ORDER SUMMARY – Case Number: C-16-2037

Name(s):	CentralBanc Mortgage Corporation (CBMC)	
	John W. Delaney, President and CEO	
	John C. Dolan, Executive VP and Loan Originator	
Order Number:	C-16-2037-17-CO02	
Effective Date:	12/6/17	
License Number:	CBMC: NMLS No. 55244	
	John W. Delaney: NMLS 102468	
	John C. Dolan: NMLS No. 102966	
License Effect:	CBMC: Revocation stayed for two years contingent upon complianc	
	with the Consumer Loan Act, related Rules, and the Consent Order.	
Prohibition: John W. Delaney: Prohibition stayed for two years contin		
	compliance with the Consumer Loan Act, related Rules, and the	
	Consent Order from participating, in any capacity, in the conduct of	
	the affairs of any consumer loan company or mortgage broker	
	licensed by, or subject to licensure or regulation by, the Department	

Investigation Costs	\$ 10,000	Due: Upon entry	Paid: X 🗌 N	Date: 11/27/17
Fine	· / 1	Due: Over time	Paid: \Box Y \boxtimes N	Date: N/A
	\$ 75,000 stayed			
	· · · ·	•		

Comments: Mr. Delaney admitted that he failed to supervise two other Respondents, and further admitted that the structure of CBMC may have contributed to the violations found in the Report of Examination (ROE) that formed the basis for the Charges. With those exceptions, Mr. Delaney neither admits nor denies the Factual Allegations in the Charges....

Respondent CBMC agreed to a compliance examination at its costs within two years and to certain affirmative actions designed to prevent repeat violations of the Act and Rules.

1 2	STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES		
3 4 5 6 7 8 9	IN THE MATTER OF DETERMINING Whether there has been a violation of the Consumer Loan Act of Washington by: CENTRALBANC MORTGAGE CORPORATION, a Washington Consumer Loan Company, NMLS No. 55244; JOHN W. DELANEY, President and Chief Executive Officer, NMLS No. 102468; JOHN C. DOLAN, Executive Vice President and Mortgage Loan Originator, NMLS No. 102966; KAREN A. REYES, Production Manager and Mortgage Loan Originator, NMLS No. 239804; and BRETT T. GREEN, Mortgage Loan Originator, NMLS No. 114787.	No.: C-16-2037-17-CO02 CONSENT ORDER AS TO CENTRALBANC MORTGAGE CORPORATION AND JOHN W. DELANEY, AND WITHDRAWING STATEMENT OF CHARGES AS TO JOHN C. DOLAN	
11	Respondents.		
12	COME NOW the Director of the Department of Financial Institutions (Director), through her designee		
13	Charles E. Clark, Division Director, Division of Consumer Services, and CentralBanc Mortgage Corporation		
14	(Respondent CentralBanc) and John W. Delaney (Respondent Delaney), by and through their attorney, Seth A.		
15	Rosenberg, and John C. Dolan (Respondent Dolan), by and through his attorney, Christopher A. Campbell, and		
16	finding that the issues raised in the above-captioned matter may be economically and efficiently settled, agree to		
17	the entry of this Consent Order. This Consent Order is entered pursuant to chapter 31.04 of the Revised Code of		
18	Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:		
19	AGREEMENT AND ORDER		
20	The Department of Financial Institutions, Division of Consumer Services (Department) and Respondents,		
21	and Respondent Dolan, have agreed upon a basis for resolution of the matters alleged in the attached Statement of		
22	Charges No. C-16-2037-17-SC01 (Charges), entered March 31, 2017. Pursuant to chapter 31.04 RCW, the		
23	Consumer Loan Act (Act), and RCW 34.05.060 of the Administrative Procedure Act, the parties hereby agree to		

24 || the Department's entry of this Consent Order and intend this Consent Order to fully resolve the Charges.

Based upon the foregoing:

25

CONSENT ORDER AS TO CENTRALBANC AND DELANEY AND WITHDRAWING CHARGES AS TO DOLAN C-16-2037-17-CO02 Page 1 of 7

A. Withdrawal of Charges. It is AGREED that the Department hereby withdraws the Charges as to Respondent Dolan.

B. Jurisdiction. It is AGREED that Respondent CentralBanc and Respondent Delaney (collectively, Respondents), consent to the Department's jurisdiction over the subject matter of the activities discussed herein.

C. Waiver of Hearing. It is AGREED that Respondents have been informed of their right to a hearing before an administrative law judge, and hereby waive their rights to a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein. Respondents, by their signatures and the signatures of their representative below, withdraw their appeals.

D. Admissions. It is AGREED that Respondent Delaney admits that he failed to supervise Respondent
 Green and Respondent Reyes, and further admits that the structure of Respondent CentralBanc may have
 contributed to the violations found in the Report of Examination (ROE) that formed the basis for the Charges. It is
 FURTHER AGREED that with those above exceptions, Respondent Delaney neither admits nor denies the Factual
 Allegations in the Charges, and will not take any action or permit to be made any public statement creating the
 impression that either the Charges or this Consent Order are without factual basis. Nothing in this paragraph affects
 Respondent Delaney's right to take legal or factual positions in defense of litigation.

E. Cease and Desist and Future Compliance with the Act. It is AGREED that Respondent Delaney has represented and warranted to the Department that Respondents have ceased and desisted from the alleged violations of the Act enumerated in the Charges and the ROE. It is FURTHER AGREED AND ORDERED that Respondents shall henceforth comply with the Act and associated Rules found in WAC 208-620 (Rules).

F. Consumer Loan Company License Revocation (Stayed). It is AGREED AND ORDERED that, for a period of two (2) years from the date of entry of this Consent Order, Respondent CentralBanc's consumer loan company license is revoked. It is FURTHER AGREED that the revocation of Respondent CentralBanc's consumer loan company license shall be stayed for two (2) years (the Stayed Revocation) contingent on Respondents' compliance with the Act, Rules, and this Consent Order.

 \parallel

CONSENT ORDER AS TO CENTRALBANC AND DELANEY AND WITHDRAWING CHARGES AS TO DOLAN C-16-2037-17-CO02 Page 2 of 7

G. Prohibition from Industry (Stayed). It is AGREED AND ORDERED that, for a period of two (2) years from the date of entry of this Consent Order, Respondent Delaney is prohibited from participating, in any capacity, in the conduct of the affairs of any consumer loan company or mortgage broker licensed by, or subject to licensure or regulation by, the Department. It is FURTHER AGREED that the prohibition of Respondent Delaney shall be stayed for two (2) years (the Stayed Prohibition) contingent on Respondents' compliance with the Act, Rules, and this Consent Order.

H. Fine (Partially Stayed). It is AGREED AND ORDERED that Respondents are liable to the Department for a fine in the amount of \$300,000. In consideration of this settlement, it is FURTHER AGREED that Respondents shall pay a \$150,000 fine, with \$75,000 of that amount (the Paid Fine) paid pursuant to Paragraph N. The \$75,000 balance of the fine shall be stayed for two (2) years (the Stayed Fine) from the date of entry of this Consent Order contingent on Respondents' compliance with the Act, Rules, and this Consent Order.

I. Compliance Examination. It is AGREED AND ORDERED that within two (2) years of the entry of this Consent Order, the Department will conduct a compliance examination of Respondent CentralBanc at Respondents' cost. The purpose of the examination shall be to ascertain compliance with the Act, Rules, this Consent Order, and all applicable state or federal laws and regulations relating to the activities governed by the Act. It is FURTHER AGREED AND ORDERED that an examination risk rating of four (4) or five (5) may result in the lifting of the Stayed Revocation, Stayed Prohibition, or Stayed Fine pursuant to Paragraph L.

J. Affirmative Action. It is AGREED AND ORDERED that Respondents shall take the following affirmative actions to prevent future violations and comply with the Act:

1. Within one (1) month of entry of this Consent Order, appoint a Department-licensed mortgage loan originator with supervisory responsibilities (Supervisor) for all licensed mortgage loan originators, loan processors, and loan underwriters employed by or contracted with Respondent CentralBanc, and provide written notice to the Department providing the Supervisor's job title, position description, compensation agreement, and resume;

2. Within two (2) months of entry of this Consent Order, retain an independent auditor (Auditor) to review, in conjunction with the Supervisor, Respondent CentralBanc's existing supervisory systems and residential mortgage lending compliance policies and procedures;

25

//

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

CONSENT ORDER AS TO CENTRALBANC AND DELANEY AND WITHDRAWING CHARGES AS TO DOLAN C-16-2037-17-CO02 Page 3 of 7

1 2	3. Require the Auditor and Supervisor to, within four (4) months of entry of this Consent Order, file a joint report (Report) with the Department making recommendations for new or revised supervisory systems and residential mortgage lending compliance policies and procedures. The
3	revised supervisory systems and compliance policies and procedures must include operational oversight of Respondent CentralBanc's advertising, origination, processing, and back-office activities, and a permanent loan compliance review program (Program) to review residential
4 5	mortgage loans for compliance with the Act, Rules, and applicable state and federal laws and rules. The Program may be done internally by the Compliance Department (either manually or by using dedicated loan compliance software) or by an external auditor.
6 7	 Within two (2) months of receipt of the Report, implement the Report's recommendations and provide written notice to the Department providing a copy of the revised supervisory systems and mortgage lending compliance policies and procedures, including the Program description.
8	K. Expiration of Stayed Revocation, Prohibition, and Fine. It is AGREED AND ORDERED that absent
9	an action by the Department to lift the stays pursuant to Paragraph L, the Stayed Revocation, Stayed Prohibition,
10	and Stayed Fine shall expire two (2) years from the date of entry of this Consent Order.
11	L. Lifting of Stays. It is AGREED AND ORDERED that:
12	1. During the two-year Stayed Revocation, Stayed Prohibition, and Stayed Fine, if the Department determines Respondents have not complied with the Act, Rules, this Consent Order, or applicable
13 14	state and federal laws and regulations, or if Respondent CentralBanc receives an examination risk rating of four (4) or five (5), and the Department seeks to lift any or all of the stays, the Department will first serve Respondents with a written notice of alleged noncompliance.
15	2. The Department's written notice of alleged noncompliance will include:
16	a. A description of the alleged noncompliance;
17	 A statement that the Department seeks to lift the stays and impose the Stayed Revocation, Stayed Prohibition, and/or Stayed Fine;
18	c. Notice that Respondents can contest the notice of alleged noncompliance by either requesting
19	an adjudicative hearing or, in lieu thereof, by submitting a written response to the Department contesting the alleged noncompliance; and
20	d. Notice that the process for lifting the stays applies only to this Consent Order.
21	3. Respondents have twenty (20) days from the date of service of the notice of alleged
22	noncompliance to submit a written request to the Department for an adjudicative hearing or, in lieu thereof, a written response to the Department contesting the alleged noncompliance.
23	4. If requested, the scope and issues of the adjudicative hearing will be limited solely to whether or
24 25	not Respondents are in violation of the terms of the Act, Rules, this Consent Order, or that Respondents received an examination risk rating of four (4) or five (5).
	CONSENT ORDER AS TO CENTRALBANC AND DELANEY AND WITHDRAWING CHARGES AS TO DOLANPage 4 of 7DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200C-16-2037-17-CO02PO Box 41200

1 5. At the conclusion of the adjudicative hearing the hearing officer will issue an initial decision. Any party may file a Petition for Review of that initial decision with the Director. 2 6. In lieu of requesting an adjudicative hearing, within twenty (20) days from the date of service of the notice of alleged noncompliance, Respondents may submit a written response for 3 consideration by the Department contesting the alleged noncompliance. The response must 4 include each Respondent's waiver of the right to an adjudicative hearing, may address the alleged noncompliance, and may seek an alternative resolution to lifting any stays. 5 7. Default. If Respondents do not timely request an adjudicative hearing or submit a written response contesting the notice of alleged noncompliance, the Department may lift the stays and 6 impose the Stayed Revocation, Stayed Prohibition, or Stayed Fine without further notice. 7 8 M. Investigation Fee. It is AGREED AND ORDERED that upon entry of this Consent Order Respondents 9 shall pay to the Department an investigation fee of \$10,000 pursuant to Paragraph N. 10 **N.** Payments. It is AGREED AND ORDERED that Respondents shall pay the \$10,000 Investigation Fee 11 to the Department upon entry of this Consent Order in the form of a cashier's check made payable to the 12 "Washington State Treasurer." The \$75,000 Paid Fine shall be paid to the Department in twelve (12) equal monthly 13 payments of \$6,250, with the first payment due the last business day of the month following entry of this Consent Order, and continuing until the Paid Fine is paid in full. Payments shall be made by cashier's check made payable 14 to the "Washington State Treasurer," and shall be delivered to the Department so that they are received no later 15 16 than the last business days of each succeeding month. 17 **O.** Authority to Execute Order. It is AGREED that Respondent Delaney has represented and warranted 18 that he has the full power and right to execute this Consent Order on behalf of Respondent CentralBanc. 19 **P.** Non-Compliance with Order. It is AGREED that Respondents understand that failure to abide by the 20 terms and conditions of this Consent Order may result in further legal action by the Director. In the event of such 21 legal action, Respondents may be found liable to reimburse the Department for its investigation fees, costs, and expenses for investigating and prosecuting violations of the Act, Rules, and/or this Consent Order. 22 23 **Q.** Voluntarily Entered. It is AGREED that Respondents have voluntarily entered into this Consent 24 Order, which is effective when signed by the Director's designee. 25

Page 5 of 7

1	R. Completely Read, Understood, and Agreed. It is AGREED that Respondent Delaney, individually			
2	and as the authorized representative of respondent CentralBanc, has read this Consent Order in its entirety and			
3	fully understands and agrees to all of th	fully understands and agrees to all of the same.		
4	RESPONDENTS:			
5	CentralBanc Mortgage Corporation By:			
6				11 21 17
7	/s/ John W. Delaney President and CEO, CentralBanc Mortg	age Corporatio	Γ	<u>11-21-17</u> Date
8				
9	<u>_/s/</u> John W. Delaney, Individually			11-21-17
10	John W. Delaney, Individually		L	Date
11	Approved for Entry:			
12	/s/			11-22-17
13	Seth A. Rosenberg, Esq., WSBA No. 4	1660	D	Date
14	The Rosenberg Law Group, PLLC Attorneys for CentralBanc Mortgage Co	orporation and J	ohn W. Deland	ey
15				
16	John C. Dolan			<u>11-21-17</u> Date
17	Individually			
18	Approved for Entry:			
19				
20	/s/ Christopher A. Campbell, Esq., WSBA	No50959		<u>11-22-17</u> Date
21	The Rosenberg Law Group, PLLC Attorneys for John C. Dolan	1.000,000	_	
22	DO NOT WRITE BELOW THIS LINE			
23				
24				
25				
	CONSENT ORDER AS TO CENTRALBANC AND AND WITHDRAWING CHARGES AS TO DOLAI C-16-2037-17-CO02		Page 6 of 7	DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

1	THIS ORDER ENTERED THIS 6 th DAY OF DECEMBER 2017.			
2				
3		/s/ CHARLES E. CLAI		
4		Director, Division of	f Consumer Services	
5		Department of Finar	icial Institutions	
6				
7				
8				
9	Presented by:	Approved By:		
10				
11	_/s/ ANTHONY W. CARTER	/s/STEVEN C. SHER		
12	Senior Legal Examiner Division of Consumer Services	Enforcement Chief Division of Consume		
13	Department of Financial Institutions	Department of Fina	ncial Institutions	
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				
	CONSENT ORDER AS TO CENTRALBANC AND DELANEY AND WITHDRAWING CHARGES AS TO DOLAN C-16-2037-17-CO02	Page 7 of 7	DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703	

1	STATE OF WASHINGTON			
2	DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES			
3		No. C-16-2037-17-SC01		
4	Whether there has been a violation of the Consumer Loan Act of Washington by:S	STATEMENT OF CHARGES and NOTICE OF		
5	CENTRALBANC MORTGAGE CORPORATION, a	INTENT TO ENTER AN ORDER TO REVOKE LICENSES, PROHIBIT FROM		
6	JOHN W. DELANEY, President and Chief Executive	INDUSTRY, IMPOSE FINES, COLLECT INVESTIGATION FEES, and RECOVER COSTS AND EXPENSES OF PROSECUTION		
7	Officer, NMLS No. 102468; JOHN C. DOLAN, Executive Vice President and Mortgage Loan Originator, NMLS No. 102966;	COSTS AND EXPENSES OF PROSECUTION		
8	KAREN A. REYES, Production Manager and Mortgage Loan Originator, NMLS No. 239804; and			
9	BRETT T. GREEN, Mortgage Loan Originator, NMLS No. 114787,			
10	Respondents.			
11				
12	INTRODUCTION			
13	Pursuant to RCW 31.04.093 and RCW 31.04.165, the Director of the Washington State Department of			
14	Financial Institutions (Director) is responsible for the administration of chapter 31.04 RCW, the Consumer Loan			
15	Act (Act). Having conducted an investigation pursuant to RCW 31.04.145, and based upon the facts available as			
16	of the date of this Statement of Charges, the Director, through her designee, Division of Consumer Services			
17	Director Charles E. Clark, institutes this proceeding and alleges as follows:			
18	I. FACTUAL ALLEGATIONS			
19	1.1 Respondents.			
20	A. Respondent CentralBanc Mortgage Corporation (Respondent CentralBanc) was licensed by the			
21	Washington State Department of Financial Institutions (Department) conduct business as a consumer loan			
22	company on or about September 11, 2006, and continues to be licensed to date.			
23	B. Respondent John Wayne Delaney (Respondent Delaney), the President and CEO of Respondent			
24	CentralBanc, has never been licensed by the Department as a Mortgage Loan Originator (MLO) or in any other			
25	capacity.			
	STATEMENT OF CHARGES C-16-2037-17-SC01 Page 1 of 7 CENTRALBANC MORTGAGE CORPORATION, JOHN W. DELANEY, JOHN C. DOLAN, KAREN A. REYES, and BRETT T. GREEN	DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703		

C. Respondent John Carroll Dolan (Respondent Dolan), the Executive Vice President of Respondent CentralBanc, was licensed by the Department to conduct business as a MLO for Respondent CentralBanc on or about September 13, 2010, and has been continuously licensed to date.

D. Respondent Karen Aragdon Reyes (Respondent Reyes), the Production Manager for Respondent
 CentralBanc, was licensed by the Department to conduct business as a MLO for Respondent CentralBanc on or
 about January 11, 2013, and was continuously licensed by the Department through December 31, 2016, when the
 Department declined to renew her MLO license for 2017.

8 E. Respondent Brett Todd Green (Respondent Green), was licensed by the Department to conduct 9 business as a MLO for Respondent CentralBanc on or about May 15, 2015, and was continuously sponsored by 10 Respondent CentralBanc through November 3, 2016, when Respondent CentralBanc removed its sponsorship. 11 False Statements and Omissions of Material Facts. On or about May 31, 2016, the Department notified 1.2 12 Respondent Delaney the Department had selected Respondent CentralBanc for an examination of its business 13 practices and that the Department would utilize a secure cloud server, Box.com, to retrieve all examination-related documents. On or about July 21, 2016, the Department identified 25 residential mortgage loan files the Department 14 15 intended to review during the examination. The Department further requested that by close of business on August 16 4, 2016, Respondent Delaney upload complete copies of each requested loan file to an account on Box.com. 17 Between July 21, 2016, and August 4, 2016, in apprehension of the Department's examination, Respondent 18 Reves, acting on behalf of Respondent CentralBanc, forged and altered more than 100 loan disclosure documents 19 that were either incomplete or completely missing from the requested loan files. Respondent Reyes subsequently 20 added the forged and altered loan disclosure documents to the loan files and uploaded the loan files to the Box.com 21 account created by the Department for Respondent CentralBanc's use. Respondent Reves omitted to inform the Department that she had added forged and altered loan disclosure documents to the requested loan files. 22 23 On November 14, 2016, the Department took the testimony of Respondent Reyes pursuant to an 24 investigation of Respondent CentralBanc. During Respondent Reyes' testimony she admitted to forging and

25 altering loan disclosure documents; placing those forged and altered loan disclosure documents in the loan files the

1

2

3

4

5

6

7

Department had requested and intended to review; and uploaded the loan files containing the forged and altered 2 loan disclosure documents to the Box.com account created by the Department for Respondent CentralBanc's use. 3 **2016 Examination.** From August 8, 2016, through August 12, 2016, the Department conducted an on-site 1.3 4 compliance examination of Respondent CentralBanc at its office in Bellevue, Washington. During the examination 5 the Department reviewed the requested loan files and identified the loan disclosure documents Respondent Reves 6 had forged and altered and added to the loan files.

7 Incomplete and Inaccurate Disclosures. Respondent CentralBanc failed to provide borrowers with 1.4 8 complete and accurate Rate Lock Agreements; provided borrowers with loan disclosures containing blanks; failed 9 to provide borrowers with a complete and accurate privacy policy disclosure; and failed to provide complete disclosures to borrowers whose loan applications had been denied. 10

11 Failure to Preserve Records. Respondent Delaney and Respondent CentralBanc failed to preserve all 1.5 12 records, documents, files, and other relevant information required to be maintained under the Act.

13 1.6 Unlicensed Activity. While Respondent Green was sponsored by Respondent CentralBanc as a MLO, Respondent Green resided on the Kitsap Peninsula some 40 miles across Puget Sound from Respondent 14 15 CentralBanc's office in Bellevue. Respondent Green originated more than 20 residential mortgage loans for Respondent CentralBanc from his home, an unlicensed location. 16

17 1.7 Aiding and Abetting Unlicensed Activity. Respondent Delaney, Respondent CentralBanc, and Respondent 18 Dolan aided and abetted Respondent Green's unlicensed activity by permitting Respondent Green to originate 19 residential mortgage loans from an unlicensed location, and by making loans to the borrowers contacted by 20 Respondent Green from the unlicensed location.

Failure to Properly Supervise. Respondent Delaney and/or Respondent Dolan failed to properly supervise 21 1.8 Respondent Reyes and Respondent Green. 22

23 1.9 **On-Going Investigation.** The Department's investigation into the alleged violations of the Act by 24 Respondents continues to date.

25

 \parallel

1

II. GROUNDS FOR ENTRY OF ORDER

2.1 Definitions.

1

A. Borrower. Pursuant to RCW 31.04.015(3) and WAC 208-620-010, a "borrower" means in part any person who retains a licensee in an effort to obtain a loan, regardless of whether that person actually obtains a loan.

B. Making a Loan. Pursuant to RCW 31.04.015(15) and WAC 208-620-010, "making a loan" means advancing, offering to advance, or making a commitment to advance funds to a borrower for a loan.

C. Mortgage Loan Originator. Pursuant to RCW 31.04.015(17) and WAC 208-620-010, "mortgage loan originator" means in part an individual who for compensation or gain (i) takes a residential mortgage loan application, or (ii) offers or negotiates terms of a residential mortgage loan.

D. Residential Mortgage Loan. Pursuant to RCW 31.04.015(25) and WAC 208-620-010, "residential mortgage loan" means in part any loan primarily for personal, family, or household use that is secured by a mortgage, deed of trust, or other equivalent consensual security interest on a dwelling or residential real estate upon which is constructed or intended to be constructed a dwelling.

2.2 Responsibility and Liability for Violations. Pursuant to WAC 208-620-378, Respondent Delaney,

Respondent CentralBanc, and Respondent Dolan are responsible for ensuring their MLOs have sufficient knowledge and understanding of the Act and related rules, and pursuant to WAC 208-620-372 are liable for any violations of the Act and related rules by their MLOs.

2.3 False Statements and Omissions of Material Facts. Based on the Factual Allegations set forth in Section I above, Respondent CentralBanc and Respondent Reyes are in apparent violation of RCW 31.04.027(1), (2), (1), (8), and WAC 208-620-550(6) for negligently making any false statement, or knowingly and willfully making any omission of material fact, in connection with an examination conducted by the Department.

2.4 Failure to Make Required Disclosures. Based on the Factual Allegations set forth in Section I above,

Respondent CentralBanc is in apparent violation of RCW 31.04.027(6), WAC 208-620-550(8), and WAC 208-

620-550(16), for failing to make disclosures to borrowers as required by RCW 31.04.102 and any other applicable

state or federal law.

STATEMENT OF CHARGES C-16-2037-17-SC01 CENTRALBANC MORTGAGE CORPORATION, JOHN W. DELANEY, JOHN C. DOLAN, KAREN A. REYES, and BRETT T. GREEN

2.5 **Failure to Preserve Records.** Based on the Factual Allegations set forth in Section I above, Respondent 2 Delaney, Respondent CentralBanc, and Respondent Dolan are in apparent violation of RCW 31.04.155 and 3 WAC 208-620-520(1), for failing to preserve all records, papers, documents, files, and other information relevant to loans required to be maintained under the Act. 4

5 2.6 Unlicensed Location. Based on the Factual Allegations set forth in Section I above, Respondent 6 CentralBanc and Respondent Green are in apparent violation of RCW 31.04.027(14), RCW 31.04.035, and 7 RCW 31.04.075 for originating and making residential mortgage loans from an unlicensed branch without first 8 obtaining and maintaining the required branch license. Additionally, Respondent CentralBanc and Respondent 9 Dolan are in apparent violation of RCW 31.04.175 for aiding and abetting Respondent Green's unlicensed activity. 10 Failure to Properly Supervise. Based on the Factual Allegations set forth in Section I above, Respondent 2.7 11 Delany and/or Respondent Dolan are in apparent violation of RCW 31.04.027(2) for failing to properly supervise 12 Respondent Green and Respondent Reyes.

13

19

20

1

III. AUTHORITY TO IMPOSE SANCTIONS

14 3.1 Authority to Revoke Licenses. Pursuant to RCW 31.04.093(3), the Director may revoke licenses issued 15 under the Act for any knowing or negligent violation of any provision of the Act or the rules adopted thereunder. 16 Authority to Prohibit from the Industry. Pursuant to RCW 31.04.093(6), the Director may issue an order 3.2 17 prohibiting from participation in the affairs of any licensee, any officer, principal, employee, or MLO of a licensee 18 for a violation of RCW 31.04.027, RCW 31.04.102, or RCW 31.04.155.

3.3 Authority to Impose Fines. Pursuant to RCW 31.04.093(4), the Director may impose fines of up to one hundred dollars per day, per violation, upon licensees, employees, and MLOs for any violation of the Act.

21 3.4 Authority to Charge and Collect Investigation Fees. Pursuant to RCW 31.04.145(3) and WAC 208-620-590, every licensee investigated by the Director or the Director's designee shall pay for the cost of the 22 23 investigation calculated at the rate of \$69.01 per staff hour devoted to the investigation.

24 3.5 Authority to Recover Costs and Expenses. Pursuant to RCW 31.04.205(2), the Director may recover the 25 state's costs and expenses for prosecuting violations of the Act.

1	IV. NOTICE OF INTENT TO ENTER ORDER			
2	Respondents' violations of the provisions of chapter 31.04 RCW and chapter 208-620 WAC, as set forth in			
3	the above Factual Allegations, Grounds for Entry of Order, and Authority to Impose Sanctions, constitute a basis			
4	for the entry of	of an Order under RCW 31.04.093, RCW 31.04.165, and RCW 31.04.205. Therefore, it is the		
5	Director's int	ent to ORDER that:		
6	4.1 Respondent CentralBanc Mortgage Corporation's license to conduct the business of a consumer loan company under the Act be revoked.			
7 8	4.2	Respondent John C. Dolan's license to conduct the business of a mortgage loan originator under the Act be revoked.		
9	4.3	Respondent Karen A. Reyes' license to conduct the business of a mortgage loan originator under the Act be revoked.		
10 11	4.4	Respondent Brett T. Green's license to conduct the business of a mortgage loan originator under the Act be revoked.		
12 13	4.5 Respondent John W. Delaney be prohibited from participation in the conduct of the affairs of any consumer loan company licensed by, or subject to licensure by, the Director, in any manner, for a period of five (5) years.			
14 15	 4.6 Respondent John C. Dolan be prohibited from participation in the conduct of the affairs of any consumer loan company licensed by, or subject to licensure by, the Director, in any manner, for a period of five (5) years. 			
16 17	4.7 Respondent Karen A. Reyes be prohibited from participation in the conduct of the affairs of any consumer loan company licensed by, or subject to licensure by, the Director, in any manner, for a period of ten (10) years.			
18 19	4.8 Respondent Brett T. Green be prohibited from participation in the conduct of the affairs of any consumer loan company licensed by, or subject to licensure by, the Director, in any manner, for a period of five (5) years.			
20 21	4.9 Respondent John W. Delaney, Respondent CentralBanc Mortgage Corporation, and Respondent John C. Dolan jointly and severally pay a fine. As of the date of this Statement			
21	of Charges the fine totals \$350,000.4.10 Respondent Karen A. Reyes pay a fine of \$50,000.			
22	4.11 Respondent Brett T. Green pay a fine of \$30,000.			
24 25	4.11 Respondent John W. Delaney, Respondent CentralBanc Mortgage Corporation, and Respondent John C. Dolan jointly and severally pay an investigation fee. As of the date of this Statement of Charges the investigation fee totals \$4,600.			
	STATEMENT OF CHARGES C-16-2037-17-SC01Page 6 of 7DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703			

EY, JOH KAREN A. REYES, and BRETT T. GREEN

1 2 3 4 5 6	 4.13 Respondent John W. Delaney, Respondent CentralBanc Mortgage Corporation, and Respondent John C. Dolan jointly and severally pay the Department's costs and expenses for prosecuting violations of the Act in an amount to be determined at hearing or, in event of default, by declaration with supporting documentation. 4.14 Respondent John W. Delaney and Respondent CentralBanc Mortgage Corporation shall maintain records in compliance with the Act and provide the Department with the location of the books, records, and other information relating to Respondent CentralBanc Mortgage Corporation's consumer loan business, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the Act. 				
7		V. AUTHORITY A	ND PROCEDURE		
8	This Statement of Charges is entered pursuant to the provisions of RCW 31.04.093, RCW 31.04.165,				
9	RCW 31.04.202, and RCW 31.04.205, and is subject to the provisions of chapter 34.05 RCW, the Administrative				
10	Procedure Act. Respondents may each make a written request for a hearing as set forth in the NOTICE OF				
11	OPPORTUNITY TO DEFEND AND OPPORTUNITY FOR HEARING accompanying this Statement of Charges.				
12					
13	Dated t	this 31 st day of March, 2017.			
14			/s/		
15			CHARLES E. CLARK Director, Division of Consumer Services		
16			Department of Financial Institutions		
17					
18					
19					
20	Presented by:	:	Approved by:		
21					
22	/s/	W. CARTER	/s/ STEVEN C. SHERMAN		
23	Senior Legal		Enforcement Chief		
24					
25					
	CENTRALBANG	F CHARGES C-16-2037-17-SC01 Page 7 of 7 C MORTGAGE CORPORATION, NEY, JOHN C. DOLAN, ES, and BRETT T. GREEN	DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703		