Terms Completed

ORDER SUMMARY – Case Number: C-10-073

Name(s):	Great America	n Title Agency, Inc.		
Order Number:	C-10-073-10-0	CO01		
Effective Date:	June 30, 2010			
License Number: Or NMLS Identifier [U/L] License Effect:		stayed, application denied or v t specifically note the ending d		
Not Apply Until:	n/a			
Not Eligible Until:	n/a			
Prohibition/Ban Until:	n/a			
Investigation Costs	\$625	Due 0	Paid 🖂 Y 🗌 N	Date: June 30/10
Fine	\$7,500	Due 0	Paid 🖂 Y 🗌 N	Date: June 30/10
Assessment(s)	\$	Due	Paid	Date
Restitution	\$	Due	Paid	Date
Judgment	\$	Due	Paid	Date
Satisfaction of Judgment F		Y N		
	No. of Victims:			

Comments: Retain records and notify DFI of location and custodian contact info

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2	STATE OF WASHINGTON
3	DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES
4	IN THE MATTER OF DETERMINING NO. C-10-073-10-CO01
5	Whether there has been a violation of the Escrow Agent Registration Act of Washington by:
6	GREAT AMERICAN TITLE AGENCY, INC., CONSENT ORDER
7	Respondent.
8	COMES NOW the Director of the Department of Financial Institutions (Director), through his designee
9	Deborah Bortner, Division Director, Division of Consumer Services, and Great American Title Agency, Inc.
10	(hereinafter Respondent), by and through itself and its counsel, K&L Gates, LLP, and finding that the issues raised
11	in the above-captioned matter may be economically and efficiently settled, agree to the entry of this Consent
12	Order. This Consent Order is entered pursuant to chapter 18.44 of Revised Code of Washington (RCW), and
13	RCW 34.05.060 of the Administrative Procedure Act, based on the following:
14	AGREEMENT AND ORDER
15	The Department of Financial Institutions, Division of Consumer Services (Department) and Respondent
16	have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-10-073-10-SC01
17	(Statement of Charges), entered April 22, 2010, (copy attached hereto). Pursuant to chapter 18.44 RCW, the
18	Escrow Agent Registration Act (Act) and RCW 34.05.060 of the Administrative Procedure Act, Respondent
19	hereby agrees to the Department's entry of this Consent Order and further agrees that the issues raised in the
20	above-captioned matter may be economically and efficiently settled by entry of this Consent Order. The parties
21	intend this Consent Order to fully resolve the Statement of Charges. The Department acknowledges that
22	Respondent has fully cooperated with the Department's investigation and that settlement of the matters set forth in
23	the Statement of Charges by entry of this Consent Order is consistent with the provisions of RCW 34.05.060.
24	Based upon the foregoing:
25	CONSENT ORDER1DEPARTMENT OF FINANCIAL INSTITUTIONSC-10-073-10-C001Division of Consumer ServicesGreat American Title Agency, Inc.150 Israel Rd SWPO Box 41200Olympia, WA 98504-1200(360) 902-8703

A. Jurisdiction. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein. 2

3 B. Waiver of Hearing. It is AGREED that Respondent has been informed of the right to a hearing before an administrative law judge, and hereby waives its right to a hearing and any and all administrative and 4 judicial review of the issues raised in this matter, or of the resolution reached herein. Accordingly, Respondent, 5 by the signature of its representatives below, withdraws its Application for Adjudicative Hearing. 6

7 C. Application for License. It is AGREED that nothing in this Consent Order, or the facts giving rise to, or underlying the Statement of Charges, will be considered by the Department in the assessment of any future 8 9 application by Respondent for an escrow agent license under the Act in the event Respondent pursues such an 10 application. It is further AGREED that, should Respondent apply to the Department for a license to conduct business as an escrow agent at any time in the future, Respondent shall be required to meet any and all application 11 requirements in effect at that time. 12

D. Fine. It is AGREED that Respondent shall pay to the Department a fine of \$7,500, in the form of a 13 cashier's check made payable to the "Washington State Treasurer," upon entry of this Consent Order. 14

15 E. Investigation Fee. It is AGREED that Respondent shall pay to the Department an investigation fee of \$625, in the form of a cashier's check made payable to the "Washington State Treasurer," upon entry of this 16 17 Consent Order. The Fine and Investigation Fee may be paid together in one \$8,125 cashier's check made payable 18 to the "Washington State Treasurer."

19 F. Records Retention. It is AGREED that Respondent, its officers, employees, and agents shall 20 maintain all records involving Washington State escrow transactions for a minimum of six years from completion 21 of the escrow transactions. It is further AGREED that Respondent shall provide the Department with the location 22 of such records and the name, address, and telephone number of the individual responsible for the maintenance of 23 such records.

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CONSENT ORDER C-10-073-10-CO01 Great American Title Agency, Inc.

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1	G. Authority to Execute Order. It is AGREED that the undersigned have represented and warranted
2	that they have the full power and right to execute this Consent Order on behalf of the party represented.
3	H. Non-Compliance with Order. It is AGREED that Respondent understands that failure to abide
4	by the terms and conditions of this Consent Order may result in further legal action by the Director. In the
5	event of such legal action, Respondent may be responsible to reimburse the Director for the cost incurred in
6	pursuing such action, including but not limited to, attorney fees.
7	I. Voluntarily Entered. It is AGREED that Respondent has voluntarily entered into this Consent
8	Order, which is effective when signed by the Director's designee.
9	J. Completely Read, Understood, and Agreed. It is AGREED that Respondent has read this Consent
10	Order in its entirety and fully understands and agrees to all of the same.
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25	// CONSENT ORDER 3 DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services C-10-073-10-CO01 150 Israel Rd SW Great American Title Agency, Inc. PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

RESPONDENT: 1 Great American Title Agency, Inc. 2 By: 3 4 4/15/10 5 Date Bruce E. Beverly Chief Executive Officer 6 K&L Gates, LLP 7 8 $\frac{\frac{1}{2}}{\frac{1}{2}}$ Date 9 Brian L/Lewis, WSBA No. 33560 10 Attorney for Respondent 11 DO NOT WRITE BELOW THIS LINE THIS ORDER ENTERED THIS 30th 12 DAY OF 2010. 13 14 **DEBORAH BORTNER** 15 Director **Division of Consumer Services** 16 Department of Financial Institutions 17 Presented by: 18 19 MARK T. OLSON 20 Financial Legal Examiner 21 Approved by: 22 23 MES R. BRUSSELBACK 24 Enforcement Chief 25 DEPARTMENT OF FINANCIAL INSTITUTIONS 4 CONSENT ORDER Division of Consumer Services C-10-073-10-CO01 150 Israel Rd SW Great American Title Agency, Inc. PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

1	STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES			
3	IN THE MATTER OF DETERMINING NO. C-10-073-10-SC01			
4	Whether there has been a violation of the Escrow Agent Registration Act of Washington by:			
5	GREAT AMERICAN TITLE AGENCY, INC., STATEMENT OF CHARGES and NOTICE OF INTENTION TO ENTER			
6	AN ORDER TO IMPOSE FINE, COLLECT INVESTIGATION FEE, AND			
7	Respondent. MAINTAIN RECORDS			
8	INTRODUCTION			
9	Pursuant to RCW 18.44.410, the Director of the Department of Financial Institutions (Director) is			
10	responsible for the administration of chapter 18.44 RCW, the Escrow Agent Registration Act (the Act). After			
11	having conducted an investigation pursuant to RCW 18.44.420 and WAC 208-680G-020, and based upon the facts			
12	available as of the date of this Statement of Charges, the Director, through his designee, Deborah Bortner, Division			
13	Director, Division of Consumer Services, institutes this proceeding and finds as follows:			
14	I. FACTUAL ALLEGATIONS			
15	1.1 Respondent Great American Title Agency, Inc. (Respondent) is headquartered at 7720 North 16 th			
16	Street, Suite 450, Phoenix, Arizona. Respondent has never been licensed by the Department of Financial			
10	Institutions of the State of Washington (Department) to conduct business as an escrow agent in the State of			
18	Washington.			
19	1.2 Unlicensed Activity. Between at least January 2008 and March 2009, Respondent performed escrow			
20	functions in at least 22 Washington residential mortgage loan transactions. Respondent received approximately			
21	\$7,680 as "fees" for those loans. On April 16, 2010, Respondent provided the Department with an Agreement not			
22	to provide escrow services in the State of Washington until such time as Respondent obtains a license from the			
23	Department or meets an exclusion from licensing as delineated in the Act.			
24	1.3 On-Going Investigation. The Department's investigation into the alleged violations of the Act by			
25	Respondent continues to date.			
	1 STATEMENT OF CHARGES C-10-073-10-SC01 DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services			

C-10-073-10-SC01 GREAT AMERICAN TITLE AGENCY, INC. **II. GROUNDS FOR ENTRY OF ORDER**

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Definition of Escrow. Pursuant to RCW 18.44.011(4), "Escrow" means any transaction wherein any 2.1 2 person or persons, for the purpose of effecting and closing the sale, purchase, exchange, transfer, encumbrance, 3 or lease of real or personal property to another person or persons, delivers any written instrument, money, 4 evidence of title to real or personal property, or other thing of value to a third person to be held by such third 5 person until the happening of a specified event or the performance of a prescribed condition or conditions, when 6 it is then to be delivered by such third person, in compliance with instructions under which he or she is to act, to 7 8 a grantee, grantor, promisee, promisor, obligee, obligor, lessee, lessor, bailee, bailor, or any agent or employee thereof. 9 Definition of Escrow Agent. Pursuant to RCW 18.44.011(6) "Escrow Agent" means any person engaged 10 2.2 in the business of performing for compensation the duties of the third person referred to in RCW 18.44.011(4). 11 12 2.3 Requirement to Obtain and Maintain License. Based on the Factual Allegations set forth in Section I above, Respondent is in apparent violation of RCW 18.44.021 for engaging in business as an escrow agent by 13 performing escrows or any of the functions of an escrow agent within the State of Washington or with respect to 14 transactions that involve personal property or real property located in the State of Washington without first 15 obtaining a license. 16 2.4 Requirement to Maintain Records in the State of Washington. Based on the Factual Allegations set 17 forth in Section I above, Respondent is in apparent violation of RCW 18.44.400 and WAC 208-680D-030 for 18 failing to maintain transaction records in the State of Washington for a period of six years from completion of 19 20 the transaction. \parallel 21 \parallel ||22 H23 $^{\prime\prime}$ 24 25 2 STATEMENT OF CHARGES DEPARTMENT OF FINANCIAL INSTITUTIONS C-10-073-10-SC01 **Division of Consumer Services** GREAT AMERICAN TITLE AGENCY, INC. 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

AUTHORITY TO IMPOSE SANCTIONS III. 1 Authority to Issue Order to Take Affirmative Action. Pursuant to RCW 18.44.440 and WAC 208-2 3.1 680G-030, if the director determines after notice and hearing that a person has: violated any provision of the 3 Act; or engaged in any false, unfair and deceptive, or misleading advertising or promotional activity or business 4 practices; the director may issue an order requiring the person to take such affirmative action as in the judgment 5 of the director will carry out the purposes of the Act. 6 Authority to Impose Fines. Pursuant to RCW 18.44.430(3) and WAC 208-680G-040(3), in addition to 3.2 7 or in lieu of license denial the Director may impose a fine of up to \$100 per day for each day's violation of the Act. 8 Authority to Collect Investigation Fee. Pursuant to RCW 18.44.410 and WAC 208-680G-050, the 3.3 9 expense of an investigation pursuant to WAC 208-680G-020 shall be borne by the entity which is the subject of the 10 investigation. 11 12 IV. NOTICE OF INTENTION TO ENTER ORDER 13 Respondent's violations of the provisions of chapter 18.44 RCW as set forth in the above Factual 14 Allegations and Grounds For Entry Of Order constitute a basis for the entry of an Order under RCW 18.44.400, 15 RCW 18.44.410, RCW 18.44.430, RCW 18.44.440, and WAC 208-680G-030, which authorize the Director to enforce all laws, rules, and regulations related to the registration of escrow agents and licensing of escrow officers. 16 17 Therefore, it is the Director's intention to ORDER that: 18 Respondent Great American Title Agency, Inc. pay a fine. As of the date of this Statement of Charges, 4.1 the fine totals \$7,500. 19 Respondent Great American Title Agency, Inc. pay an investigation fee. As of the date of this 4.2 20 Statement of Charges, the investigation fee totals \$625. 21 Respondent Great American Title Agency, Inc., its officers, employees, and agents maintain all records 4.3 involving Washington State escrow transactions within the State of Washington for a period of six years 22 from completion of the escrow transactions. H23 \parallel // 24 H \parallel 25 H3 DEPARTMENT OF FINANCIAL INSTITUTIONS STATEMENT OF CHARGES **Division of Consumer Services** C-10-073-10-SC01 150 Israel Rd SW GREAT AMERICAN TITLE AGENCY, INC. PO Box 41200 Olympia, WA 98504-1200

(360) 902-8703

1	V. AUTHORITY AND PROCEDURE			
2	This Statement of Charges and Notice of Intention to Enter an Order to Impose Fine, Collect			
3	Investigation Fee, and Maintain Records (Statement of Charges) is entered pursuant to the provisions of RCW			
4	18.44.410, RCW 18.44.430, and RCW 18.44.440, and is subject to the provisions of chapter 34.05 RCW.			
5	Respondent may make a written request for a hearing as set forth in the NOTICE OF OPPORTUNITY TO			
6	DEFEND AND OPPORTUNITY FOR HEARING accompanying this Statement of Charges.			
7	Do.P			
8	DATED this day of April, 2010.			
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10	A CHOILE AND			
11	DÉBORAH BORTNER Director			
12	Division of Consumer Services Department of Financial Institutions			
13	Presented by:			
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15				
16	MARK T. OLSON			
17	Financial Legal Examiner			
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19	Approved by:			
20				
21	Sam Roundback			
22	VAMES R. BRUSSELBACK Enforcement Chief			
23				
24				
25				
	4 STATEMENT OF CHARGES C-10-073-10-SC01 GREAT AMERICAN TITLE AGENCY, INC. 4 DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703			