Terms Completed

ORDER SUMMARY – Case Number: C-12-1002

Name(s):	Timothy Jame	s Chiangpradit		
Order Number:	C-12-1002-13-	-CO02		
Effective Date:	7/29/2013			
License Number: Or NMLS Identifier [U/L] License Effect:		93 , stayed, application denied or st specifically note the ending		
Not Apply Until:	n/a			
Not Eligible Until:	n/a			
Prohibition/Ban Until:	May 31, 2013-	-June 9, 2013		
Investigation Costs	\$250	Due	Paid ⊠ Y □ N	Date 7/26/13
Fine	\$1,000	Due	Paid ⊠ Y □ N	Date 7/26/13
Assessment(s)	\$	Due	Paid N N	Date
Restitution	\$	Due	Paid N N	Date
Judgment	\$	Due	Paid N	Date
Satisfaction of Judgment Filed? No. of		□ Y □ N		
	Victims:			
Comments:				

1 2 IN THE MATTER OF DETERMINING: 3 Whether there has been a violation of the Mortgage Broker Practices Act of Washington by: 4 KEVIN GARDNER, INC. D/B/A SNOHOMISH 5 MORTGAGE COMPANY, KEVIN E. GARDNER, 50% Owner and 6 Designated Broker, LAURA L. LACOMBE, 50% Owner, and 7 TIMOTHY CHIANGPRADIT, Loan Originator, 8 9 10 11 12 13 14 15 based on the following: 16 17 18 19

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STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

No.: C-12-1002-13-CO02

CONSENT ORDER AS TO TIMOTHY CHIANGPRADIT

Respondents.

COMES NOW the Director of the Department of Financial Institutions (Director), through his designee Deborah Bortner, Division Director, Division of Consumer Services, and Timothy Chiangrapdit (Respondent Chiangrapdit), and finding that the issues raised in the above-captioned matter may be economically and efficiently settled solely as they relate to Respondent Chiangpradit, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 19.146 of the Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act,

AGREEMENT AND ORDER

The Department of Financial Institutions, Division of Consumer Services (Department) and Respondent Chiangpradit have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-12-1002-12-SC01 (Statement of Charges), entered March 14, 2013, (copy attached hereto) solely as they relate to Respondent Chiangpradit. Pursuant to chapter 19.146 RCW, the Mortgage Broker Practices Act (Act) and RCW 34.05.060 of the Administrative Procedure Act, Respondent Chiangpradit hereby agrees to the Department's entry of this Consent Order and further agrees that the issues raised in the above-captioned matter may be economically and efficiently DEPARTMENT OF FINANCIAL INSTITUTIONS CONSENT ORDER C-12-1002-13-CO02 Division of Consumer Services PO Box 41200 TIMOTHY CHIANGPRADIT Olympia, WA 98504-1200

(360) 902-8703

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settled by entry of this Consent Order solely as they relate to Respondent Chiangpradit. The parties intend this Consent Order to fully resolve the Statement of Charges solely as they relate to Respondent Chiangpradit.

Based upon the foregoing:

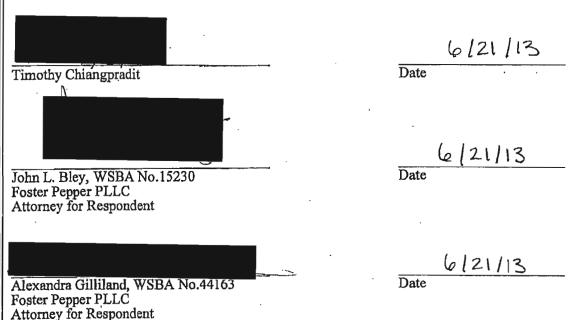
- A. **Jurisdiction**. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.
- B. Waiver of Hearing. It is AGREED that Respondent Chiangpradit has been informed of the right to a hearing before an administrative law judge, and hereby waives his right to a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein. Accordingly, Respondent Chiangpradit, by his signature below, withdraws his appeal to the Office of Administrative Hearings.
- C. No Admission of Liability. It is AGREED that Respondent Chiangpradit neither admits nor denies any wrongdoing by entry of this Consent Order.
- D. **Prohibition from Industry**. It is AGREED that Respondent Chiangpradit shall be prohibited from participating in the conduct of the affairs of any mortgage broker or consumer lender licensed by the Department, or subject to licensure or regulation by the Department, or any person exempt from Washington law under the Act, for a period of 10 consecutive days. It is further AGREED that Respondent Chiangpradit has served said prohibition from June 1, 2013, through June 10, 2013, and has filed a Declaration of Inactivity certifying his compliance with the prohibition. It is further AGREED that the Department will not consider this prohibition in any future licensing decisions.
- E. Fine. It is AGREED that Respondent Chiangpradit shall pay a fine to the Department in the amount of \$1,000, in the form of a cashier's check made payable to the "Washington State Treasurer," upon entry of this Consent Order.

1	F. Investigation Fee. It is AGREED that Respondent Chiangpradit shall pay to the				
2	Department an investigation fee of \$250, in the form of a cashier's check made payable to the				
3	"Washington State Treasurer," upon entry of this Consent Order. The Fine and Investigation Fee				
4	may be paid together in one \$1,250 cashier's check made payable to the "Washington State				
5	Treasurer."				
6	G. Non-Compliance with Order. It is AGREED that Respondent Chiangpradit understands				
7	that failure to abide by the terms and conditions of this Consent Order may result in further legal				
8	action by the Director. In the event of such legal action, Respondent Chiangpradit may be				
9	responsible to reimburse the Director for the cost incurred in pursuing such action, including but not				
0	limited to, attorney fees.				
11	H. Voluntarily Entered. It is AGREED that Respondent Chiangpradit has voluntarily				
2	entered into this Consent Order, which is effective when signed by the Director's designee.				
13	I. Completely Read, Understood, and Agreed. It is AGREED that Respondent				
4	Chiangpradit has read this Consent Order in its entirety and fully understands and agrees to all of the				
15	same.				
6	RESPONDENT:				
17					
8	Timothy Chiangpradit Date				
19					
20	John L. Bley, WSBA No.15230 Foster Pepper PLLC				
21	Attorney for Respondent				
22					
23	Alexandra Gilliland, WSBA No.44163 Foster Pepper PLLC				
24	Attorney for Respondent CONSENT ORDER 3 DEPARTMENT OF FINANCIAL INSTITUTIONS				
	C-12-1002-13-CO02 Division of Consumer Services TIMOTHY CHIANGPRADIT PO Box 41200				

may be paid together in one \$1,250 cashier's check made payable to the "Washington State Treasurer."

- G. Non-Compliance with Order. It is AGREED that Respondent Chiangpradit understands that failure to abide by the terms and conditions of this Consent Order may result in further legal action by the Director. In the event of such legal action, Respondent Chiangpradit may be responsible to reimburse the Director for the cost incurred in pursuing such action, including but not limited to, attorney fees.
- H. Voluntarily Entered. It is AGREED that Respondent Chiangpradit has voluntarily entered into this Consent Order, which is effective when signed by the Director's designee.
- I. Completely Read, Understood, and Agreed. It is AGREED that Respondent Chiangpradit has read this Consent Order in its entirety and fully understands and agrees to all of the same.

RESPONDENT:



CONSUNT OF DEE

CONSENT ORDER
C-12-1002-13-CO02
TIMOTHY CHIANGPRADIT - 3

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CONSENT ORDER C-12-1002-13-CO02 TIMOTHY CHIANGPRADIT

THIS ORDER ENTERED THIS 39

2013.

DEBORAH BORTNER

Director

Division of Consumer Services Department of Financial Institutions

DEVON P. PHELPS

Financial Legal Examiner

Approved by:

Presented by:

CHARLES E. CLARK **Enforcement Chief**

DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS **DIVISION OF CONSUMER SERVICES**

IN THE MATTER OF DETERMINING

Whether there has been a violation of the Mortgage Broker Practices Act of Washington by:

KEVIN GARDNER, INC. D/B/A SNOHOMISH MORTGAGE COMPANY,

KEVIN E. GARDNER, 50% Owner and Designated Broker,

LAURA L. LACOMBE, 50% Owner, and TIMOTHY CHIANGPRADIT, Loan Originator,

Respondents.

No. C-12-1002-12-SC01

STATEMENT OF CHARGES and NOTICE OF INTENTION TO ENTER AN ORDER TO REVOKE LICENSES, PROHIBIT FROM INDUSTRY, ORDER RESTITUTION, IMPOSE FINES, AND COLLECT INVESTIGATION FEE

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INTRODUCTION

Pursuant to RCW 19.146.220 and RCW 19.146.223, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 19.146 RCW, the Mortgage Broker Practices (Act). After having conducted an investigation pursuant to RCW 19.146.235, and based upon the facts available as of the date of this Statement of Charges, the Director, through his designee, Division of Consumer Services Director Deborah Bortner, institutes this proceeding and finds as follows:

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I. FACTUAL ALLEGATIONS

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1.1 Respondents.

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Kevin Gardner, Inc. d/b/a Snohomish Mortgage Company (Snohomish A.

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Mortgage) was licensed by the Department of Financial Institutions of the State of Washington

(Department) to conduct business as a mortgage broker on or about March 10, 2006, and continues to

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be licensed to date. Respondent Snohomish Mortgage is licensed to conduct business from its main

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office at 1030 Avenue D, Suite 7, Snohomish, Washington.

- Kevin E. Gardner (Gardner) is 50% Owner and Designated Broker of Respondent В. Snohomish Mortgage. Respondent Gardner was named Designated Broker of Respondent Snohomish Mortgage on or about March 10, 2006, and continues to be Designated Broker to date. Respondent Gardner was licensed by the Department to conduct business as a loan originator on or about January 17, 2007, and continues to be licensed to date.
 - C. Laura L. LaCombe (LaCombe) is 50% Owner of Respondent Snohomish Mortgage.
- D. Timothy Chiangpradit (Chiangpradit) was licensed by the Department to conduct business as a loan originator on or about May 25, 2007, and continues to be licensed to date.
- 1.2 **Examination.** The Department conducted an on-site examination of Respondent Snohomish Mortgage from April 16, 2012, through April 19, 2012. The scope of this examination included a review of Respondent Snohomish Mortgage's business practices from January 1, 2010, through January 31, 2012, and included a review of 23 loan files and five withdrawn or denied files.
- 1.3 Failure to Comply with the Director's Authority to Conduct Examinations. On or about November 22, 2011, the Department requested a list of all Washington loans originated, brokered, funded, purchased, serviced, or sold between October 1, 2009 and October 31, 2011. Respondents Snohomish Mortgage, Gardner, and LaCombe failed to disclose at least one loan they had originated.
- Misrepresentation of Borrower Information. In at least one loan, Respondent Chiangpradit 1.4 misrepresented the borrowers' intent of primary occupancy by completing a refinance and purchase transaction within less than a month for the same borrowers on different properties while identifying both properties as owner-occupied.
- Collecting Unlawful Fees. In one loan, Respondents Snohomish Mortgage, Gardner, and 1.5 LaCombe failed to disclose owner's title insurance on the GFE but collected this fee from the borrower at closing. In a second loan, the total fees for required services not selected by the borrower

increased by more than 10%, in violation of the Real Estate Settlement Procedures Act (RESPA). STATEMENT OF CHARGES DEPARTMENT OF FINANCIAL INSTITUTIONS

Division of Consumer Services Olympia, WA 98504-1200

PO Box 41200

(360) 902-8703

In two other loans, the loan origination fee in Block 1 improperly increased from the GFE to the HUD-1 Settlement Statement in violation of RESPA.

1.6 Failure to Properly Provide State and Federal Disclosures.

- A. Failure to Provide Accurate One-Page Summary Loan Disclosure Document.

 In at least two loans, Respondents Snohomish Mortgage, Gardner, and LaCombe did not provide an accurate one-page disclosure summary.
- B. Failure to Provide Accurate Good Faith Estimate (GFE). In at least 17 loans, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to provide an accurate GFE.
- C. Failure to Properly Provide Rate Lock Agreement. In at least two loans,
 Respondents Snohomish Mortgage, Gardner, and LaCombe failed to provide a Rate Lock
 Agreement to the borrowers. In at least four other loans, Respondents Snohomish Mortgage,
 Gardner, and LaCombe failed to reissue a Rate Lock Agreement after a lock extension. In at least six other loans, Respondents Snohomish Mortgage, Gardner, and LaCombe provided a Rate Lock
 Agreement that was inaccurately completed.
- D. Failure to Provide Accurate Adjustable Rate Mortgage Disclosure. In at least one loan, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to provide an accurate Adjustable-Rate Mortgage Disclosure to the borrower.
- E. Failure to Provide Accurate Truth-in-Lending (TIL) Disclosure Statements. In at least six loans, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to provide accurate TILs to the borrowers.
- F. Failure to Provide Accurate Privacy Policy Disclosure and Opt-Out Notice. In at least two loans, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to provide accurate Privacy Policy Disclosures and Opt-Out Notices to the borrowers.

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	G.	Failure to Provide Accurate Equal Credit Opportunity Act (ECOA) Notice. In
at leas	t seven	loans, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to properly
identify the name and address of the federal agency that administers compliance with the ECOA		
on the	ECOA	Notice to the borrowers.

1.7 Deceptive Disclosures. In at least three loans, Respondents Snohomish Mortgage, Gardner, and LaCombe provided incomplete or blank disclosures which the borrower signed. In one of those loans, Respondents Snohomish Mortgage, Gardner, and LaCombe also provided disclosures or forms with inaccurate information relating to the borrowers' loan program.

1.8 Advertising.

- Failure to Display NMLS Number and Provide Link to NMLS. As of April 16, A. 2012, Respondent Snohomish Mortgage, Gardner, and LaCombe's Facebook page used its trade name, Snohomish Mortgage, but did not display Respondent Snohomish Mortgage's NMLS number. In addition, Respondents Snohomish Mortgage, Gardner, and LaCombe's primary website, www.snohomishmtg.com, did not provide a link to the NMLS consumer access web site page for the company.
- Failure to Display Loan Originator NMLS Numbers. As of April 16, 2012, В. Respondents Snohomish Mortgage, Gardner, and LaCombe's sandwich board outside Respondent Snohomish Mortgage's office and three print ads did not include loan originator NMLS numbers immediately following the loan originator's name for two of its loan originators.
- C. Advertising "Lowest" Rates. As of April 16, 2012, two pages on Respondents Snohomish Mortgage, Gardner, and LaCombe's web site and one page on social media advertised using the words "lowest rate(s)."
 - D. Failure to Disclose Additional Credit Terms. As of April 16, 2012, Respondents

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STATEMENT OF CHARGES C-12-1002-12-SC01 KEVIN GARDNER, INC. D/B/A SNOHOMISH MORTGAGE, KEVIN E. GARDNER, LAURA L. LACOMBE, AND TIMOTHY CHIANGPRADIT

advertisements on a sandwich board outside Respondent Snohomish Mortgage's office and in a print advertisement.

- E. Failure to Maintain Advertisement Records. Respondents Snohomish Mortgage, Gardner, and LaCombe failed to maintain a history of its advertisements and corresponding lender rate sheets for the preceding 25 months.
- 1.9 Failure to Maintain Books and Records. In at least three loan files, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to retain all loan documents. To the extent that Respondents Snohomish Mortgage, Gardner, and LaCombe may claim that documents not found in loan files were provided, then Respondents Snohomish Mortgage, Gardner, and LaCombe failed to maintain accurate and current books and records.
- 1.10 On-Going Investigation. The Department's investigation into the alleged violations of the Act by Respondents continues to date.

II. GROUNDS FOR ENTRY OF ORDER

2.1 Responsibility of Designated Broker. Pursuant to RCW 19.146.200(3), every licensed mortgage broker must at all times have a designate broker responsible for all activities of the mortgage broker in conducting the business of a mortgage broker. A designated broker, principal, or owner who has supervisory authority over a mortgage broker is responsible for a licensee's, employee's, or independent contractor's violations of the Act if: the designated broker, principal, or owner directs or instructs the conduct or, with knowledge of the specific conduct, approves or allows the conduct; or the designated broker, principal, or owner who has supervisory authority over the licensed mortgage broker knows or by the exercise of reasonable care and inquiry should have known of the conduct, at a time when its consequences can be avoided or mitigated and fails to take reasonable remedial action.

1	2.2 Responsibility for Conduct of Loan Originators. Pursuant to RCW 19.146.245, a licensed
2	mortgage broker is liable for any conduct violating the Act by the designated broker or a loan
3	originator while employed or engaged by the licensed mortgage broker.
4	2.3 Requirement to Comply with the Director's Examination Authority. Respondents
5	Snohomish Mortgage, Gardner, and LaCombe are in apparent violation of RCW 19.146.235(2)(a) for
6	failing to disclose at least one loan originated by Respondent Snohomish Mortgage on the loan list
7	provided to the Department.
8	2.4 Prohibition against Misrepresentation of Borrower Information. Based on the Factual
9	Allegations set forth in Section I above, Respondents Snohomish Mortgage, Gardner, LaCombe, and
10	Chiangpradit are in apparent violation of RCW 19.146.0201(2), and (3) for misrepresenting borrower
11	information on loan applications.
12	2.5 Prohibited Fees. Based on the Factual Allegations set forth in Section I above, Respondents
13	are in apparent violation of RCW 19.146.0201(2), (3), (6), and (13) and RCW 19.146.030(4) for
14	collecting unlawful fees and failing to provide a written explanation for an increase in fees.
15	2.6 Requirement to Make Full and Accurate Disclosures to Applicants. Based on the Factua
16	Allegations set forth in Section I above, Respondents Snohomish Mortgage, Gardner, and LaCombe
17	are in apparent violation of RCW 19.146.0201(2), (6), and (7) for providing incomplete disclosures
18	which borrowers signed and providing disclosures or forms with inaccurate information.
19	Respondents Snohomish Mortgage, Gardner, and LaCombe are also in apparent violation of RCW
20	19.146.0201(2), (6), and (11), RCW 19.146.030, RCW 19.146.095, WAC 208-660-430 and WAC
21	208-660-500(3)(b), (k), (r), and (v) for failing to make disclosures in compliance with applicable state
22	and federal law.
23	2.7 Prohibition against Advertising Violations. Based on the Factual Allegations set forth in
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STATEMENT OF CHARGES C-12-1002-12-SC01 KEVIN GARDNER, INC. D/B/A SNOHOMISH MORTGAGE, KEVIN E. GARDNER, LAURA L. LACOMBE, AND TIMOTHY CHIANGPRADIT DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
PO Box 41200
Olympia, WA 98504-1200
(360) 902-8703

of RCW 19.146.0201(2), (7), and (11), WAC 208-660-180(9), WAC 208-660-350(24), WAC 208-660-440(5) and (7), WAC 208-660-446, and WAC 208-660-450(1)(b) and (3)(a) for failing to provide the NMLS unique identifier for Respondent Snohomish Mortgage when using its trade name, failing to provide a link to the NMLS page for Respondent Snohomish Mortgage on its website, failing to provide the NMLS unique identifier for at least two loan originators on its sandwich board and in print advertisements, advertising using the words "lowest rate(s)" on its website and Facebook page, failing to disclose additional credit terms in print advertisements, and failing to maintain a history of its advertisements and corresponding lender rate sheets for the preceding 25 months.

2.8 Requirement to Maintain Accurate and Current Books and Records. Based on the

Factual Allegations set forth in Section I above, to the extent that Respondents Snohomish Mortgage, Gardner, and LaCombe claim to have completed or provided those documents which could not be found in the examined loan files, Respondents Snohomish Mortgage, Gardner, and LaCombe are in apparent violation of RCW 19.146.060(2) and WAC 208-660-450 for failing to keep all books and records in a location that is on file with and readily available to the Department until at least twenty-five months have elapsed following the effective period to which the books and records relate.

III. AUTHORITY TO IMPOSE SANCTIONS

- **3.1** Authority to Revoke License. Pursuant to RCW 19.146.220(2), the Director may revoke licenses for any violation of the Act.
- 3.2 Authority to Prohibit from Industry. Pursuant to RCW 19.146.220(5), the Director may issue orders removing from office or prohibiting from participation in the conduct of the affairs of a licensed mortgage broker, or both, any officer, principal, employee, or loan originator of any licensed mortgage broker or any person subject to licensing under the Act for any violation of RCW 19.146.0201(1) through (9), RCW 19.146.030, and RCW 19.146.060.

- Respondents Kevin Gardner Inc. d/b/a Snohomish Mortgage, Kevin E. Gardner, and Laura L. LaCombe jointly and severally pay an investigation fee which as of the date of this Statement of Charges totals \$1,152.
- Respondents Kevin Gardner, Inc. d/b/a Snohomish Mortgage, Kevin E. Gardner, and Laura L. LaCombe maintain records in compliance with the Act and provide the Department with the location of the books, records and other information relating to Respondent Kevin Gardner, Inc. d/b/a Snohomish Mortgage's mortgage broker business, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the Act.

V. AUTHORITY AND PROCEDURE

This Statement of Charges is entered pursuant to the provisions of RCW 19.146.220, RCW 19.146.221, RCW 19.146.223, and RCW 19.146.230, and is subject to the provisions of chapter 34.05 RCW (The Administrative Procedure Act). Respondents may make a written request for a hearing as set forth in the NOTICE OF OPPORTUNITY TO DEFEND AND OPPORTUNITY FOR HEARING accompanying this Statement of Charges.

day of March, 2013.



Director Division of Consumer Services Department of Financial Institutions



C-12-1002-12-SC01 KEVIN GARDNER, INC. D/B/A SNOHOMISH MORTGAGE, KEVIN E. GARDNER, LAURA L. LACOMBE, AND TIMOTHY CHIANGPRADIT



RESTITUTION

Borrower Loan Number from HUD-1 Amount \$1,290.24 \$3,999.27 \$105.00

Appendix A- Restitution

A-1

DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703