Terms Completed

ORDER SUMMARY – Case Number: C-17-2163

Name(s):	RealTrust IRA Alternatives LLC, and Mark Hodges			
Order Number:	C-17-2163-18-	-CO01		
Effective Date :	1/30/18			
License Number: Or NMLS Identifier [U/L] License Effect:	NMLS Identif	fier [U/L] Entity: 17	21455, Mark H	odges: 1721449
Not Apply Until:				
Not Eligible Until:				
Prohibition/Ban Until:				
Investigation Costs	\$2,600	Due	Paid ⊠ Y □ N	Date
Fine	\$8,000	Due	Paid N N	Date
Assessment(s)	\$	Due	Paid N N	Date
Restitution	\$	Due	Paid N N	Date
Judgment	\$	Due	Paid N N	Date
Satisfaction of Judgment F	No. of Victims:	□ Y □ N		
Comments:	v ietiiis.			
Comments.				

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF DETERMINING: Whether there has been a violation of the Consumer Loan Act of Washington by:

No.: C-17-2163-18-CO01

CONSENT ORDER

REALTRUST IRA ALTERNATIVES, LLC, and MARK HODGES, President,

Respondents.

COMES NOW the Director of the Department of Financial Institutions (Director), through her designee Charles E. Clark, Division Director, Division of Consumer Services, RealTrust IRA Alternatives, LLC (Respondent RealTrust), and Mark Hodges (Respondent Hodges), and finding that the issues raised in the above-captioned matter may be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 31.04 of the Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

AGREEMENT AND ORDER

The Department of Financial Institutions, Division of Consumer Services (Department) and Respondents have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-17-2163-17-SC01 (Statement of Charges), entered November 1, 2017, (copy attached hereto). Pursuant to chapter 31.04 RCW, the Consumer Loan Act (Act), and RCW 34.05.060 of the Administrative Procedure Act, Respondents hereby agree to the Department's entry of this Consent Order and further agree that the issues raised in the above-captioned matter may be economically and efficiently settled by entry of this Consent Order. The parties intend this Consent Order to fully resolve the Statement of Charges. Respondents are agreeing not to contest the Statement of Charges in consideration of the terms of this Consent Order.

CONSENT ORDER C-17-2163-18-CO01 RealTrust IRA Alternatives, LLC; Mark Hodges DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200
Olympia, WA 98504-1200
(360) 902-8703

Based upon the foregoing:

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A. **Jurisdiction**. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.

B. Waiver of Hearing. It is AGREED that Respondents have been informed of the right to a

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hearing before an administrative law judge, and hereby waive their right to a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein. Accordingly, Respondents, by their signatures and the signatures of their representatives below, withdraw their appeal to the Office of Administrative Hearings.

- C. **No Admission of Liability**. The parties intend this Consent Order to fully resolve the Statement of Charges and agree that Respondents do not admit to any wrongdoing by its entry.
- D. Cease and Desist. It is AGREED that Respondents will, within 30 days following execution of this Consent Order, cease and desist from performing servicing activities on any and all Washington residential mortgage loans administered on behalf of any of Respondent RealTrust's investor clients. Respondents will also refrain from engaging in any activities that violate the provisions of the Act until such time that Respondents either obtain proper licensure through the Department or meet an exemption under the Act.
- E. Affirmative Action. It is AGREED that Respondents will, within 30 days following execution of this Consent Order, take affirmative action to transfer the servicing duties of any and all Washington residential mortgage loans administered on behalf of Respondent RealTrust's investor clients to a loan servicing entity that is either licensed or determined exempt by the Department. Respondents will notify the Department once the servicing duties have been transferred.

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1	RESPONDENTS:	
2	RealTrust IRA Alternatives, LLC	
3	By:	
4	/s/ Mork Hodges	<u>1-23-18</u> Date
5	Mark Hodges President	Date
6	<u>/s/</u> Mark Hodges	
7	Individually	
8	Approved for Entry:	
9	_/s/	_1-28-18
	Jim Johanson, WSBA No.18072	Date
10	Attorney at Law	
11	Johanson Law Group, Inc.	
11	Attorney for Respondents	
12		DO NOT WRITE BELOW THIS LINE
13		
14	THIS ORDER	ENTERED THIS 30 th DAY OF January, 2018.
15		
16		<u>/s/</u> CHARLES E. CLARK
17		Director Division of Consumer Services
18		Department of Financial Institutions
19	Presented by:	Approved by:
20		
21	_/s/_	_/s/_
22	BRETT CARNAHAN	STEVEN C. SHERMAN
23	Financial Legal Examiner	Enforcement Chief
24	CONSENT ORDER C-17-2163-18-CO01 RealTrust IRA Alternatives, LLC; Mark Hodges	DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

STATE OF WASHINGTON 1 DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES 2 IN THE MATTER OF DETERMINING No. C-17-2163-17-SC01 3 Whether there has been a violation of the Consumer Loan Act of Washington by: STATEMENT OF CHARGES and NOTICE OF INTENT TO ENTER AN ORDER TO CEASE AND DESIST, TAKE 5 REALTRUST IRA ALTERNATIVES, LLC. AFFIRMATIVE ACTION, IMPOSE FINE, and MARK HODGES, President, COLLECT INVESTIGATION FEE and 6 RECOVER COSTS AND EXPENSES Respondents. 7 8 **INTRODUCTION** 9 Pursuant to RCW 31.04.093 and RCW 31.04.165, the Director of the Department of Financial 10 Institutions of the State of Washington (Director) is responsible for the administration of chapter 11 31.04 RCW, the Consumer Loan Act (Act). After having conducted an investigation pursuant to 12 RCW 31.04.145, and based upon the facts available as of the date of this Statement of Charges, the 13 Director, through her designee, Division of Consumer Services Director Charles E. Clark, institutes 14 this proceeding and finds as follows: 15 I. FACTUAL ALLEGATIONS 16 1.1 Respondents. 17 A. RealTrust IRA Alternatives, LLC, f/k/a Entrust Northwest, LLC (Respondent 18 **RealTrust**) has never been licensed by the Department of Financial Institutions of the State of 19 Washington (Department) to engage in the business of servicing residential mortgage loans, as 20 defined in the Act. 21 B. Mark Hodges (Respondent Hodges) has at all relevant times been President of

Respondent RealTrust. Respondent Hodges has never been licensed by the Department to engage in

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the business of servicing residential mortgage loans, as defined in the Act.

24 STATEMENT OF CHARGES

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C-17-2163-17-SC01 REALTRUST IRA ALTERNATIVES, LLC

1	other person subject to the Act to cease and desist from conducting business in a manner that is
2	injurious to the public or violates any provision of the Act.
3	3.2 Authority to Order Affirmative Action. Pursuant to RCW 31.04.093(5)(b), the
4	Director may issue an order directing a licensee, its employee, loan originator, or other person subject
5	to the Act to take such affirmative action as is necessary to comply with the Act.
6	3.3 Authority to Impose Fine. Pursuant to RCW 31.04.093(4), the Director may impose
7	fines of up to \$100 per day, per violation, upon the licensee, its employee or loan originator, or any
8	other person subject to the Act for any violation of the Act.
9	3.4 Authority to Charge Investigation Fee. Pursuant to RCW 31.04.145(3) and WAC
10	208-620-590, WAC 208-620-610(7), every licensee investigated by the Director or the Director's
11	designee shall pay for the cost of the investigation, calculated at the rate of \$69.01 per staff hour
12	devoted to investigation.
13	3.5 Authority to Recover Costs and Expenses. Pursuant to RCW 31.04.205(2), the
14	Director may recover the state's costs and expenses for prosecuting violations of the Act.
15	IV. NOTICE OF INTENT TO ENTER ORDER
16	Respondents' violations of the provisions of chapter 31.04 RCW and chapter 208-620 WAC,
17	as set forth in the above Factual Allegations, Grounds for Entry of Order, and Authority to Impose
18	Sanctions, constitute a basis for the entry of an Order under RCW 31.04.093, RCW 31.04.165, RCW
19	34.04.202, and RCW 31.04.205. Therefore, it is the Director's intent to ORDER that:
20	4.1 Respondents RealTrust IRA Alternatives, LLC and Mark Hodges immediately cease
21	and desist from servicing any and all Washington residential mortgage loans until suctime that Respondents either obtain proper licensure through the Department or meet
22	an exemption under the Act.
23	4.2 Respondents RealTrust IRA Alternatives, LLC and Mark Hodges take affirmative action to transfer the servicing of all residential mortgage loans secured by property in
24	STATEMENT OF CHARGES 3 DEPARTMENT OF FINANCIAL INSTITUTIONS

1		Washington State that respondents are currently servicing to a residential mortgage	
2		loan servicer that is either licensed as a consumer loan company in Washington State or exempt from licensure, within thirty days of entry of this order.	
3	4.3 Respondents RealTrust IRA Alternatives, LLC and Mark Hodges jointly and severa pay a fine. As of the date of this Statement of Charges, the fine totals \$12,000.		
4	4.4		
5	4.4	Respondents RealTrust IRA Alternatives, LLC and Mark Hodges jointly and severally pay an investigation fee. As of the date of this Statement of Charges, the investigation fee totals \$1,690.75.	
6	4.5		
7	4.5	Respondents RealTrust IRA Alternatives, LLC and Mark Hodges jointly and severally pay the Department's costs and expenses for prosecuting violations of the Act in an amount to be determined at hearing or by declaration with supporting documentation	
8		in event of default by Respondents.	
9	4.6	Respondents RealTrust IRA Alternatives, LLC and Mark Hodges maintain records in compliance with the Act and provide the Department with the location of the books,	
10		records and other information relating to consumer loan business of Respondent RealTrust IRA Alternatives, LLC, and the name, address and telephone number of the	
11		individual responsible for maintenance of such records in compliance with the Act.	
12		V. AUTHORITY AND PROCEDURE	
13	This Statement of Charges and Notice of Intent to Enter an Order to Cease and Desist, Take		
14	Affirmative Action, Impose Fine, Collect Investigation Fee and Recover Costs and Expenses		
15	(Statement of Charges) is entered pursuant to the provisions of RCW 31.04.093, RCW 31.04.165,		
16	RCW 31.04.202, and RCW 31.04.205, and is subject to the provisions of chapter 34.05 RCW (The		
17	Administrative Procedure Act). Respondents may make a written request for a hearing as set forth i		
18	the NOTICE OF OPPORTUNITY FOR ADJUDICATIVE HEARING AND TO DEFEND		
19	accompanying this Statement of Charges.		
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1	Dated this 1 st day of November, 2017	
2		_/s/ CHARLES E. CLARK
3		Director
4		Division of Consumer Services Department of Financial Institutions
5	Presented by:	
6		
7	BRETT CARNAHAN	
8	Financial Legal Examiner	
9	Approved by:	
	/s/	
10	STEVEN C. SHERMAN Enforcement Chief	
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