ORDER SUMMARY – Case Number: C-09-498

Name(s):	Alpine Escro	ow Inc		
Order Number:	<u>C-09-498-12</u>	-FO01		
Effective Date:	January 17, 2	2013		
License Number: Or NMLS Identifier [U/L] License Effect:		52 (expired) ed, stayed, application denie nust specifically note the end		
Not Apply Until:	N/A			
Not Eligible Until:				
Prohibition/Ban Until:	N/A			
Investigation Costs	\$125	Due NOW	Paid Y N	Date
Fine	\$38,700	Due NOW	Paid Y N	Date
Assessment(s)	\$	Due	Paid	Date
Restitution	\$	Due	Paid	Date
Judgment	\$	Due	Paid	Date
Satisfaction of Judgment Filed? No. of		f Y N		
	Victims			

Comments:

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF DETERMINING:
 Whether there has been a violation of the
 Escrow Agent Registration Act of Washington by:

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5 ALPINE ESCROW, INC.,
6 WILLIAM JOHN MOLL, III, Owner, Officer,
6 and Designated Escrow Officer,
7 HOA THI NGUYEN, Owner, Officer, and
7 Escrow Officer, and
7 VIENNA THUC LE, Owner,

No.: C-09-498-12-FO01

FINAL ORDER ALPINE ESCROW, INC.

I. <u>DIRECTOR'S CONSIDERATION</u>

Respondents.

A. <u>Default</u>. This matter has come before the Director of the Department of Financial Institutions of the State of Washington (Director), through his designee, Consumer Services Division Director Deborah Bortner (Director's designee), pursuant to RCW 34.05.440(1). On March 22, 2012, the Director, through the Director's designee, issued a Statement of Charges and Notice of Intention to Enter an Order to Prohibit from Industry, Assess Fine, File Quarterly Reports, Comply with Escrow Agent Closure Requirements, Collect Investigation Fee, and Maintain Records (Statement of Charges) against William John Moll, III (Moll), Hoa Thi Nguyen (Nguyen), Vienna Thuc Le (Le), and Alpine Escrow, Inc. (Respondent Alpine). A copy of the Statement of Charges is attached and incorporated into this order by this reference. The Statement of Charges was accompanied by cover letters to Moll, Nguyen, and Le, each dated March 23, 2012, a Notice of Opportunity to Defend and Opportunity for Hearing, blank Applications for Adjudicative Hearing for Moll, Nguyen, and Le, and a blank Application for Adjudicative Hearing for Respondent Alpine to each of Moll, Nguyen, and Le (collectively, accompanying documents).

FINAL ORDER C-09-498-12-FO01 Alpine Escrow, Inc.

1	Moll, Nguyen, and Le each requested an adjudicative hearing individually, but none requested			
2	an adjudicative hearing on behalf of Respondent Alpine. As of the date of this Final Order, Moll,			
3	Nguyen, and Le have entered Consent Orders with the Department each fully resolving the Statement			
4	of Charges as it relates to each of them individually and each waiving their right to an adjudicative			
5	hearing. Respondent Alpine did not request an adjudicative hearing within twenty calendar days after			
6	the Department served the Notice of Opportunity to Defend and Opportunity for Hearing, as provided			
7	for in WAC 208-08-050(2).			
8	B. <u>Record Pr</u>	ented. The record presented to the Director's designee for her review and		
9	for entry of a final decision	included the following:		
10		nt of Charges, cover letters dated March 23, 2012, Notice of Opportunity		
11		ad and Opportunity for Hearing, blank Applications for Adjudicative for Moll, Nguyen, Le, and Respondent Alpine, with documentation for		
12	Service			
13	2. Conser	Order C-09-498-12-CO01 between the Department and Le.		
13	3. Conser	Order C-09-498-12-CO02 between the Department and Moll.		
15	4. Conser	Order C-09-498-12-CO03 between the Department and Nguyen.		
15	C. <u>Factual Fi</u>	lings and Grounds for Order. Pursuant to RCW 34.05.440(1), the		
10	Director's designee hereby adopts the Statement of Charges, which is attached hereto.			
1/		II. FINAL ORDER		
18	Based upon the foregoing, and the Director's designee having considered the record and being			
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20		ise fully advised, NOW, THEREFORE:		
21	A. <u>IT IS HER</u>	BY ORDERED, That:		
22	1. Respon	lent Alpine Escrow, Inc. pay a fine of \$38,700.		
22	2. Respon	lent Alpine Escrow, Inc. pay an investigation fee of \$125.		
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24	FINAL ORDER C-09-498-12-FO01 Alpine Escrow, Inc.	2 DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703		

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B. <u>Reconsideration</u>. Pursuant to RCW 34.05.470, Respondent Alpine has the right to file a Petition for Reconsideration stating the specific grounds upon which relief is requested. The Petition must be filed in the Office of the Director of the Department of Financial Institutions by courier at 150 Israel Road SW, Tumwater, Washington 98501, or by U.S. Mail at P.O. Box 41200, Olympia, Washington 98504-1200, within ten (10) days of service of the Final Order upon Respondent Alpine. The Petition for Reconsideration shall not stay the effectiveness of this order nor is a Petition for Reconsideration a prerequisite for seeking judicial review in this matter.

A timely Petition for Reconsideration is deemed denied if, within twenty (20) days from the date the petition is filed, the agency does not (a) dispose of the petition or (b) serve the parties with a written notice specifying the date by which it will act on a petition.

C. <u>Stay of Order</u>. The Director's designee has determined not to consider a Petition to Stay the effectiveness of this order. Any such requests should be made in connection with a Petition for Judicial Review made under chapter 34.05 RCW and RCW 34.05.550.

D. <u>Judicial Review</u>. Respondent Alpine has the right to petition the superior court for judicial review of this agency action under the provisions of chapter 34.05 RCW. For the requirements for filing a Petition for Judicial Review, see RCW 34.05.510 and sections following.

E. <u>Non-compliance with Order</u>. If Respondent Alpine does not comply with the terms of this order, the Department may seek its enforcement by the Office of the Attorney General to include the collection of the fine and investigation fee imposed herein. The Department also may assign the amounts owed to a collection agency for collection.

F.Service. For purposes of filing a Petition for Reconsideration or a Petition for JudicialReview, service is effective upon deposit of this order in the U.S. mail, declaration of serviceattached hereto.

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FINAL ORDER C-09-498-12-FO01 Alpine Escrow, Inc.

1	DATED this 17 th day of January, 2	2012
2		2013
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4		STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS
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6		<u>/s/</u> DEBORAH BORTNER
7		Director
8		Division of Consumer Services
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24	FINAL ORDER C-09-498-12-FO01 Alpine Escrow, Inc.	4 DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200

Olympia, WA 98504-1200 (360) 902-8703

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

3 IN THE MATTER OF DETERMINING Whether there has been a violation of the
4 Escrow Agent Registration Act of Washington by:
5 ALPINE ESCROW, INC., WILLIAM JOHN MOLL, III, Owner, Officer, and
6 Designated Escrow Officer, HOA THI NGUYEN, Owner, Officer, and Escrow
7 Officer, and VIENNA THUC LE, Owner

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No. C-09-498-10-SC01

STATEMENT OF CHARGES and NOTICE OF INTENTION TO ENTER AN ORDER TO PROHIBIT FROM INDUSTRY, ASSESS FINE, FILE QUARTERLY REPORTS, COMPLY WITH ESCROW AGENT CLOSURE REQUIREMENTS, COLLECT INVESTIGATION FEE, AND MAINTAIN RECORDS

INTRODUCTION

Respondents.

Pursuant to RCW 18.44.410, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 18.44 RCW, the Escrow Agent Registration Act (Act), and chapter 208-680 WAC.¹ After having conducted an investigation pursuant to RCW 18.44.420 and WAC 208-680G-020, and based upon the facts available as of the date of this Statement of Charges, the Director, through his designee, Division of Consumer Services Director Deborah Bortner, institutes this proceeding and finds as follows:

I. FACTUAL ALLEGATIONS

1.1 Respondents.

A. **Alpine Escrow, Inc. (Respondent Alpine)** is a Washington corporation that was licensed by the Department of Financial Institutions of the State of Washington (Department) to conduct business as an Escrow Agent from 1995² until the license expired December 31, 2009.

¹ RCW 18.44 (2008) and WAC 208-680 (2007)

² Prior to 1995, escrow agents were regulated by the Washington State Department of Licensing.

STATEMENT OF CHARGES C-09-498-10-SC01 Alpine Escrow, Inc., William John Moll, III, Hoa Thi Nguyen, and Vienna Thuc Le B. William John Moll, III (Respondent Moll) has been an Officer of Respondent
 Alpine since at least 1995, and was an owner of Respondent Alpine from at least 1995 until in or
 around June 2007. Respondent Moll was licensed by the Department as an Escrow Officer from
 1995 until the license expired December 31, 2009. Respondent Moll has been Respondent Alpine's
 Designated Escrow Officer since 1995.

C. Hoa Thi Nguyen (Respondent Nguyen) has been an Officer and owner of
Respondent Alpine since at least in or around June 2007. Respondent Nguyen was licensed by the
Department as an Escrow Officer from on or about December 21, 2007 until the license expired
December 21, 2010. Respondent Nguyen's Escrow Officer license was associated with Respondent
Alpine from its issuance until in or around April 2009, when the Department received a letter from
Respondent Moll stating Respondent Nguyen was no longer an employee of Respondent Alpine.

D. Vienna Thuc Le (Respondent Le) has been an owner of Respondent Alpine since at
least in or around June 2007. Respondent Le applied for an Escrow Officer license from the
Department in or around December 2004, however, Respondent Le has never been licensed by the
Department.

1.2 Sale of Respondent Alpine. Respondent Moll sold Respondent Alpine to Respondents
Nguyen and Le in or around June 2007. Respondents did not notify the Department of the sale of
Respondent Alpine and did not provide the Department with any of the information required prior to
a change in a principal officer or controlling person of a licensed escrow agent. After the sale,
Respondent Alpine continued to conduct business as an escrow agent, Respondent Moll remained as
Respondent Alpine's Designated Escrow Officer, and Respondents Moll and Nguyen held various
Officer positions with Respondent Alpine.

STATEMENT OF CHARGES C-09-498-10-SC01 Alpine Escrow, Inc., William John Moll, III, Hoa Thi Nguyen, and Vienna Thuc Le

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1.3 Requirement to File Quarterly Reports. A completed "Escrow Agent Quarterly Report
 Form" (Quarterly Report) is due to the Department from a licensed escrow agent within thirty days
 following the end of each fiscal quarter.

I.4 False Statements to the Department. The Quarterly Report includes the following question:
"Has there been any change in ownership of the above named escrow agent?" From in or around
August 2007 through in or around February 2009, Respondent Alpine submitted seven Quarterly
Reports to the Department for the fiscal quarters ended June 30, 2007, through December 31, 2008,
each answering this question "no." Respondent Moll signed each of these Quarterly Reports, under
penalty of perjury, as Designated Escrow Officer for Respondent Alpine.

10 **1.5 Failure to File Quarterly Reports**. Respondents did not file Quarterly Reports with the
11 Department relating to any fiscal quarters ending later than December 31, 2008. According to the
12 last Quarterly Report that Respondents filed with the Department, the balance of Respondent
13 Alpine's trust bank account was over \$430,000 as of December 31, 2008.

14 1.6 **Closure of Respondent Alpine.** During a conversation with a member of the Department's Examination Unit in or around August 2009, Respondent Moll disclosed the prior sale of Respondent 15 16 Alpine to Respondents Nguyen and Le, and further stated that Respondent Alpine had closed in or 17 around June 2009 due to a legal dispute between Respondents Nguyen and Le. In or around 18 September 2009, the Department received a letter from Respondent Moll which included the following statement: "This letter will constitute my resignation as the Designated Escrow Officer of 19 Alpine Escrow Inc." In or around November 2009, the Department received a letter from 20 21 Respondent Moll providing a summary of the sale of Respondent Alpine in or around June 2007 and 22 enclosing documents related to the sale, including an agreement for the sale complete with the 23 apparent signatures of Respondents Moll, Nguyen, and Le.

24 STATEMENT OF CHARGES C-09-498-10-SC01 Alpine Escrow, Inc., William John Moll, III, Hoa Thi Nguyen, and Vienna Thuc Le

1 In or around November 2009, the Department received a letter from an attorney representing 2 Respondent Le providing an explanation of the sale of Respondent Alpine and the operation of 3 Respondent Alpine after the sale. The letter stated that "no documentation ever completed the 4 alleged sale from Mr. Moll to Ms. Nguyen and Ms. Le" and that after the sale, Respondent Nguyen 5 operated Respondent Alpine as if it were a sole proprietorship, "freezing Ms. Le out of ownership 6 and operations." The letter further stated that Respondent Le filed a lawsuit against Respondent 7 Nguyen in or around February 2008, and enclosed Findings of Fact and Conclusions of Law for King County Superior Court Case Number 08-2-06667-3, dated October 19, 2009. While the Findings of 8 9 Fact and Conclusions of Law does state that Respondent Nguyen "ran the business of Alpine as if 10 Nguyen were the sole shareholder" and "Le was excluded from and was not able to participate in the 11 management or operations of Alpine," it also states that "[i]n June of 2007, Le and Nguyen each 12 purchased 50% of the stock of Defendant Alpine Escrow, Inc. (Alpine) from William Moll" and 13 further that "Le and Nguyen remain shareholders in Alpine."

Respondents did not comply with the closure requirements for a licensed escrow agent, including the requirements to notify the Department of the closure and provide the contact information for the person responsible for the escrow agent's records within twenty-four hours, deliver original escrow licenses to the Department within five working days, and provide the Department with a detailed accounting of the funds held in the escrow agent's trust bank account and the location of the escrow agent's records within thirty days.

1.7 Respondent Alpine's Trust Account. As discussed in paragraph 1.5 of this Statement of
Charges, Respondents did not provide Quarterly Reports for any fiscal quarters ending after
December 31, 2008, when the balance in Respondent Alpine's trust bank account was over \$430,000.
After the closure of Respondent Alpine, Respondents did not provide the Department with the

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quarterly reconciliations of the trust bank account that are required until a licensed escrow agent's 2 trust bank account balance is zero.

3 In or around June 2010, a member of the Department's Enforcement Unit spoke with 4 Respondent Moll about the missing Quarterly Reports, trust account reconciliations, and the balance 5 of the trust bank account. Respondent Moll stated he disbursed all of the money in the trust bank 6 account to the appropriate parties by June 2009, with the exception of about \$3,000 to \$4,000. 7 Respondent Moll stated this remaining balance was supposed to be sent to the Department of 8 Revenue as unclaimed property but he did not know if that had been done. Respondent Moll said he 9 would look into the remaining issues, but did not provide the Department with any of further 10 information about Respondent Alpine. According to bank records obtained by the Department 11 directly from the bank in or around July 2010, the balance of Respondent Alpine's trust bank account 12 was over \$10,000 as of May 31, 2010.

1.8 **On-Going Investigation**. The Department's investigation into the alleged violations of the Act by Respondents continues to date.

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II. GROUNDS FOR ENTRY OF ORDER

2.1 Definition of Person. Pursuant to RCW 18.44.011, "Person" means a natural person, firm, 16 17 association, partnership, corporation, limited liability company, or the plural thereof, whether 18 resident, nonresident, citizen, or not.

19 2.2 Definition of Controlling Person. Pursuant to RCW 18.44.011, "Controlling Person" is any 20 person who owns or controls ten percent or more of the beneficial ownership of any escrow agent, 21 regardless of the form of business organization employed and regardless of whether such interest 22 stands in such person's true name or in the name of a nominee.

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Definition of Officer. Pursuant to WAC 208-680A-040, "Officers" of the escrow agent shall 1 2.3 2 include the president, secretary, treasurer, vice-president, and any other persons with control over management decisions of the escrow agent. 3

Definition of Designated Escrow Officer. Pursuant to RCW 18.44.011, "Designated Escrow 2.4 4 5 Officer" means any licensed escrow officer designated by a licensed escrow agent and approved by 6 the Director as the licensed escrow officer responsible for supervising that agent's handling of escrow 7 transactions, management of the agent's trust account, and supervision of all other licensed escrow 8 officers employed by the agent.

9 Responsibilities of Designated Escrow Officer. Pursuant to RCW 18.44.071, every licensed 2.5 10 escrow agent shall ensure that all escrow transactions are supervised by a licensed escrow officer. In the case of a corporation, the designated escrow officer shall be an officer of the corporation and shall 12 act on behalf of the corporation.

Pursuant to WAC 208-680D-010, the designated escrow officer shall be responsible for the custody, safety, and correctness of entries of all required escrow records. The escrow officer retains 14 this responsibility even though another person or persons may be assigned by the escrow officer the duties of preparation, custody, recording or disbursing. Prior to issuing a new license reflecting a 16 change of the designated escrow officer of a registered escrow agent, evidence must be submitted that 18 the responsibility for preexisting escrows is transferred to the incoming designated escrow officer. Such evidence shall be a statement signed by both the outgoing designated escrow officer and the 19 20 incoming designated escrow officer, listing all outstanding trust liabilities and certifying that funds in hand in the trust account maintained by the agent are adequate to meet all such trust liabilities. 22 Pursuant to WAC 208-680E-011, the designated escrow officer shall be responsible for that

23 agent's management of the agent's trust account, including depositing, holding, disbursing, and

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1	accounting for funds in trust. Pursuant to WAC 208-680E-011(9), the agent shall be responsible for			
2	preparation of a monthly trial balance of the client's ledger, reconciling the ledger with both the trust			
3	account bank statement and the trust account receipts and disbursement records. The reconciliation			
4	will be signed by the designated escrow officer and such reconciliations are to be retained as			
5	permanent records. Pursuant to WAC 208-680E-011(16), unclaimed funds are governed by RCW			
6	63.29. If the agent has funds classified as unclaimed, the designated escrow officer shall contact the			
7	Department of Revenue for disposition instructions. The agent shall maintain a record of the			
8	correspondence relating to unclaimed funds for a period of five years.			
9	2.6 Prohibited Practices. Based on the Factual Allegations set forth in Section I above,			
10	Respondents are in apparent violation of RCW 18.44.301, which states:			
11	It is a violation of the Act for any escrow agent, controlling person, officer, designated			
12	escrow officer, independent contractor, employee of an escrow business, or other person subject to the Act to:			
13 14	(7) Knowingly make or publish, or concur in making or publishing any written report, exhibit, or statement of its affairs or pecuniary condition containing any material statement which is false, or omit or concur in omitting any statement required by law to be contained therein; or			
15 16	(10) Fail to make any report or statement lawfully required by the Director or other public official.			
17	2.7 Misuse of Escrow Officer License. Based on the Factual Allegations set forth in Section I			
18	above, Respondent Moll is in apparent violation of WAC 208-680B-070 for permitting the use of his			
19	escrow officer license, whether for compensation or not, to enable any person to in fact establish and			
20	carry on an escrow agency wherein the escrow officer does not have full management and			
21	supervisory responsibilities as required by RCW 18.44.071 and these regulations.			
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24	STATEMENT OF CHARGES7DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902.8703			

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1	2.8 Change in Control of Licensed Escrow Agent. Pursuant to WAC 208-680B-015, an escrow		
2	agent license may not be transferred. Based on the Factual Allegations set forth in Section I above,		
3	Respondents are in apparent violation of WAC 208-680B-015, which states:		
4	(4) At least thirty days prior to a change in a principal officer or controlling person of a licensed escrow agent, the licensee shall provide the Director with all information		
5	required of a principal officer or controlling person when an application is made for a license. The Director shall make a determination prior to completion of the change,		
6	whether the proposed new principal officer or controlling person meets the requirements for licensing.		
7	Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation		
8	of WAC 208-680B-020, which states:		
9 10	(4) In the event that an escrow agent experiences a change in any principal officer(s) or controlling person(s), the escrow agent shall submit fingerprints and such other		
11	information as the Director may request under subsection (3) of this section to the Department thirty days prior to the effective date of the change in principal officer(s) or controlling person(s).		
12	2.9 Requirement to File Quarterly Reports. Based on the Factual Allegations set forth in		
13	Section I above, Respondents are in apparent violation of WAC 208-680E-025, which states:		
14 15	(1) For purposes of determining compliance with chapter 18.44 RCW and chapter 208-680 WAC, each escrow agent shall file with the Director, within thirty days following the end of each fiscal quarter, the following, in a form prescribed by the Director:		
16	(a) A report concerning its operations;		
17	(b) A report concerning the trust account administration; and		
18	(c) A one page summary of the three way reconciliation form the last month of the quarter.		
19	(2) As to trust account matters, the designated escrow officer of the escrow agent shall		
20	certify under penalty of perjury, in a manner consistent with RCW 9A.72.085, that he or she has reviewed the report and any exhibits filed with it and that the information		
21	contained in the report and in any exhibit is true and correct. The chief executive officer or chief financial officer of the escrow agent, or other knowledgeable person acceptable		
22 23	to the Director, may certify the information on the report not related to trust account matters.		
24	STATEMENT OF CHARGES8DEPARTMENT OF FINANCIAL INSTITUTIONSC-09-498-10-SC01Division of Consumer ServicesAlpine Escrow, Inc., William John Moll, III,150 Israel Rd SWHoa Thi Nguyen, and Vienna Thuc LePO Box 41200Olympia, WA 98504-1200(360) 902.8703		

1		(3) Failure to file the report within the time period specified in this rule shall be considered a violation of RCW 18.44.430.	
2	2.10	Closure of Licensed Escrow Agent – Notification Based on the Factual Allegations set	
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4	forth i	in Section I above, Respondents are in apparent violation of WAC 208-680C-045, which states:	
5		(2) Notification. When either the main office or a branch office of an escrow agent closes, all responsible persons are jointly and severally obliged to notify the Department within twenty-four hours of closure.	
6		(a) "Responsible person" means: The designated escrow officer; the owner of the	
7 8		firm; a controlling person as defined in RCW 18.44.011; and the officers, owners and partners of the entity. The Department may allow a person other than a responsible person as defined in this subsection to assume these duties.	
9		(b) Additional notifications shall include:	
10		(i) Delivery of all original escrow licenses for offices being closed to the Department within five working days of office closure. All licenses returned	
11		must be dated and signed. If the main office is closing, all licenses issued to the main and all branch offices must be returned.	
12		(ii) Within thirty days of office closure, an itemized accounting of funds held in	
13 14		trust at the time of closure, including the names of the principal parties to the transaction, the escrow number, the amount of funds held and the purpose of the funds. If the trust bank account balance is zero, the escrow agent must provide a reconciliation of the trial balance supporting the zero balance.	
15		(iii) Within twenty-four hours of office closure, the name, residence address and	
16		telephone number of the person responsible for the records.	
17		(iv) Within thirty days of office closure, the street address where the records are located.	
18		(c) All responsible persons are jointly and severally obliged to notify the Department within thirty days of any change in the person responsible for the records or the place	
19		the records are maintained.	
20	2.11	Closure of Licensed Escrow Agent – Trust Account. Based on the Factual Allegations set	
21	forth i	in Section I above, Respondents are in apparent violation of WAC 208-680C-045, which states:	
22 23		(4) Trust Account. If the trust bank account contains client funds at the time of closure, the person responsible for the records shall provide the Department with quarterly reconciliations of the trust bank account to the trial balance, in compliance with WAC	
		208-680E-011(9), until the trust bank account balance is zero. The responsible person	
24	C-09-49 Alpine E	MENT OF CHARGES 9 DEPARTMENT OF FINANCIAL INSTITUTIONS Be-10-SC01 Division of Consumer Services Secrow, Inc., William John Moll, III, Nguyen, and Vienna Thuc Le PO Box 41200 Olympia, WA 98504-1200 (360) 902.8703	

shall submit the reconciliations for the periods ending March, June, September and December. These reconciliations are due within thirty days of the end of the preceding period.

2.12 Requirement to Maintain Records in the State of Washington. Pursuant to RCW
18.44.400, WAC 208-680C-045(3), WAC 208-680D-020, and WAC 208-680D-030, Respondents are
required to maintain records in the state of Washington for a period of six years from completion of
the transaction. The records shall be available upon demand of the Department during business hours
and maintained in a manner to be readily retrievable.

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III. AUTHORITY TO IMPOSE SANCTIONS

3.1 Authority to Prohibit from Industry. Pursuant to RCW 18.44.430(3) and WAC 208-680G-040(2), in addition to or in lieu of license revocation, the Director may prohibit from participation in the conduct of the affairs of any licensed escrow agent, any officer, controlling person, director, employee, or licensed escrow officer.

3.2 Authority to Assess Fine. Pursuant to RCW 18.44.430(3) and WAC 208-680G-040(3), in
addition to or in lieu of license revocation, the Director may assess a fine up to \$100 per day for each
day's violation of the Act or rules adopted under the Act.

3.3 Authority to Issue an Order to Take Affirmative Action. Pursuant to RCW 18.44.440 and WAC 208-680G-030(1), if the Director determines after notice and hearing that a person has: (1) violated any provision of the Act; or (2) Directly, or through an agent or employee, engaged in any false, unfair and deceptive, or misleading advertising or promotional activity or business practices; or (3) Violated any lawful order or rule of the Director; the Director may issue an order requiring the person to take such affirmative action as in the judgment of the Director will carry out the purposes of the Act.

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1	3.4 Auth	ority to Collect Investigation Fee. Pursuant to RCW 18.44.410 and WAC 208-680G-		
2	050, the expense of an examination or investigation pursuant to WAC 208-680G-010 or WAC 208-			
3	680G-020 sh	all be borne by the entity which is the subject of the investigation.		
4		IV. NOTICE OF INTENTION TO ENTER ORDER		
5	Respondents' violations of the provisions of chapter 18.44 RCW and chapter 208-680 WAC,			
6	as set forth ir	the above Factual Allegations, Grounds for Entry of Order, and Authority to Impose		
7	Sanctions, co	onstitute a basis for the entry of an Order under RCW 18.44.400, RCW 18.44.410, RCW		
8	18.44.430, R	CW 18.44.440 and WAC 208-680G-030. Therefore, it is the Director's intention to		
9	ORDER that	:		
10	4.1	Respondent William John Moll, III be prohibited from participation in the conduct of		
11		the affairs of any licensed escrow agent for a period of five years.		
12	4.2	Respondent Hoa Thi Nguyen be prohibited from participation in the conduct of the affairs of any licensed escrow agent for a period of five years.		
13	4.3	Respondent Vienna Thuc Le be prohibited from participation in the conduct of the affairs of any licensed escrow agent for a period of five years.		
14 15	4.4	Respondents Alpine Escrow, Inc., William John Moll, III, Hoa Thi Nguyen, and Vienna Thuc Le jointly and severally pay a fine. As of the date of this Statement of Charges, the fine totals \$50,000.		
16 17	4.5	Respondent William John Moll, III, pay a fine. As of the date of this Statement of Charges, the fine totals \$700.		
18	4.6	Respondents Alpine Escrow, Inc., William John Moll, III, Hoa Thi Nguyen, and		
19		Vienna Thuc Le provide the Department with completed Quarterly Reports, including all supporting documentation, for each fiscal quarter ending later than December 31,		
20		2008, through the date Respondent Alpine Escrow, Inc.'s trust account is reconciled to a zero balance.		
21	4.7	Respondents Alpine Escrow, Inc., William John Moll, III, Hoa Thi Nguyen, and		
22		Vienna Thuc Le provide the Department with all notifications and reconciliations required of an escrow agent that closes.		
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