ORDER SUMMARY – Case Number: C-11-0757

Name(s): Str		ategic Debt Resolutions, LLC d/b/a Strategic Loan Mods		
	Karen	Lyn Tuff		
Order Number: C-11		0757-13-CO01		
Effective Date: July		, 2013		
		NMLS ID: 67072 d, suspended, stayed, application denied or withdrawn)		
License Effect:	If applica N/A	If applicable, you must specifically note the ending dates of terms.		
Not Apply Until:	July 1	0, 2018		
Not Eligible Until:	N/A			
Prohibition/Ban Until: Jul		0, 2018		
Investigation Costs	\$ 10,000	Due: Stayed 5 years	Paid Y N	Date
Fine	\$170,000	Due: Stayed 5 years	Paid Y N	Date
Assessment(s)	\$	Due: N/A	Paid Y N	Date
Restitution	\$	Due: N/A	Paid Y N	Date
Judgment	\$	Due: N/A	Paid Y N	Date
Satisfaction of Judgment Filed?		□ Y □ N	. — —	
No.	of Victims:			

 $Comments: Respondent \ filed \ Financial \ Declaration-no \ assets. \ In \ addition \ to \ above \ sanctions, \ Respondent \ agreed \ to \ extensive \ C \ \& \ D \ provisions \ related \ to \ SDR \ and \ the \ closure \ of \ that \ business.$

JUN 2 8 2013

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CONSUMER SERVICES DIVISION DEPT OF FINANCIAL INSTITUTIONS OLYMPIA, WASHINGTON

STATE OF WASHINGTON DEPT, OF FINANCIAL INSTITUTIONS DLYMPIA, WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF DETERMINING Whether there has been a violation of the Mortgage Broker Practices Act of Washington by:

No. C-11-0757-13-CO01

CONSENT ORDER

STRATEGIC DEBT RESOLUTIONS, LLC, d/b/a STRATEGIC LOAN MODS, and KAREN LYNN TUFF, Managing Member,

Respondents.

COMES NOW the Director of the Department of Financial Institutions (Director), through his designee Deborah Bortner, Division Director, Division of Consumer Services, and Strategic Debt Resolutions, LLC and Karen Lynn Tuff (Respondents), by and through their attorney, Seth A. Rosenberg, and finding that the issues raised in the above-captioned matter may be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 19.146 of the Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

AGREEMENT AND ORDER

The Department of Financial Institutions, Division of Consumer Services (Department) and Respondents have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-11-0757-12-SC01 (Statement of Charges) entered September 27, 2012, incorporated herein by reference and attached hereto. Pursuant to chapter 19.146 RCW, the Mortgage Broker Practices Act (Act) and RCW 34.05.060 of the Administrative Procedure Act, Respondents hereby agree to the Department's entry of this Consent Order. The parties intend this Consent Order to fully resolve the Statement of Charges. In consideration of the terms of this Consent Order, Respondents are agreeing not to contest the Statement of Charges.

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CONSENT ORDER C-11-0757-13-CO01 Strategic Debt Resolutions, LLC and Karen L. Tuff

DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

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Based upon the foregoing:

- A. Jurisdiction. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.
- B. Waiver of Hearing. It is AGREED that Respondents have been informed of the right to a hearing before an administrative law judge, and hereby waive their right to a hearing and to any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein. Accordingly, Respondents, by their signatures and the signatures of their representatives below, withdraw their appeal of the Statement of Charges to the Office of Administrative Hearings.
- C. Admissions. Respondents admit that holding out, advertising, or performing residential mortgage loan modification services for consumers or real property located in Washington State requires licensure by the Department, including a mortgage broker or consumer loan company license for the sponsoring entity, and a mortgage loan originator license for the person performing the services. With those exceptions, it is AGREED that Respondents neither admit nor deny the Factual Allegations of the Statement of Charges. It is further AGREED that Respondents will not take any action or make or permit to be made any public statement creating the impression that either the Statement of Charges or this Consent Order are without factual basis. Nothing in this paragraph affects Respondents' testimonial obligations or right to take legal or factual positions in defense of litigation.
- D. Cense and Desist. Pursuant to RCW 19.146.220(4), the Director may issue an Order directing any person subject to the Act to cease and desist from conducting business. Accordingly, it is AGREED and ORDERED that:
 - Respondents immediately and permanently cease and desist from performing, or offering to perform, residential mortgage loan modification services for which

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licensure is required by the Director for consumers or real property located in Washington State.

- Respondents immediately and permanently close Strategic Debt Resolutions, LLC, and notify the Department of Revenue and the Secretary of State of the closure of the businesses.
- 3. Respondents immediately and permanently shut down and deactivate any telephone numbers associated with Respondent Strategic Debt Resolutions, LLC.
- 4. Respondents immediately and permanently shut down and deactivate the Internet website www.strategicloanmods.com, and any other form of advertising that holds out Respondents' ability to perform residential mortgage loan modification services for consumers or real property located in Washington State.
- Respondents immediately and permanently cease and desist from performing residential mortgage loan modification services for which licensure is required by the Director for, or soliciting compensation from, any existing residential mortgage loan modification clients.
- 6. Respondents, in responding to inquiries from any existing or prospective residential mortgage loan modification client of Strategic Debt Resolutions, LLC, advise that consumer of the existence of this Consent Order, the Cease and Desist provision of this Consent Order, the closure of Strategic Debt Resolutions, LLC, and the prohibition against Respondents from applying for a license to conduct business as a mortgage broker, consumer loan company, or mortgage loan originator for five years.
- E. Prohibition From Industry: Pursuant to RCW 19.146.220(5), the Director may issue an Order prohibiting a person subject to the Act to cease and desist from participation in affairs of a licensed mortgage broker for certain violations of the Act. Accordingly, It is AGREED and ORDERED that, for a period of five years from the date of entry of this Consent Order, Respondent Karen Lynn Tuff is prohibited from participating in the conduct of the affairs of any mortgage broker licensed by the Department or subject to licensure or regulation by the Department, in any capacity, including but not limited to: (1) as mortgage loan originator; (2) as an officer, director, principal, partner, LLC member, or employee; (3) in any financial capacity whether active or passive; (4) in any position involving management, control, or maintenance of any trust account

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CONSENT ORDER C-11-0757-13-CO01

managing consumer trust funds related to any residential mortgage transaction. F. Agreement Not To Apply. It is AGREED and ORDERED that for a period of five years

related to any residential mortgage transaction; or (5) in any position receiving, disbursing, or

- from the date of entry of this Consent Order, Respondent Karen Lynn Tuff shall not apply to the Department for a license to conduct business as a mortgage broker, consumer loan company, or mortgage loan originator, and that Respondent Strategic Debt Resolutions, LLC shall not apply to the Department for a license to conduct business as a mortgage broker or consumer loan company.
- G. Future Applications for Licensure. It is AGREED and ORDERED that should Respondents apply to the Department in the future for a mortgage broker, consumer loan company, or mortgage loan originator license, or any other license issued by the Department, Respondents shall be required to meet any and all application and licensure requirements in effect at that time, and comply with the statutory provisions and rules governing that license then existing and as amended.
- H. Stayed Fine. Respondent Karen Lynn Tuff has provided the Department, in the form of a financial declaration signed on or about February 6, 2013, with evidence of her inability to pay any fine. Accordingly, it is AGREED and ORDERED that Respondents are jointly and severally liable to the Department for a fine of \$170,000, payment of which shall be stayed for a period of five years from the date of entry of this Consent Order. If the Department determines that any Respondent is in violation of the Act or this Consent Order, then pursuant to Section J of this Consent Order the Department will seek to lift the stay and impose the fine. It is further AGREED that if the Department does not seek to lift the stay within the five-year period, and a proceeding to lift the stay is not then pending, upon the expiration of the five-year period the obligation to pay the fine will be deemed withdrawn without further action being required by either party.
- I. Stayed Investigation Fees. Respondent Karen Lynn Tuff has provided the Department, in the form of a financial declaration signed on or about February 6, 2013, with evidence of her

ı	inability to pay any investigation fees. Accordingly, it is AGREED and ORDERED that				
2	Respondents are jointly and severally liable to the Department for an investigation fee of \$10,000.				
3	payment of which shall be stayed for a period of five years from the date of entry of this Consent				
4	Order. If the Department determines that any Respondent is in violation of the Act or this Consent				
5	Order, then pursuant to Section J of this Consent Order the Department will seek to lift the stay and				
6	impose the investigation fees. It is further AGREED that if the Department does not seek to lift the				
7	stay within the five-year period, and a proceeding to lift the stay is not then pending, upon expiration				
8	of the five-year period the obligation to pay the investigation fees shall be deemed withdrawn				
9	without further action being required by either party.				
10	J. Lifting of Stay and Imposing Monetary Sanctions. It is AGREED and ORDERED that:				
11	1. If the Department determines that any Respondent is in violation of the Act or this Consent Order during the stay, and the Department seeks to lift the stay and				
12	impose the fines or investigation fees, the Department will first notify Respondents in writing of its determination of noncompliance.				
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	2. The Department's notification will include:				

- a) A description of the alleged noncompliance of the Act or this Consent
- b) A statement that because of the noncompliance, the Department seeks to lift the stay and impose the fines or investigation fees;
- c) Notice of the opportunity for Respondents to request, in writing, an adjudicative hearing before the Office of Administrative Hearings (OAH) to contest the Department's determination of noncompliance; and
- d) A copy of the Act and this Consent Order.
- 3. Respondents will be afforded ten business days to file a written request for an adjudicative hearing before OAH. The request must be received by the Department within ten business days of the date of mailing of the Department's notice. Respondents, in addition to their request for an adjudicative hearing, may also provide a written response and information responding to the Department's determination of noncompliance.

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CONSENT ORDER C-11-0757-13-CO01 Strategic Debt Resolutions, LLC and Karen L. Tuff

- 4. If requested, the adjudicative hearing shall be held within 15 business days, or as soon as the schedule of OAH permits, from the date of the Department's receipt of Respondents' timely request for hearing. The parties will accommodate the prompt scheduling of the hearing. The scope and issues of the hearing will be limited solely to whether or not Respondents are in violation of the Act or this Consent Order.
- 5. At the conclusion of the hearing, the OAH will issue an initial decision. Either party may file a Petition for Review with the Director of the Department.
- 6. If Respondents do not timely request an adjudicative hearing the Department will immediately lift the stay, impose the fines or investigation fees, and pursue whatever action it deems necessary to enforce the Act or this Consent Order.

K. Rights of Non-Parties. It is AGREED that the Department does not represent or have the consent of any person or entity not a party to this Consent Order to take any action concerning their legal rights. It is further AGREED that for any person or entity not a party to this Consent Order, this Consent Order does not limit any private rights or remedies against Respondents, limit or create liability of Respondents, limit or create defenses of Respondents to any claims, or release, waive, or in any way affect any legal rights consumers may have concerning Respondents.

L. Records Retention. It is AGREED and ORDERED that Respondents shall maintain records in compliance with the Act and, within 90 days of entry of this Consent Order, provide the Director with the location(s) of the books, records and other information relating to Respondents' residential mortgage loan modification business, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the Act. It is further AGREED and ORDERED that for a period of five years from the date of entry of this Consent Order, unless otherwise agreed to in writing by the Department, Respondent Karen Lynn Tuff shall provide the Department with a current mailing address and telephone number at which she can be contacted, and shall notify the Department in writing of any changes to her mailing address or telephone number within fifteen days of any such change.

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M. Authority of Department. It is AGREED that the Director has the power and broad administrative discretion to interpret the provisions of the Act to regulate the conduct of mortgage brokers and loan originators to promote honesty and fair dealing with citizens, and to preserve public confidence in the lending and real estate community. It is further AGREED that nothing in this Consent Order shall be construed as preventing the Department from fully exercising its authority under the Act to investigate and prosecute future violations of the Act or this Consent Order by Respondents.

- N. Authority to Execute Order. It is AGREED that the undersigned have represented and warranted that they have the full power and right to execute this Consent Order on behalf of Respondents.
- O. Voluntarily Entered. It is AGREED that the Respondents have voluntarily entered into this Consent Order, which is effective when signed by the Director's designee.
- P. Completely Read, Understood, and Agreed. It is AGREED that Respondents have read this Consent Order in its entirety and fully understand and agree to all of the same.
- O. Non-Compliance with Order. It is AGREED that Respondents understand that failure to abide by the terms and conditions of this Consent Order may result in further legal action by the Director, including the imposition of the stayed fines and investigation fees. In the event of such legal action, Respondents may be responsible to reimburse the Director for the cost incurred in pursuing such action, including but not limited to, attorney fees.

RESPONDENTS:

Strategic Debt Resolutions, LLC

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Karen Lynn Tuff, Managing Member CONSENT ORDER

C-11-0757-13-CO01 Strategic Debt Resolutions, LLC and

Karen L. Tuff

6-13-2013

DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services

PO Box 41200 Olympia, WA 98504-1260 (360) 902-8703

1 2 3 4 5 6 7 8	Gary John Evring, Member Date 6-13-2013 Raren Lynn Tuff, Individually Date Date 6-13-2013 Date APPROVED AS TO FORM Coll 3/2013 Seth A. Rosenberg, WSBA No. 4160 The Rosenberg Law Group, PLLC Attorneys for Respondents Strategic Debt Resolutions, LLC and Karen Lynn Tuff			
10	DO NOT WRITE BELOW THIS LINE			
11	THIS ORDER ENTERED THIS DAY OF LOVE, 2013.			
12				
13	DEBORAH BORTNER Director, Division of Consumer Services			
14	Department of Financial Institutions			
16				
17	Presented by:			
18	Tresoning by.			
19	ANTHONY XV. CARTER			
20	ANTHONY M. CARTER Senior Enforcement Attorney			
21	Approved by:			
22	Tappiored by:			
23	CHARLES E. CLARK			
24	Enforcement Chief			
	CONSENT ORDER 8 DEPARTMENT OF FINANCIAL INSTITUTIONS C-11-0757-13-C001 Division of Consumer Services Strategic Debt Resolutions, LLC and Karen L. Tuff Olympla, WA 98504-1200 (360) 902-8703			

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

2 3 IN THE MATTER OF DETERMINING No. C-11-0757-12-SC01 Whether there has been a violation of the 4 Mortgage Broker Practices Act of Washington by: STATEMENT OF CHARGES and NOTICE OF INTENT TO ENTER AN 5 STRATEGIC DEBT RESOLUTIONS, LLC, ORDER TO CEASE AND DESIST D/B/A STRATEGIC LOAN MODS, and BUSINESS, PROHIBIT FROM KAREN LYNN TUFF, Managing Member, INDUSTRY, ORDER RESTITUTION, 6 IMPOSE FINE, AND COLLECT 7 **INVESTIGATION FEE** Respondents. 8 INTRODUCTION 9 Pursuant to RCW 19.146.220 and RCW 19.146.223, the Director of the Department of Financial 10 Institutions of the State of Washington (Director) is responsible for the administration of chapter 11 19.146 RCW, the Mortgage Broker Practices (Act). After having conducted an investigation 12 pursuant to RCW 19.146.235, and based upon the facts available as of the date of this Statement of 13 Charges, the Director, through his designee, Division of Consumer Services Director Deborah 14 Bortner, institutes this proceeding and finds as follows: 15 I. FACTUAL ALLEGATIONS 16 1.1 Respondent Strategic Debt Resolutions, LLC, D/B/A Strategic Loan Mods (Respondent 17 Startegic Loan Mods) has never been licensed by the Department of Financial Institutions of the 18 State of Washington (Department) to conduct business as a mortgage broker or loan originator. 19 1.2 Respondent Karen Lynn Tuff (Respondent Tuff) is Managing Member of Respondent 20 Startegic Loan Mods. During the relevant time period, Respondent Tuff was not licensed by the 21 Department to conduct business as a mortgage broker or loan originator. 22 1.3 Unlicensed Activity. Beginning on or about April 10, 2009, Respondents Startegic Loan 23 Mods and Tuff (Respondents) were offered residential mortgage loan modification services to 24 Washington consumers on property located in Washington State. Respondents entered into a

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contractual relationship with at least one Washington consumer to provide those services and collected an advance fee for the provision of those services. The Department has received at least one complaint from a Washington consumer alleging Respondents provided or offered to provide residential mortgage loan modification services while not licensed by the Department to provide those services. A list of Washington consumers with whom Respondents conducted business as a mortgage broker or loan originator, and the amount paid by each is appended hereto and incorporated herein by reference.

- **1.4 Misrepresentations and Omissions.** Respondents represented that they were licensed to provide the residential mortgage loan modification services or omitted disclosing that they were not licensed to provide those services.
- 1.5 On-Going Investigation. The Department's investigation into the alleged violations of the Act by Respondents continues to date.

II. GROUNDS FOR ENTRY OF ORDER

- 2.1 Mortgage Broker Defined. Pursuant to RCW 19.146.010(14) and WAC 208-660-006, "Mortgage Broker" means any person who, for compensation or gain, or in the expectation of compensation or gain (a) assists a person in obtaining or applying to obtain a residential mortgage loan or (b) holds himself or herself out as being able to make a residential mortgage loan or assist a person in obtaining or applying to obtain a residential mortgage loan. Pursuant to WAC 208-660-006, a person "assists a person in obtaining or applying to obtain a residential mortgage loan' by, among other things, counseling on loan terms (rates, fees, other costs), [and] preparing loan packages..."
- **2.2 Loan Originator Defined.** Pursuant to RCW 19.146.010(11), "loan originator" means a natural person who for direct or indirect compensation or gain, or in the expectation of direct or indirect compensation or gain: takes a residential mortgage loan application for a mortgage broker;

1	offers or negotiates terms of a mortgage loan; or holds themselves out to the public as able to perform
2	any of these activities.
3	2.3 Prohibited Acts. Based on the Factual Allegations set forth in Section I above, Respondents
4	are in apparent violation of RCW 19.146.0201(2) & (3) for engaging in an unfair or deceptive
5	practice toward any person and obtaining property by fraud or misrepresentation.
6	2.4 Requirement to Obtain and Maintain Mortgage Broker License. Based on the Factual
7	Allegations set forth in Section I above, Respondents are in apparent violation of RCW 19.146.200(1
8	for engaging in the business of a mortgage broker for Washington residents or property without first
9	obtaining a license to do so.
.0	2.5 Requirement to Obtain and Maintain Loan Originator License. Based on the Factual
.1	Allegations set forth in Section I above, Respondents are in apparent violation of RCW 19.146.200(1
2	for engaging in the business of a loan originator without first obtaining and maintaining a license.
.3	2.6 Requirement to Maintain Accurate and Current Books and Records. Pursuant to RCW
4	19.146.060 and WAC 208-660-450, Respondents are required to keep all books and records in a
.5	location that is on file with and readily available to the Department until at least twenty-five months
6	have elapsed following the effective period to which the books and records relate.
.7	III. AUTHORITY TO IMPOSE SANCTIONS
8	3.1 Authority to Issue an Order to Cease and Desist. Pursuant to RCW 19.146.220(4), the
9	Director may issue orders directing any person subject to the Act to cease and desist from
20	conducting business.
21	3.2 Authority to Prohibit from Industry. Pursuant to RCW 19.146.220(5), the Director may
22	issue orders prohibiting from participation in the conduct of the affairs of a licensed mortgage broker
23	any person subject to licensing under the Act for any violation of RCW 19.146.0201(1) through (9)
ا د.	or (13) or RCW 19.146.200
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1	3.3 Authority to Order Restitution. Pursuant to RCW 19.146.220(2), the Director may order		
2	restitution against any person subject to the Act for any violation of the Act.		
3	3.4 Authority to Impose Fine. Pursuant to RCW 19.146.220(2), the Director may impose fines		
4	against any person subject to the Act for any violation of the Act.		
5	3.5 Authority to Collect Investigation Fee. Pursuant to RCW 19.146.228(2), and WAC 208-		
6	660-550(4)(a), the Department will charge forty-eight dollars per hour for an examiner's time		
7	devoted to an investigation of any person subject to the Act.		
8	IV. NOTICE OF INTENT TO ENTER ORDER		
9	Respondents' violations of the provisions of chapter 19.146 RCW and chapter 208-660 WAC, as		
10	set forth above constitute a basis for the entry of an Order under RCW 19.146.220, RCW 19.146.221		
11	and RCW 19.146.223. Therefore, it is the Director's intent to ORDER that:		
12	4.1 Respondents cease and desist engaging in the business of a mortgage broker or loan originator.		
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14	4.2 Respondents be prohibited from participation in the conduct of the affairs of any mortgage broker subject to licensure by the Director, in any manner, for a period of five years.		
15	4.3 Respondents jointly and severally pay restitution to the 31 consumers identified by the Department in paragraph 1.3 as having paid \$67,667 to Respondents, and that Respondents		
16	jointly and severally pay restitution to each Washington consumer with whom they entered into a contract for residential mortgage loan modification services related to real property or		
17	consumers located in the state of Washington equal to the amount collected from that Washington consumer for those services in an amount to be determined at hearing.		
18	4.4 Respondents jointly and severally pay a fine of \$3,000 for each residential loan modification		
19	transaction entered into with Washington consumers. As of the date of this Statement of Charges, the fine totals \$270,000.		
20	4.5 Respondents jointly and severally pay an investigation fee at the rate of \$48.00 per hour. As		
21	of the date of this Statement of Charges, the investigation fee totals \$3,600.		
22	4.6 Respondents maintain records in compliance with the Act and provide the Department with the location of the books, records and other information relating to Respondents' provision of		
23	residential mortgage loan modification services in Washington, and the name, address and telephone number of the individual responsible for maintenance of such records in		
24	compliance with the Act.		

V. AUTHORITY AND PROCEDURE

This Statement of Charges is entered pursuant to the provisions of RCW 19.146.220, RCW 19.146.221, RCW 19.146.223, and RCW 19.146.230, and is subject to the provisions of chapter 34.05 RCW (The Administrative Procedure Act). Respondents may make a written request for a hearing as set forth in the NOTICE OF OPPORTUNITY TO DEFEND AND OPPORTUNITY FOR HEARING accompanying this Statement of Charges.

Dated this Andrews day of September, 2012.

DEBORAH BORTNER
Director, Division of Consumer Services
Department of Financial Institutions

Presented by:

ANTHONY W CARTER Financial Legal Examiner

Approved by:

CHARLES E. CLARK Enforcement Chief

STATEMENT OF CHARGES

RESTITUTION

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Borrower	Amount
D.A. & T.K.	\$3,500.00
D.B. & E.B.	\$3,500.00
J.C.	\$1,400.00
T.C. & K.C.	\$1,600.00
D.C.	\$1,600.00
	\$1,600.00
C.H. & K.H	\$3,200.00
A.H.	\$2,600.00
A.H. & I.H.	\$750.00
K.J. & N.J.	\$2,000.00
A.J.	\$2,800.00
S.K. & P.K.	\$2,800.00
E.K. & J.K.	\$3,000.00
1	\$2,600.00
	\$2,900.00
A.M. & A.M.	\$2,150.00
D.M.	\$2,000.00
H.M. & N.P.	\$2,800.00
J.N. & K.N.	\$3,000.00
K.O. & J.O.	\$1,900.00
C.P. & M. P.	\$2,800.00
M.R. & S.R.	\$900.00
K.R.	\$3,000.00
T.S. & H.S.	\$1,200.00
K.T.	\$2,700.00
T.T. & S.T.	\$267.00
P.V.	\$2,800.00
J.W. & M.W.	\$3,000.00
J.Z. & B.Z.	\$600.00
S.S.	\$700.00
M.R. & M.R.	\$2,000.00
Total	\$67,667.00
	D.A. & T.K. D.B. & E.B. J.C. T.C. & K.C. D.C. E.H. & A.W. C.H. & K.H A.H. A.H. & I.H. K.J. & N.J. A.J. S.K. & P.K. E.K. & J.K. C.L. & M.V. M.M. & D.M. A.M. & A.M. D.M. H.M. & N.P. J.N. & K.N. K.O. & J.O. C.P. & M. P. M.R. & S.R. K.R. T.S. & H.S. K.T. T.T. & S.T. P.V. J.W. & M.W. J.Z. & B.Z. S.S. M.R. & M.R.

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Appendix A- Restitution

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DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200
Olympia, WA 98504-1200
(360) 902-8795