# Terms Completed

# **ORDER SUMMARY – Case Number: C-08-077**

Name(s):	Shellie Marle	ene Miller		
Order Number:	C-08-077-09-	-CO01		
Effective Date:	April 21, 200	9		
<b>License Number</b> : Or <b>NMLS Identifier</b> [U/L]	(Revoked, suspende If applicable, you m	[NMLS: 72025] ed, stayed, application denied or uust specifically note the ending		
License Effect:	None			
Not Apply Until:	18 months fro	om date of entry		
Not Eligible Until:				
Prohibition/Ban Until:	n/a			
Investigation Costs	\$463.20	Due	Paid X N	Date
Fine	\$	Due	Paid	Date
Assessment(s)	\$	Due	Paid	Date
Restitution	\$	Due	Paid	Date
Judgment	\$	Due	Paid	Date
Satisfaction of Judgment Filed?				
	No. of Victims	f		
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Comments: Application fee: \$75; NSF Check Fee: \$15; Interest: \$5.70 - pd.

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2	STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS			
3	DIVISION OF CONSUMER SERVICES			
4	IN THE MATTER OF DETERMINING Whether there has been a violation of the Mortgage Broker Practices Act of Washington by:	NO. C-08-077-09-CO01		
6	SHELLIE MARLENE MILLER, 	CONSENT ORDER		
7 8	COMES NOW the Director of the Department of	Financial Institutions (Director), through his designee		
9	Deborah Bortner, Division Director, Division of Consumer Services, and Shellie Marlene Miller, (hereinafter			
	Respondent), and finding that the issues raised in the above	e-captioned matter may be economically and efficiently		
10	settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 19.146 of			
11	Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the			
12	following:			
13	AGREEMENT AND ORDER			
14	The Department of Financial Institutions, Division of Consumer Services (Department) and Respondent			
15	have agreed upon a basis for resolution of the matters alleg	ed in Statement of Charges No. C-08-077-08-SC01		
16	(Statement of Charges), entered July 3, 2008, (copy attach	ed hereto). Pursuant to chapter 19.146 RCW, the		
17	Mortgage Broker Practices Act (Act) and RCW 34.05.060	of the Administrative Procedure Act, Respondent hereby		
18	agrees to the Department's entry of this Consent Order and	further agrees that the issues raised in the above-		
19	captioned matter may be economically and efficiently settle	ed by entry of this Consent Order. The parties intend this		
20	Consent Order to fully resolve the Statement of Charges. R	respondent agrees not to contest the Statement of Charges		
21	in consideration of the terms of this Consent Order.			
22	Based upon the foregoing:			
23	A. Jurisdiction. It is AGREED that the Department has jurisdiction over the subject matter of the			
24 25	activities discussed herein.			
	CONSENT ORDER 1 C-08-077-09-CO01 Shellie Marlene Miller	DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703		

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1	B. Waiver of Hearing. It is AGREED that Respondent has been informed of the right to a hearing before
2	an administrative law judge, and that she hereby waives her right to a hearing and any and all administrative and
3	judicial review of the issues raised in this matter, or of the resolution reached herein. Accordingly, Respondent
4	agrees to withdraw her appeal and to inform the Office of Administrative Hearings in writing of her withdrawal.
5	C. No Application. It is AGREED that Respondent shall not apply to the Department for a loan originator
6	license under any name for a period of eighteen (18) months from the date of entry of this Consent Order.
7	D. Investigation Fee. It is AGREED that Respondent shall pay to the Department an investigation fee of
8	\$463.20, in the form of a cashier's check made payable to the "Washington State Treasurer," upon entry of this
9	Consent Order.
10	E. Application Fee. It is AGREED that Respondent shall pay to the Department an Application Fee in the
11	amount of \$75.00, in the form of a cashier's check made payable to the "Washington State Treasurer," upon entry of
12	this Consent Order.
13	F. NSF Check Fee. It is AGREED that Respondent shall pay to the Department an NSF Check Fee in the
14	amount of \$15.00, in the form of a cashier's check made payable to the "Washington State Treasurer," upon entry of
15	this Consent Order.
16	G. Interest. It is AGREED that Respondent shall pay interest in the amount of \$5.70, in the form of a
17	cashier's check made payable to the "Washington State Treasurer," upon entry of this Consent Order. The above
18	fees and interest may be paid in the form of a single cashier's check made payable to the "Washington State
19	Treasurer" upon entry of this Consent Order.
20	H. Non-Compliance with Order. It is AGREED that Respondent understands that failure to abide by
21	the terms and conditions of this Consent Order may result in further legal action by the Director. In the event of
22	such legal action, Respondent may be responsible to reimburse the Director for the cost incurred in pursuing
23	such action, including but not limited to, attorney fees.
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	CONSENT ORDER 2 DEPARTMENT OF FINANCIAL INSTITUTIONS C-08-077-09-CO01 Division of Consumer Services

C-08-077-09-CO01 Shellie Marlene Miller

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ARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

1	I. Voluntarily Entered. It is AGREED that the undersigned Respondent has voluntarily entered into this
2	Consent Order, which is effective when signed by the Director's designee.
3	J. Completely Read, Understood, and Agreed. It is AGREED that Respondent has read this Consent
4	Order in its entirety and fully understands and agrees to all of the same.
5	RESPONDENT:
6	Sulley Manden Mules 4-14-09
7	Shellie Marlene Miller Date
8	DO NOT WRITE BELOW THIS LINE
9	THIS ORDER ENTERED THIS 2/ T DAY OF 2009.
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11	Palat Dat
12	DEBORAH BORTNER Director
13	Division of Consumer Services Department of Financial Institutions
14	
15	Presented by:
16	
17	ROBERT E. JONES
18	Financial Legal Examiner
19	Approved by:
20	Jama R. Burselbeck
21	JAMES R. BRUSSELBACK
22	Inforcement Chief
23	
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25	
	CONSENT ORDER3DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer ServicesC-08-077-09-CO01150 Israel Rd SWShellie Marlene MillerPO Box 41200Olympia, WA 98504-1200 (360) 902-8703

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2	STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS	
3	DIVISION OF CONSUMER SERVICES	
4	IN THE MATTER OF INVESTIGATING the Loan Originator License Application under the	NO. C-08-077-08-SC01
5	Mortgage Broker Practices Act of Washington by:	STATEMENT OF CHARGES and NOTICE OF INTENTION TO ENTER
6	SHELLIE MARLENE MILLER, AKA SHELLIE SOMMER,	AN ORDER TO REVOKE LICENSE, PROHIBIT FROM INDUSTRY, IMPOSE FINE, AND
7	Respondent.	COLLECT INVESTIGATION FEE
8		
9	INTRODUCTION	
10	Pursuant to RCW 19.146.220 and RCW 19.146.	223, the Director of the Department of Financial
11	Institutions of the State of Washington (Director) is responsible for the administration of chapter 19.146 RCW, the	
12	Mortgage Broker Practices Act (Act) <sup>1</sup> . After having conducted an investigation pursuant to RCW 19.146.235 and	
13	RCW 19.146.310, and based upon the facts available as of the date of this Statement of Charges, the Director,	
14	through his designee, Division of Consumer Services Director Deborah Bortner, institutes this proceeding and finds	
15	as follows:	
16	I. FACTUAL	ALLEGATIONS
17	1.1 Respondent Shellie Marlene Miller (Respon	dent Miller) submitted an application to the Department
18	of Financial Institutions of the State of Washington (D	epartment) for a loan originator license under Abacus
19	Mortgage, Inc., a mortgage broker licensed under the A	Act. The on-line application was received by the
20	Department on or about June 21, 2007. On October 24	, 2007, the Department issued a loan originator license to
21	Respondent Miller. On or about October 30, 2007, Respondent Miller's fingerprint card was rejected as	
22	unreadable by the Washington State Patrol. On November 1, 2007, the Department sent a letter to Respondent	
23	Miller at her business address informing her that the fin	ngerprint card was unreadable and that a new fingerprint
24	card would be required within twenty business days. On December 5, 2007, the Department sent a requirement	
25		
	<sup>1</sup> RCW 19.146 (Amended 2006; Effective January 1, 2007)	

STATEMENT OF CHARGES C-08-077-08-SC01 Shellie Marlene Miller and directive by Certified Mail to Respondent Miller again requiring a new fingerprint card. This requirement and directive was delivered on December 6, 2007. To date, Respondent Miller has not provided a new fingerprint card.

On or about December 28, 2007, Respondent Miller applied for renewal of her loan originator license 4 and her loan originator license was renewed. On January 31, 2008, a personal check for Respondent Miller's 5 loan originator license renewal fee in the amount of \$75 dated January 17, 2008, was returned to the 6 Department as unpayable due to Not Sufficient Funds. On February 8, 2008, the Department sent a written 7 notice to Respondent Miller of the dishonored check and \$15 dishonored check fee. On March 18, 2008, the 8 Department sent a second notice to Respondent Miller. To date, Respondent Miller has not responded to the 9 Department's requests. 10

On-Going Investigation. The Department's investigation into the alleged violations of the Act by 11 1.2 Respondent Miller continues to date. 12

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#### **II. GROUNDS FOR ENTRY OF ORDER**

Requirement to Provide Information on License Application. Based on the Factual Allegations set 14 2.1 forth in Section I above, Respondent Miller fails to meet the requirements of RCW 19.146.300(1) and (2) and 15 RCW 19.146.310(1)(b) by failing to provide an accurate and complete license application in the form 16 prescribed by the Director. 17

Requirement to Comply with Directives. Based on the Factual Allegations set forth in Section I 2.2 18 above, Respondent Miller is in apparent violation of RCW 19.146.235 for failing to respond to a directive issued by the Director or designated person. 20

Requirement to Pay License Renewal Fee. Based on the Factual Allegations set forth in Section I 2.3 21 above, Respondent Miller is in apparent violation of RCW 19.146.220(2)(c) for failing to pay a fee required by 22 23 the Director.

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STATEMENT OF CHARGES C-08-077-08-SC01 Shellie Marlene Miller

## **III. AUTHORITY TO IMPOSE SANCTIONS**

3.1 Authority to Revoke License. Pursuant to RCW 19.146.220(2)(c),(d) and (e), the Director may
revoke a license for failure to pay a fee required by the director or maintain the required bond, failure to comply
with any directive, order, or subpoena of the director, or any violation of this chapter.

Authority to Prohibit from Industry. Pursuant to RCW 19.146.220(5)(a) and (d), the Director may
issue orders removing from office or prohibiting from participation in the conduct of the affairs of a licensed
mortgage broker, or both, any officer, principal, employee, or loan originator of any licensed mortgage broker
or any person subject to licensing under the Act for any violation of RCW 19.146.0201(1) through (9) or for
failure to comply with any directive or order of the director.

Authority to Impose Fine. Pursuant to RCW 19.146.220(2)(c), (d), and (e) and (3)(b) and (6) and
WAC 208-660-530(6), the Director may impose daily fines up to \$100 per day per violation against licensees or
other persons subject to the Act for failure to pay a fee required by the director; failure to comply with any
directive, order, or subpoena of the director; or any violation of the Act.

Authority to Collect Investigation Fee. Pursuant to RCW 19.146.228(2), WAC 208-660-520(9), and
WAC 208-660-550(5), upon completion of any investigation of the books and records of a licensee or other
person subject to the Act, the Department will furnish to the licensee or other person subject to the Act a billing
to cover the cost of the investigation. The investigation charge will be calculated at the rate of forty-eight
dollars (\$48) per hour that each staff person devoted to the investigation.

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### **IV. NOTICE OF INTENTION TO ENTER ORDER**

Respondent's violations of the provisions of chapter 19.146 RCW and chapter 208-660 WAC, as set forth
in the above Factual Allegations, Grounds for Entry of Order, and Authority to Impose Sanctions, constitute a basis
for the entry of an Order under RCW 19.146.220, RCW 19.146.221, RCW 19.146.223 and RCW 19.146.310.
Therefore, it is the Director's intention to ORDER that:

4.1 Respondent Shellie Marlene Miller's loan originator license be revoked.

25 **4.2** Respondent Shellie Marlene Miller be prohibited from participation in the conduct of the affairs of any mortgage broker subject to licensure by the Director, in any manner, for a period of five years.

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STATEMENT OF CHARGES C-08-077-08-SC01 Shellie Marlene Miller DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

1	<b>4.3</b> Perpendent Shellie Merlene Miller new a fine in the amount of $\mathfrak{P}^2$ 000
2	<b>4.3</b> Respondent Shellie Marlene Miller pay a fine in the amount of \$3,000.
3	4.4 Respondent Shellie Marlene Miller pay an investigation fee in the amount of \$463.20 calculated at \$48.00 per hour for the 9.65 staff hours devoted to the investigation.
4	4.5 Respondent Shellie Marlene Miller pay a loan originator application fee in the amount of \$75 and a Not Sufficient Funds fee of \$15.
5	V. AUTHORITY AND PROCEDURE
6	This Statement of Charges and Notice of Intention to Enter an Order to Revoke License, Prohibit from
7	Industry, Impose Fine, and Collect Investigation Fee (Statement of Charges) is entered pursuant to the
8	provisions of RCW 19.146.220, RCW 19.146.221, RCW 19.146.223 and RCW 19.146.230, and is subject to
9	the provisions of chapter 34.05 RCW (The Administrative Procedure Act). Respondent may make a written
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11	request for a hearing as set forth in the NOTICE OF OPPORTUNITY TO DEFEND AND OPPORTUNITY
12	FOR HEARING accompanying this Statement of Charges.
13	Dated this 3 day of June, 2008.
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15	Deltan
16	DEBORAH BORTNER Director
17	Division of Consumer Services Department of Financial Institutions
18	Presented by:
	Cot Co
19	Kolian Clones
20	ROBERT E. JONES Financial Legal Examiner
21	
22	Approved by:
23	A DA AN A A A A A A A A A A A A A A A A
24	Hamer N. Boumenick
25	JAMES BRUSSELBACK Program Manager and Enforcement Chief
	4 STATEMENT OF CHARGES C-08-077-08-SC01 Shellie Marlene Miller PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

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