# Terms Complete ORDER SUMMARY – Case Number: C-16-2084

Name:	Julie Frakes Gattenio			
Order Number:	C-16-2084-	17-CO01		
<b>Effective Date</b> :	March 24, 2017			
License Number: Or NMLS Identifier [U/L]	NMLS # 1504054			
License Effect:	Withdrawal of application			
Not Apply Until:	March 25, 2022			
Not Eligible Until:	N/A			
Prohibition/Ban Until:	N/A			
Costs and Expenses of Prosecution	\$500	Due	Paid ⊠ Y □ N	Date 3/24/2017
Fine	\$500	Due	Paid ⊠ Y □ N	Date 3/24/2017
Comments:				

## STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF INVESTIGATING the Mortgage Loan Originator License Application under the Consumer Loan Act of Washington by:

No.: C-16-2084-17-CO01

JULIE FRAKES GATTENIO,

**CONSENT ORDER** 

NMLS # 1504054,

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Respondent.

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COMES NOW the Director of the Department of Financial Institutions (Director), through her designee Charles E. Clark, Division Director, Division of Consumer Services, and Julie Frakes Gattenio (Respondent), by and through her attorney Linda Frakes-Gattenio, and finding that the issues raised in the above-captioned matter may be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 31.04 of the Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

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#### AGREEMENT AND ORDER

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The Department of Financial Institutions, Division of Consumer Services (Department), and Respondent have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-16-2084-16-SC01 (Statement of Charges), entered November 22, 2016, (copy attached hereto). Pursuant to chapter 31.04 RCW, the Consumer Loan Act (Act) and RCW 34.05.060 of the Administrative Procedure Act, Respondent hereby agrees to the Department's entry of this Consent Order and further agrees that the issues raised in the above-captioned matter may be economically and efficiently settled by entry of this Consent Order. The parties intend this Consent Order to fully

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resolve the Statement of Charges.

Based upon the foregoing:

A. **Jurisdiction**. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.

- B. Waiver of Hearing. It is AGREED that Respondent has been informed of the right to a hearing before an administrative law judge, and hereby waives her right to a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein. Accordingly, Respondent, by her signature below, withdraws her appeal to the Office of Administrative Hearings.
- C. Mortgage Loan Originator License Application Withdrawal. It is AGREED that Respondent's Mortgage Loan Originator license application is withdrawn.
- D. Application for License. It is AGREED that, for a period of five years from the date of entry of this Consent Order, Respondent shall not apply to the Department for any license under any name. It is further AGREED that, should Respondent apply to the Department for any license under any name at any time later than five years from the date of entry of this Consent Order, Respondent shall be required to meet any and all application requirements in effect at that time.
- E. **Fine**. It is AGREED that Respondent shall pay a fine to the Department in the amount of \$500, in the form of a cashier's check made payable to the "Washington State Treasurer," upon entry of this Consent Order.
- F. Costs and Expenses. It is AGREED that Respondent shall pay to the Department costs and expenses of prosecution in the amount of \$500, in the form of a cashier's check made payable to the "Washington State Treasurer," upon entry of this Consent Order. The Fine and Costs and Expenses may be paid together in one \$1,000 cashier's check made payable to the "Washington State Treasurer."

1	G. Non-Compliance with Order. It is AGREED that Respondent understands that failure to			
2	abide by the terms and conditions of this Consent Order may result in further legal action by the			
3	Director. In the event of such legal action, Respondent may be responsible to reimburse the Director			
4	for the cost incurred in pursuing such action, including but not limited to, attorney fees.			
5	H. Voluntarily Entered. It is AGREED that Respondent has voluntarily entered into this			
6	Consent Order, which is effective when signed by the Director's designee.			
7	I. Completely Read, Understood, and Agreed. It is AGREED that Respondent has read			
8	this Consent Order in its entirety and fully understand and agree to all of the same.			
9	J. Counterparts. This Consent Order may be executed by the Respondent in any number of			
10	counterparts, including by facsimile or e-mail of a .pdf or similar file, each of which shall be deemed			
11	to be an original, but all of which, taken together, shall constitute one and the same Consent Order.			
12	RESPONDENT:			
14	Julie Frakes Gattenio By:			
15 16	/s/			
17	Individually			
18	Approved for Entry:			
19	/s/			
20	Linda Frakes-Gattenio Date California Bar #144666 Attorney for Respondent			
21	DO NOT WRITE BELOW THIS LINE			
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24	CONSENT ORDER 3 DEPARTMENT OF FINANCIAL INSTITUTIONS C-16-2084-17-C001 Division of Consumer Services PO Rox 41200			

	l e e e e e e e e e e e e e e e e e e e	
1	THIS ORDER EN	TERED THIS 24 <sup>th</sup> DAY OF March, 2017.
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3		/s/ CHARLES E. CLARK
4		Director
5		Division of Consumer Services Department of Financial Institutions
6	Discourted hou	
7	Presented by:	
8	DEBORAH TAELLIOUS	
9	Financial Legal Examiner Supervisor	
10	Approved by:	
11	/s/	
12	STEVEN C. SHERMAN Enforcement Chief	
13	Zinoreemen Ciner	
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CONSENT ORDER C-16-2084-17-CO01 Julie Frakes Gattenio

## STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS **DIVISION OF CONSUMER SERVICES**

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IN THE MATTER OF INVESTIGATING the

Mortgage Loan Originator License Application under the Consumer Loan Act of Washington by:

JULIE FRAKES GATTENIO,

NMLS # 1504054,

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No.: C-16-2084-16-SC01

STATEMENT OF CHARGES and NOTICE OF INTENT TO ENTER AN ORDER TO DENY LICENSE APPLICATION, PROHIBIT FROM INDUSTRY, IMPOSE FINE, and RECOVER COSTS AND EXPENSES

## INTRODUCTION

Respondent.

Pursuant to RCW 31.04.165 and RCW 31.04.168, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 31.04 RCW, the Consumer Loan Act (Act). After having conducted an investigation pursuant to RCW 31.04.055 and 31.04.145, and based upon the facts available as of the date of this Statement of Charges, the Acting Director, through her designee, Division of Consumer Services Director Charles E. Clark, institutes this proceeding and finds as follows:

## I. FACTUAL ALLEGATIONS

- 1.1 **Julie Frakes Gattenio (Respondent)** submitted an application to the Department of Financial Institutions of the State of Washington (Department) for a mortgage loan originator (MLO) license. The MLO license application was received by the Department, through the Nationwide Mortgage Licensing System and Registry (NMLS), on or about July 18, 2016. On or about October 3, 2016, Finance of America Reverse, a consumer loan company licensed under the Act, submitted a sponsorship request for Respondent.
- 1.2 Rules of Conduct for Test Takers. On or about July 29, 2016, a Notice of Investigation was issued to Respondent informing Respondent that the State Regulatory Registry (SRR) initiated an investigation against Respondent regarding Respondent's reported violation of the NMLS Rules of

1	Conduct for Test Takers and the Candidate Test Security and Confidentiality Agreement while taking	
2	the National Component of the SAFE MLO Test. On or about August 22, 2016, the SSR determined	
3	that Respondent violated the Rules of Conduct for Test Takers.	
4	1.3 Failure to Update NMLS. The Notice of Investigation dated July 29, 2016, advised	
5	Respondent that she was required to update her MLO license application in NMLS and answer YES	
6	to question 6(R)(2). Respondent did not update her MLO license application in NMLS as required.	
7	1.4 Character and General Fitness. Respondent has not demonstrated character and general	
8	fitness such as to command the confidence of the community as evidenced by Respondent's	
9	violations of the NMLS Rules of Conduct for Test Takers and failure to update NMLS.	
10	1.5 On-Going Investigation. The Department's investigation into the alleged violations of the	
11	Act by Respondent continues to date.	
12	II. GROUNDS FOR ENTRY OF ORDER	
13	2.1 Requirement to Demonstrate Character and General Fitness. Based on the Factual	
14	Allegations set forth in Section I above, Respondent fails to meet the requirements of RCW	
15	31.04.247(1) and WAC 208-620-710 by failing to demonstrate character and general fitness such as	
16	to command the confidence of the community and to warrant a belief that the business will be	
17	operated honestly, fairly, and efficiently within the purposes of the Act.	
18	2.2 Requirement to Provide Information on License Application. Based on the Factual	
19	Allegations set forth in Section I above, Respondent fails to meet the requirements of RCW	
20	31.04.234 and 31.04.241(2) by failing to provide an accurate license application in the form	
21	prescribed by the Director.	
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<sup>1</sup> The NMLS MLO license application was updated on or about September 12, 2016, at which time question 6 was removed from the application.

removed from the application.
STATEMENT OF CHARGES
C-16-2084-16-SC01
Julie Frakes Gattenio

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DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

1	2.3 False Statements and Omissions of Material Facts. Based on the Factual Allegations set
2	forth in Section I above, Respondent is in apparent violation of RCW 31.04.027(8) for negligently
3	making any false statement or knowingly and willfully make any omission of material fact in
4	connection with any reports filed with the department by a licensee or in connection with any
5	investigation conducted by the department.
6	III. AUTHORITY TO IMPOSE SANCTIONS
7	3.1 Authority to Deny Application for Loan Originator License. Pursuant to RCW
8	31.04.247(2), the Director may deny licenses to applicants. Pursuant to RCW 31.04.247(2), the
9	Director shall not issue a license if the conditions of RCW 31.04.247(1) have not been met by the
10	applicant, and shall notify the applicant of the denial.
11	<b>3.2 Authority to Prohibit from Industry.</b> Pursuant to RCW 31.04.093(6), the Director may
12	issue orders prohibiting from participation in the conduct of the affairs of any licensee or loan
13	originator or any person subject to this chapter for false statements or omission of material
14	information from an application for a license that, if known, would have allowed the director to deny
15	the original application for a license or a violation of RCW 31.04.027.
16	<b>3.3 Authority to Impose Fine.</b> Pursuant to RCW 31.04.093(4), the Director may impose fines of
17	up to one hundred dollars per day, per violation, upon the licensee, its employee or loan originator, or
18	any other person subject to the Act for any violation of the Act.
19	<b>3.4 Authority to Recover Costs and Expenses</b> . Pursuant to RCW 31.04.205(2), the Director
20	may recover the state's costs and expenses for prosecuting violations of the Act
21	IV. NOTICE OF INTENT TO ENTER ORDER

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as set forth in the above Factual Allegations, Grounds for Entry of Order, and Authority to Impose

Respondent's violations of the provisions of chapter 31.04 RCW and chapter 208-620 WAC,

1	Sanctions, co	onstitute a basis for the entry of an Order under RCW 31.04.093, RCW 31.04.165, RCW
2	31.04.168, and RCW 31.04.247. Therefore, it is the Director's intent to ORDER that:	
3	4.1	Respondent Julie Frakes Gattenio's application for a mortgage loan originator license be denied.
4	4.2	
5	4.2	Respondent Julie Frakes Gattenio be prohibited from participation in the conduct of the affairs of any mortgage loan originator subject to licensure by the Director under chapter 31.04 and chapter 19.146, in any manner, for seven years.
6 7	4.3	Respondent Julie Frakes Gattenio pay a fine in the amount of \$1,000.
8	4.4	Respondent Julie Frakes Gattenio pay the Department's costs and expenses for prosecuting violations of the Act in an amount to be determined at hearing or by declaration with supporting documentation in event of default by Respondent.
9		V. AUTHORITY AND PROCEDURE
10	This S	Statement of Charges and Notice of Intent to Enter an Order to Deny License
11	Application,	Prohibit from Industry, Impose Fine, and Recover Costs and Expenses (Statement of
12	Charges) is entered pursuant to the provisions of RCW 31.04.093, RCW 31.04.165, RCW 31.04.168	
13	RCW 31.04.2	202, and RCW 31.04.205 and is subject to the provisions of chapter 34.05 RCW (The
14	Administrative Procedure Act). Respondent may make a written request for a hearing as set forth in	
15	the NOTICE OF OPPORTUNITY TO DEFEND AND OPPORTUNITY FOR HEARING	
16	accompanying this Statement of Charges.	
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24	STATEMENT OF	CHARGES 4 DEPARTMENT OF FINANCIAL INSTITUTION

1	Dated this 22 <sup>nd</sup> day of November, 20176	ó.
2		/s/ CHARLES E. CLARK
3		Director Division of Consumer Services
4		Department of Financial Institutions
5	Presented by:	
6		
7	DEBORAH TAELLIOUS Financial Legal Examiner Supervisor	_
8	Approved by:	
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10	/s/ STEVEN C. SHERMAN Enforcement Chief	
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