ORDER SUMMARY Consumer Services Division Case Number C-22-3274

Consent Orders resolve investigations. Companies and individuals work with DFI to agree to terms that resolve the alleged issues in the investigation.

Names	Cake Mortgage Corp, dba Millennial Home Lending, Inc., NMLS #1734623 David Abelyan, NMLS #1406523
Order Number	C-22-3274-23-CO01
Date issued	June 6, 2023

What does this Consent Order require?

- Respondents must pay a fine of \$75,000. \$25,000 of this fine is stayed (doesn't have to be paid) until June 6, 2025, as long as Respondents comply with the order. The remaining fine goes away on that date if Respondents have complied.
- Must pay an investigation fee of \$500 (Investigation fees cover the cost of DFI staff time working on the investigation).
- Respondents must cease and desist from engaging in conduct that violates the Consumer Loan Act of Washington.

Need more information?

You can contact the Consumer Services Division's Enforcement Unit at (360) 902-9703 or <u>csenforcecomplaints@dfi.wa.gov</u>. *Please note that we cannot provide financial or legal advice to members of the public. We also cannot release confidential information.*

DEPARTMENT OF FIN	ASHINGTON ANCIAL INSTITUTIONS ISUMER SERVICES
IN THE MATTER OF DETERMINING	No. C-22-3274-23-CO01
Whether there has been a violation of the	
Consumer Loan Act of Washington by:	CONSENT ORDER
CAKE MORTGAGE CORP., D/B/A	
MILLENNIAL HOME LENDING INC., NMLS	
No. 1734623, and	
DAVID ABELYAN, President, NMLS No.	
1406523,	

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COMES NOW the Director of the Department of Financial Institutions (Director), through his designee Lucinda Fazio, Division of Consumer Services Director, and Cake Mortgage Corp., dba Millennial Home Lending, Inc. and David Abelyan, President (collectively Respondents), and finding that the issues raised in the above-captioned matter only as to those Respondents identified by name herein may be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 31.04 of the Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

Respondents.

AGREEMENT AND ORDER

The Department of Financial Institutions, Division of Consumer Services (Department) and Respondents have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-22-3274-22-SC01 (Statement of Charges), entered January 31, 2023, (copy attached hereto). Pursuant to chapter 31.04 RCW, the Consumer Loan Act (Act), and RCW 34.05.060 of the Administrative Procedure Act, Respondents hereby agree to the Department's entry of this Consent Order and further agree that the issues raised in the above-captioned matter may be economically and efficiently settled by entry of this Consent Order. The parties intend this Consent Order to fully

resolve the Statement of Charges and agree that the Respondents do not admit any wrongdoing by its entry. Respondents are agreeing not to contest the Statement of Charges in consideration of the terms of this Consent Order.

Based upon the foregoing:

A. Jurisdiction. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.

B. Waiver of Hearing. It is AGREED that Respondents have been informed of the right to a hearing before an administrative law judge, and requested a hearing, but hereby waive their right to such a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein. Accordingly, Respondents, by their signatures and the signatures of their representatives below, withdraw their appeals to the Office of Administrative Hearings.

C. No Admission of Liability. The parties intend this Consent Order to fully resolve the Statement of Charges and agree that Respondents do not admit to any wrongdoing by its entry.

D. Cease and Desist. It is AGREED that Respondents shall cease and desist from engaging in conduct that violates the Act, including, but not limited to, directly or indirectly engaging in any unfair or deceptive practices toward any person, and distributing any false, deceptive, or misleading advertising. Respondents shall cease and desist from advertising using all of the alleged false, deceptive, and misleading representations, described in the Statement of Charges Paragraph 1.5.

E. Fine (Partially Stayed). It is AGREED that Respondents shall pay a fine to the
Department in the amount of \$75,000, with \$50,000 paid (Paid Fine), and \$25,000 stayed (Stayed
Fine). The Paid Fine shall be paid pursuant to Paragraph G, below. The Stayed Fine shall be stayed
for a period of two (2) years from the date of entry of this Consent Order contingent on Respondents'
compliance with the Act and related rules, and this Consent Order, unless lifted pursuant to Paragraph

H, below (Stayed Fine Period). Absent any action by the Department to lift the Stayed Fine pursuant
 to Paragraph H, Respondents' obligation to pay the Stayed Fine shall expire two years from the date
 of entry of this Consent Order without further action or notice by the Department.

F. Investigation Fee. It is AGREED that Respondents shall pay to the Department an investigation fee of \$500.00.

G. Payments. It is AGREED that the Paid Fine and the Investigation Fee shall be paid
together in one \$50,500.00 cashier's check that is made payable to the "Washington State Treasurer."
The payments shall be delivered to the Department with this Consent Order fully executed by
Respondents.

H. Lifting of Stayed Fine Period and Imposition of Stayed Sanctions. It is AGREED

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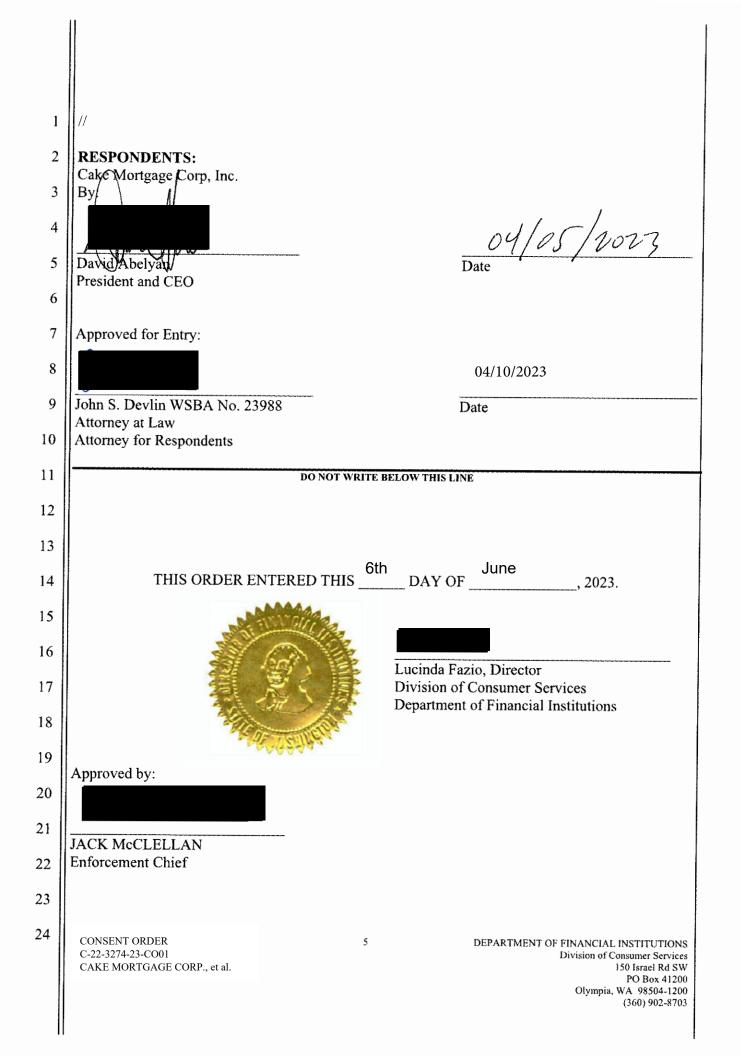
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1. If during the Stayed Fine Period, the Department determines that Respondents have not complied with the Act, related rules, or this Consent Order, and the Department seeks to lift the Stayed Fine Period and impose the Stayed Fine, the Department will first serve Respondents with a written notice of alleged noncompliance.

2. The notice will include:

- **a.** A description of the alleged noncompliance;
- **b.** A statement that the Department seeks to lift the Stayed Fine Period and impose the Stayed Fine;
- **c.** Notice that Respondents can contest the Department's determination of noncompliance in an adjudicative hearing before an Administrative Law Judge (ALJ) of the Office of Administrative Hearings (OAH); and
- **d.** Notice that the notification and adjudicative hearing process provided in this Paragraph applies only to this Consent Order solely in the event any Respondent chooses to contest the Department's determination of noncompliance.
- 3. Any Respondent who wishes to contest the Department's determination of noncompliance will have twenty (20) days from the date of receipt of the

1	Department's notice to submit a written request to the Department for an adjudicative hearing.
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3	4. The scope and issues of the adjudicative hearing are limited solely to whether or not Respondents are in violation of the terms of this Consent Order.
4	5. At the conclusion of the hearing, the ALJ will issue an initial decision. Either party
5	may file a Petition for Review of that initial decision with the Director of the Department.
6	6. DEFAULT: If any Respondent does not timely request an adjudicative hearing, the Department will impose the Stayed Fine without further notice.
7	I. Authority to Execute Order. It is AGREED that the undersigned have represented and
8 9	warranted that they have the full power and right to execute this Consent Order on behalf of the
10	parties represented.
10	J. Non-Compliance with Order. It is AGREED that Respondents understand that failure to
12	abide by the terms and conditions of this Consent Order may result in further legal action by the
13	Director. In the event of such legal action, Respondents may be responsible to reimburse the Director
14	for the cost incurred in pursuing such action, including but not limited to, attorney fees.
15	K. Voluntarily Entered . It is AGREED that Respondents have voluntarily entered into this
16	Consent Order, which is effective when signed by the Director's designee.
17	L. Completely Read, Understood, and Agreed. It is AGREED that Respondents have read
18	this Consent Order in its entirety and fully understand and agree to all of the same.
19	M. Counterparts. This Consent Order may be executed by the Respondents in any number
20	of counterparts, including by facsimile or e-mail of a .pdf or similar file, each of which shall be
21	deemed to be an original, but all of which, taken together, shall constitute one and the same Consent
22	Order.
23	//
	//
24	CONSENT ORDER4DEPARTMENT OF FINANCIAL INSTITUTIONSC-22-3274-23-C001Division of Consumer ServicesCAKE MORTGAGE CORP., et al.150 Israel Rd SWPO Box 41200



STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

3 IN THE MATTER OF DETERMINING
4 Consumer Loan Act of Washington by:

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5 CAKE MORTGAGE CORP., D/B/A
6 MILLENNIAL HOME LENDING INC., NMLS No. 1734623, and
7 DAVID ABELYAN, President, NMLS No. 1406523, No. C-22-3274-22-SC01

STATEMENT OF CHARGES and NOTICE OF INTENT TO ENTER AN ORDER TO CEASE AND DESIST, REVOKE LICENSES, PROHIBIT FROM INDUSTRY, IMPOSE FINE, COLLECT INVESTIGATION FEE, and RECOVER COSTS AND EXPENSES

INTRODUCTION

Respondents.

Pursuant to RCW 31.04.093 and RCW 31.04.165, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 31.04 RCW, the Consumer Loan Act (Act). After having conducted an investigation pursuant to RCW 31.04.145, and based upon the facts available as of the date of this Statement of Charges (Charges), the Director, through his designee, Division of Consumer Services Director Lucinda Fazio, institutes this proceeding and finds as follows:

I. FACTUAL ALLEGATIONS

1.1 Respondents.

A. Cake Mortgage Corp., d/b/a Millennial Home Lending, Inc., (Respondent CMC)

was licensed by the Department of Financial Institutions of the State of Washington (Department) to conduct business as a consumer loan company on or about August 29, 2018, and continues to be licensed to date.

B. David Abelyan (Respondent Abelyan) has been the President of Respondent CMC since on or about May of 2018. Respondent Abelyan is responsible for compliance for Respondent

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DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703 1 CMC. Respondent Abelyan was approved for a mortgage loan originator license by the Department 2 on or about December 9, 2015, and continues to be licensed to date.

1.2 **Prior Complaints.** Between August 31, 2020, and August 13, 2021, the Department received 4 three consumer complaints against Respondent CMC regarding direct mail solicitations that appeared 5 to violate the Act.

1.3 Resolution and Request for Action. On or about September 24, 2021, the Department sent CMC a Resolution and Request for Action (R&R). The R&R notified Respondent CMC that its direct mail solicitations appeared to violate the Act and that Respondent CMC appeared to have violated the Act by failing to completely respond to the Department's investigative directive. The Department further informed Respondent CMC it was expected to cease sending the solicitations discussed, revise its advertising policies and procedures, and to implement a system designed to prevent future violations.

13 CMC Response to R&R. On November 9, 2021, CMC provided a response to the 1.4 14 Department's R&R and stated that the solicitations discussed in the R&R were no longer used by 15 CMC.

Continued False, Deceptive, and Misleading Direct Mail Solicitations. Between January 16 1.5 17 18, 2022, and April 26, 2022, the Department received three complaints against CMC for 18 advertising. After reviewing the solicitations, the Department observed that they were virtually the 19 same solicitations that CMC had reported were no longer in use and that the Department had 20 previously informed Respondent CMC appeared to violate the Act. Between November 18, 2021, 21 and February 23, 2022, Respondents distributed 129,848 direct mail solicitations that: 22

A. Failed to include a return address identifying Respondent as the sender, and instead stated "PROCESSING CENTER."

B. Directed the recipient in bold, capital letters to, "PLEASE OPEN **IMMEDIATELY.**"

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1	C. Identified on the first page that it is a "Statement" when the solicitation is not a
2	statement, it is a direct mail solicitation for a mortgage refinance sent by Respondent. D. Falsely advertised loan options for a 10 year, 15 year, or 30 year loan, all available at
3	the same interest rate with a corresponding APR. Respondent failed to specify that rates are different for each term.
4	E. Advertised using loan terms that are credit disclosure triggering terms requiring additional clear and conspicuous credit disclosures, without providing the additional
5	required credit disclosures. F. Advertised an interest rate and APR that included "up to 3 discount points" without
6	clearly and conspicuously disclosing the cost of the discount to the borrower, and that the rate is discounted.
7	1.6 On-Going Investigation . The Department's investigation into the alleged violations of the
8	Act by Respondents continues to date.
9	II. GROUNDS FOR ENTRY OF ORDER
10	2.1 False Statements and Omissions of Material Facts. Based on the Factual Allegations set
11	forth in Section I, Respondents are in apparent violation of RCW 31.04.027(1)(b) and (h), and WAC
12	208-620-550(6) for negligently making any false statement or knowingly and willfully making any
13	omission of material fact in connection with any investigation conducted by the Department.
14	2.2 False, Deceptive, or Misleading Advertising. Based on the Factual Allegations set forth in
15	Section I above, Respondents are in apparent violation of RCW 31.04.027(1)(b) for directly or
16	indirectly engaging in any unfair or deceptive practice toward any person; RCW 31.04.027(1)(g) for
17	making in any manner, any false or deceptive statement or representation with regard to the rates,
18	points, or other financing terms of conditions for a residential mortgage loan, or for engaging in bait
19	and switch advertising; RCW 31.04.135 for advertising in any manner whatsoever, any statement or
20	representation with regard to the rates, terms, or conditions for the lending of money that is false,
21	misleading, or deceptive; and by being in apparent violation of the rules related to the above
22	referenced statutes, including WAC 208-620-550(5) and WAC 208-620-630.
23	2.3 Violations of Federal Law. Based on the Factual Allegations in Section I, Respondents are
24	in apparent violation of RCW 31.04.027(1)(m) and WAC 208-620-640 for violating applicable STATEMENT OF CHARGES 3 DEPARTMENT OF FINANCIAL INSTITUTIONS C-22-3274-22-SC01 Division of Consumer Services CAKE MORTGAGE CORP. and DAVID ABELYAN PO Box 41200

PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703 1 federal law, including the Federal Trade Commission Act, 15 U.S.C. §45; the Truth in Lending Act, 2 15 U.S.C. §1601 et seq., Regulation Z, 12 C.F.R. Part 1026; and the Mortgage Acts and Practices -3 Advertising Rules, Regulation N, 12 C.F.R. Part 1014.

III. AUTHORITY TO IMPOSE SANCTIONS

5 3.1 Authority to Issue an Order to Cease and Desist. Pursuant to RCW 31.04.093(5)(a), the 6 Director may issue an order directing a licensee, its employee, loan originator, or other person 7 subject to the Act to cease and desist from conducting business in a manner that is injurious to the public or violates any provision of the Act. 8

9 3.2 Authority to Revoke License. Pursuant to RCW 31.04.093(3)(b), the Director may revoke a license when the licensee, either knowingly or without the exercise of due care, has violated any 10 11 provision of the Act or rules adopted under the Act..

12 3.3 Authority to Prohibit from the Industry. Pursuant to RCW 31.04.093(6)(e), the Director 13 may issue an order prohibiting from participation in the affairs of any licensee, any officer, principal, employee, mortgage loan originator, or any other person subject to the Act for a violation of RCW 14 15 31.04.027.

16 3.4 Authority to Impose Fine. Pursuant to RCW 31.04.093(4), the Director may impose fines of 17 up to one hundred dollars per day, per violation, upon the licensee, its employee or loan originator, 18 or any other person subject to the Act for any violation of the Act.

19 3.5 Authority to Charge Investigation Fee. Pursuant to RCW 31.04.145(3) and WAC 208-20 620-610(7), every licensee investigated by the Director or the Director's designee shall pay for the 21 cost of the investigation, calculated at the rate of \$69.01 per staff hour devoted to the investigation. 22

3.6 Authority to Recover Costs and Expenses. Pursuant to RCW 31.04.205(2), the Director may recover the state's costs and expenses for prosecuting violations of the Act.

IV. NOTICE OF INTENT TO ENTER ORDER

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1	Respondents' violations of the provisions of chapter 31.04 RCW and chapter 208-620 WAC,		
2	as set forth in the above Factual Allegations, Grounds for Entry of Order, and Authority to Impose		
3	Sanctions, constitute a basis for the entry of an Order under RCW 31.04.093, RCW 31.04.165,		
4	RCW 31.04.202, and RCW 31.04.205. Therefore, it is the Director's intent to ORDER that:		
5	4.1	Respondents Cake Mortgage Corp. and David Abelyan cease and desist distributing, including through the internet, any false, deceptive, or	
6		misleading advertising related to its business activities as a licensee in Washington State.	
7 8	4.2	Respondent Cake Mortgage Corp.'s license to conduct the business of a consumer loan company be revoked.	
9	4.3	Respondent David Abelyan's license to conduct the business of a mortgage loan originator be revoked.	
10	4.4	Respondent Cake Mortgage Corp. be prohibited from participation in the	
11		conduct of the affairs of any consumer loan company subject to licensure by the Director, in any manner, for a period of five years.	
12 13	4.5	Respondents Cake Mortgage Corp. and David Abelyan jointly and severally pay a fine. As of the date of this Statement of Charges, the fine totals \$150,000.	
14 15	4.6	Respondents Cake Mortgage Corp. and David Abelyan jointly and severally pay the costs of investigation. As of the date of this Statement of Charges, the cost of the investigation totals \$500.00.	
16 17	4.7	Respondents Cake Mortgage Corp. and David Abelyan jointly and severally pay the Department's costs and expenses for prosecuting	
18		violations of the Act in an amount to be determined at hearing, or in the event of default by Respondents, by declaration with supporting documentation.	
19		V. AUTHORITY AND PROCEDURE	
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21	This S	Statement of Charges is entered pursuant to the provisions of RCW 31.04.093, RCW	
22	31.04.165, R	CW 31.04.202, and RCW 31.04.205, and are subject to the provisions of chapter 34.05	
23	RCW (the Ac	Iministrative Procedure Act). Respondents may make a written request for a hearing as	
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	STATEMENT OF C-22-3274-22-SC CAKE MORTGA		

(360) 902-8703

1	set forth in the NOTICE OF OPPORTUNITY TO DEFEND AND OPPORTUNITY FOR
2	HEARING accompanying this Statement of Charges.
3	Dated this <u>30th</u> day of January , 2023.
4	AND AREA
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6	Lucinda Fazio, Director Division of Consumer Services Department of Financial Institutions
7	Presented by:
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11	ANDRES E. BATISTA Financial Legal Examiner
12	Approved by:
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14	JACK McCLELLAN
15	Enforcement Chief
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27	STATEMENT OF CHARGES 6 DEPARTMENT OF FINANCIAL INSTITUTIONS C-22-3274-22-SC01 Division of Consumer Services CAKE MORTGAGE CORP. and DAVID ABELYAN PO Box 41200 Olympia, WA 98504-1200

(360) 902-8703