial literacy and education programs (the "Financial Literacy Payment"). It is FURTHER AGREED and ORDERED that Respondent ICG shall not advertise the Financial Literacy Payment.
- J. Payment Schedule. The Fine, Investigation Fee, Cost of Prosecution, and Financial Literacy Payment shall be paid pursuant to the following payment schedule: one \$21,743.27 cashier's check made payable to the "Washington State Treasurer" upon entry of the Consent Order. Subsequently, a \$5,000.00 payment in the form of a cashier's check made payable to the "Washington State Treasurer" will be paid to the Department monthly on or before the fifteenth day of each of the following seven months until such time that the remaining \$35,000.00 has been paid. The full balance of \$56,743.27 shall be received by the Department on or before February 15, 2018.

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2	<u>/s/</u>	08/08/2017_
3	Haydn J. Richards Attorney at Law	Date
4	Bradley Arant Boult Cummings LLP Attorney for Respondents	
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	DO	NOT WRITE BELOW THIS LINE
6	THIS ORDER ENTI	ERED THIS 1 st DAY OF September, 2017.
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9		<u>/s/</u>
10		Director Division of Consumer Services
11		Department of Financial Institutions
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14	Presented by:	
15		
16	ROBERT E. JONES	
	Financial Legal Examiner Supervisor	
17		
18	<u>/s/</u>	
19	IGOR VOLOSHIN Financial Legal Examiner	
20	Approved by:	
21		
22		
23	STEVEN C. SHERMAN	
24	Enforcement Chief	
	CONSENT ORDER	6 DEPARTMENT OF FINANCIAL INSTITUTIONS

1	STATE OF WASHINGTON			
	DEPARTMENT OF FINANCIAL INSTITUTIONS			
2		DIVISION OF CON	SUMER SERVICES	
3	IN THE MAT	ITER OF DETERMINING	No. C-15-1674-16-SC01	
	Whether there	e has been a violation of the		
4	Consumer Lo	oan Act of Washington by:	STATEMENT OF CHARGES and	
5	INITEDCONI	ΓΙΝΕΝΤΑL CAPITAL GROUP,	NOTICE OF INTENT TO ENTER AN ORDER TO CEASE AND DESIST, IMPOSE	
,		ELLOWSHIP HOME LOANS,	FINE, COLLECT INVESTIGATION FEE,	
6	NMLS No. 60	•	and RECOVER COSTS AND EXPENSES	
	DUSTIN A. I	DIMISA, NMLS NO. 65398,	OF PROSECUTION	
7	Respondents.			
8		Respondents.		
9	INTRODUCTION			
10	Pursuant to RCW 31.04.093 and RCW 31.04.165, the Director of the Washington State			
	_			
11	Department o	of Financial Institutions (Director) is r	esponsible for the administration of RCW 31.04,	
12	the Consumer	r Loan Act (Act). Having conducted	an investigation pursuant to RCW 31.04.145, and	
	1 1 .1			
13	based upon th	ne facts available as of the date of this	Statement of Charges, the Director, through his	
14	designee, Division of Consumer Services Director Charles E. Clark, institutes this proceeding and			
15	finds as follow	ws:		
16		I. FACTUAL A	LLEGATIONS	
		11101011		
17	1.1 Respo	ondents.		
18	Α.	Respondent Intercontinental Cap	ital Group, Inc. (Respondent ICG) was licensed	
19		by the Department of Financial Inst	itutions of the State of Washington (Department)	
20		to conduct business as a consumer l	oan company on or about October 22, 2012, and	
21		continues to be licensed to date.		
22	В.	Respondent Dustin Anthony DiM	isa (Respondent DiMisa) has been a Control	
23		Person, the President, and the Chief	Executive Officer at Respondent ICG since	
	I			

February 02, 2010. Respondent DiMisa is not licensed by the Department. During

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all times relevant to this matter Respondent DiMisa, as Owner, President, and CEO of Respondent ICG, was responsible for marketing and compliance for Respondent ICG.

1.2 Unfair, Deceptive, and Misleading Advertisements.

A. Direct Mail Solicitations. On or about March 10, 2015, and March 25, 2015, Respondents ICG and DiMisa (collectively, Respondents) mailed approximately 1,520 copies of a solicitation to Washington State residents. Each solicitation contained similar offers related to the Federal Housing Authority (FHA) refinance loans. As an example, one solicitation was captioned, "RE: FHA MIP Reduction Pursuant to Section 203(C)(2)(B) of the National Housing Act ("NHA")." The MIP Reduction Solicitation closely resembles an official government notice regarding borrowers' loans and does not adequately disclose that it is a solicitation to refinance a borrower's mortgage with Respondent ICG. The MIP Reduction Solicitation characterizes the product as a reduction in the borrower's monthly mortgage insurance premium under the borrower's existing loan supported by FHA. The MIP Reduction Solicitation also includes an application form titled "MIP REDUCTION CASE NUMBER REQUEST FORM." This document appears to be an official government form and does not identify that it was sent by Respondents. The MIP Reduction Solicitation included information about the borrower's current loan without disclosing the name of source of that information.

- **B.** Radio and Internet Advertising. During 2015, and continuing through the date of this Statement of Charges, Respondents have advertised in Washington State on the radio and the Internet that Respondents' mortgage loan products include the following features for consumers:
 - "two months off from paying [their] mortgage;"
 - "\$1,000.00 cash back at closing;" and
 - "a free appraisal with [their] loan application."

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II. GROUNDS FOR ENTRY OF ORDER

2	2.1 Unfair or Deceptive Practice. Based on the Factual Allegations set forth in Section I above
3	Respondents are in apparent violation of RCW 31.04.027(2) for directly or indirectly engaging in
4	any unfair or deceptive practice toward any person.
5	2.2 Advertisements Designed to Resemble Official Communications. Based on the Factual
6	Allegations set forth in Section I above, Respondents are in apparent violation of WAC 208-620-
7	630(1)(a),(e), and (f).
8	2.3 False or Deceptive Statements or Representations. Based on the Factual Allegations set
9	forth in Section I above, Respondents are apparent violation of RCW 31.04.027(2) for making, in
10	any manner, any false or deceptive statement or representation by being in apparent violation of
11	WAC 208-620-550(5) and WAC 208-620-640.
12	2.4 False, Misleading, or Deceptive Advertisements or Promotions. Based on the Factual
13	Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.04.135
14	for advertising, in any manner whatsoever, any statement or representation with regard to the rates,
15	terms, or conditions for the lending of money that is false, misleading, or deceptive, and by being in
16	apparent violation of WAC 208-620-550(5).
17	2.5 Advertisements Using Borrowers' Current Information. Based on the Factual
18	Allegations set forth in Section I above, Respondents are in apparent violation of WAC 208-620-
19	630(7) by using advertisements including information about a borrower's current loan that
20	Respondent ICG did not obtain from a solicitation, application, or loan, without providing the
21	borrower with the name of the source of the information.
22	2.6 Violations of Applicable Federal Law. Based on the Factual Allegations set forth in
23	Section I above, Respondents are in apparent violation of RCW 31.04.027(13) for violating any
24	applicable federal laws relating to the activities governed by the Act, including the advertising

1	prohibitions contained in the Federal Trade Commission Act, 15 U.S.C. §§ 41-58; the Truth in			
2	Lending Act, 15 U.S.C. § 1601 and Regulation Z, 12 C.F.R. § 1026; and the Mortgage Acts and			
3	Practices – Advertising (MAP) rule, Regulation N, 12 C.F.R. § 1014.			
4	III. AUTHORITY TO IMPOSE SANCTIONS			
5	3.1 Authority to Issue an Order to Cease and Desist. Pursuant to RCW 31.04.093(5)(a), the			
6	Director may issue an order directing a licensee, or other person subject to the Act, to cease and			
7	desist from conducting business in a manner that is injurious to the public or violates any provision			
8	of the Act.			
9	3.2 Authority to Impose Fine. Pursuant to RCW 31.04.093(4), the Director may impose fines of			
10	up to one hundred dollars per day, per violation, upon the licensee, or any other person subject to the			
11	Act, for any violation of the Act.			
12	3.3 Authority to Charge Investigation Fee. Pursuant to RCW 31.04.145(3) and WAC 208-			
13	620-590, every licensee examined or investigated by the Director or the Director's designee shall			
14	pay for the cost of the investigation, calculated at the rate of \$69.01 per staff hour devoted to the			
15	investigation, and shall pay travel costs if the licensee maintains its records outside the state.			
16	3.4 Authority to Recover Costs and Expenses. Pursuant to RCW 31.04.205(2), the Director			
17	may recover the state's costs and expenses for prosecuting violations of the Act.			
18	IV. NOTICE OF INTENT TO ENTER ORDER			
19	Respondents violations of the provisions of RCW 31.04 and WAC 208-620, as set forth in			
20	the above Factual Allegations, Grounds for Entry of Order, and Authority to Impose Sanctions,			
21	constitute a basis for the entry of an Order under RCW 31.04.093, RCW 31.04.165, and			
22	RCW 31.04.205.			
23	Therefore, it is the Director's intent to ORDER that:			
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1	Dated this 11 th day of October, 2016.	
2		/s/
3		CHARLES E. CLARK Director, Division of Consumer Services Department of Financial Institutions
4		Department of Financial Institutions
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7	Presented by:	
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9	ROBERT E. JONES	
10	Financial Legal Examiner	
11		
12	IGOR VOLOSHIN	
13	Financial Legal Examiner	
14	Approved by:	
15		
16	STEVEN C. SHERMAN	
17	Enforcement Chief	
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