ORDER SUMMARY Consumer Services Division Case Number C-22-3394

Consent Orders resolve investigations. In these, companies and individuals work with us to agree to terms that resolve the alleged issues in the investigation.

Name	HomeLink Group, LLC
Order Number	C-22-3394-22-CO01
Date issued	2/10/23

What does this Consent Order require?

- Must pay a fine of \$1500.
- Must pay an investigation fee of \$500. (Investigation fees cover the cost of DFI staff time working on the investigation.)
- Must pay restitution of \$7000 to Washington consumers.
- HomeLink Group, LLC is not allowed to participate in the business of a consumer loan company in Washington until February, 10, 2028.

Need more information?

You can contact the Consumer Services Division, Enforcement unit at (360) 902-9703 or csenforcecomplaints@dfi.wa.gov. Please remember that we cannot provide financial or legal advice to members of the public. We also cannot release confidential information.

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

DIVISION OF CONSUMER SERVICES 2 IN THE MATTER OF DETERMINING 3 No.: C-22-3394-22-CO01 Whether there has been a violation of the Consumer Loan Act of Washington by: 4 CONSENT ORDER HomeLink Group, LLC 5 Respondent, 6 Respondent. 7 COMES NOW the Director of the Department of Financial Institutions (Director), through 8 his designee Lucinda Fazio, Director, Division of Consumer Services, and HomeLink Group, LLC Q (Respondent) by and through its attorney. John A. Long, and finding that the issues raised in the 10 above-captioned matter may be economically and efficiently settled, agree to the entry of this 11 Consent Order. This Consent Order is entered pursuant to Revised Code of Washington (RCW) 12 31.04. the Consumer Loan Act (Act), and RCW 34.05.060 of the Administrative Procedure Act, 13 based on the following: 14 15 FINDINGS OF FACT On or about January 12, 2022, a complaint was filed against Respondent for alleged violations 1.1 16 of the Act. 17 On February 17, 2022, the Department sent a Subpoena to Provide Documents and 18 Explanation. Respondent provided a response to the Subpoena on April 6, 2022. 19 1.3 Respondent has never obtained a consumer loan license in accordance with the Act from the 20 Department. 21 Between August. 24, 2020 and the date of this Consent Order, Respondent made at least two 22 residential mortgage loans secured by real property located in the state of Washington. 23

CONSENT ORDER C-22-3394-22-CO01 HOMELINK GROUP, LLC

24

Ì

DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

22

23

24

1.5 Respondent dissolved and discontinued business on or about October 25, 2021.

CONCLUSIONS OF LAW

2.1 Based on the above Findings of Fact, Respondent violated RCW 31.04.035 by engaging in the business of a consumer loan company in the state of Washington without first obtaining and maintaining a license in accordance with the Act or meeting an exclusion from the Act under RCW 31.04.025.

AGREEMENT AND ORDER

The Department and Respondent have agreed upon a basis for resolution of the Findings of Fact and Conclusions of Law identified in this Consent Order. Pursuant to RCW 31.04.093(7) and RCW 34.05.060. Respondent and the Department agree to entry of this Consent Order and further agree that the matters alleged herein may be economically and efficiently settled by the entry of this Consent Order. Respondent hereby admits the Findings of Fact and Conclusions of Law identified in this Consent Order.

Based upon the foregoing:

- A. Jurisdiction. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.
- **B.** Waiver of Hearing. It is AGREED that Respondent hereby waives any right it has to a hearing and any and all administrative and judicial review of the issues raised in this matter or the resolution reached herein.
- C. No Admission of Liability. The parties intend this Consent Order to fully resolve the matters alleged herein and agree that Respondent neither admits nor denies any wrongdoing by its entry.

D.

5

entry of this Consent Order.

7

10

11

12 13

14

15

16

17

18

19

20 21

22

23

24

consumer loan license in accordance with the Act or qualify for an exemption from licensing as delineated in the Act.

E. Prohibition. It is AGREED that Respondent is prohibited from engaging in the business of any consumer loan company licensed by the Department for a period of five years from the date of

order to make residential mortgage loans to Washington State residents. Respondent must obtain a

Consumer Loan License Required. It is AGREED that Respondent understands that in

- **F. Fine.** It is AGREED that Respondent shall pay a fine to the Department in the amount of \$1,500.00.
- G. Investigation Fee. It is AGREED that Respondent shall pay an investigation fee to the Department in the amount of \$500.00. The Fine and Investigation fee shall be paid together in the form of a cashier's check made payable to the "Washington State Treasurer" upon delivery of this Consent Order to the Department, properly dated and signed.
- **H.** Restitution. It is AGREED that Respondent will pay restitution to Washington consumers in the amount of \$7,000.00 prior to the entry of this Order. Respondent is required to provide documentary evidence that such payments have been made.
- I. Records Retention. It is AGREED that Respondent, its officers, employees, and agents shall maintain records in compliance with the Act and provide the Director with the location of the books, records and other information relating to Respondent's consumer loan business conducted prior to licensure, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the Act.
- J. Non-Compliance with Order. It is AGREED that Respondent understands that failure to abide by the terms and conditions of this Consent Order may result in further legal action by the Director. In the event of such legal action, Respondent may be responsible to reimburse the Director for the cost incurred in pursuing such action, including but not limited to, attorney fees.

- **K. Voluntarily Entered.** It is AGREED that Respondent has voluntarily entered into this Consent Order, which is effective when signed by the Director's designee.
- L. Completely Read, Understood, and Agreed. It is AGREED that Respondent has read this Consent Order in its entirety and fully understands and agrees to all of the same.
- M. Authority to Execute Order. It is AGREED that the undersigned authorized representative has represented and warranted that he has the full power and right to execute this Consent Order on behalf of Respondent.
- **P.** Counterparts. This Consent Order may be executed by the Respondent in any number of counterparts, including by facsimile or e-mail of a .pdf or similar file, each of which shall be deemed to be an original, but all of which, taken together, shall constitute one and the same Consent Order.

RESPONDENT:

HomeLink Group, LLC,

By

NAME Ming-Feng Hsien Former Manager $\frac{12/13/22}{Date}$

APPROVED FOR ENTRY:

By:

24

John Long Attorney for Respondent

12/27/2022 Date

DO NOT WRITE BELOW THIS LINE

THIS ORDER ENTERED THIS 10th DAY OF February, 2023 YEAR.



Lucinda Fazio, Director Division of Consumer Services

DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

CONSENT ORDER C-22-3394-22-CO01 HOMELINK GROUP, LLC

Department of Financial Institutions

3 | Presented by:

ANDRES BATISTA

JACK McCLELLAN
Enforcement Chief

Approved by:

Financial Legal Examiner

/

CONSENT ORDER C-22-3394-22-CO01 HOMELINK GROUP, LLC DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200
Olympia, WA 98504-1200
(360) 902-8703