

Washington State Banks and Credit Unions Data Breach Resources

Note: This is not a comprehensive list of every financial institution providing services to Washington residents. If you wish to have a financial institution's information listed here, please email webguy@dfi.wa.gov

Nationwide/Large Banks

Bank	General Security/Identity Theft Information	Customer Support
Bank of America	https://www.bankofamerica.com/security-center/overview/	
Capital One	https://www.capitalone.com/applications/identity-protection/commitment/	1-800-227-4825
Chase	https://www.chase.com/digital/resources/privacy-security/security/report-fraud	1-800-935-9935
Citi Bank	https://online.citi.com/US/JRS/pands/detail.do?ID=ReportingVulnerability	1-800-248-4226
Key Bank	https://www.key.com/about/security/privacy-security.jsp	1-800-433-0124
US Bank	https://www.usbank.com/about-us-bank/online-security/fraud-prevention.html	877.595.6256
Wells Fargo	https://www.wellsfargo.com/privacy-security/fraud/report/identity-theft/	1-800-869-3557

Local Community Banks

Bank	Accellion Data Breach Information	General Security/Identity Theft Information	Customer Support
Bank of the Pacific		https://www.bankofthepacific.com/customer-support/fraud-privacy-security/fraud-support	833.367.2687
Banner Bank	https://www.bannerbank.com/announcements/state-of-washington-consumer-data-breach#.YBw12ehKguU		800-272-9933
Cashmere Valley Bank		https://www.cashmerevalleybank.com/banking/support/fraud-center En Espanol - https://www.cashmerevalleybank.com/espanol/centro-contras-el-fraude	https://www.cashmerevalleybank.com/banking/support/contact
Coastal Community Bank		https://www.coastalbank.com/resources/security-	(425) 257-9000

		education/fraud-id-prevention.html	
Columbia Bank		https://www.columbiabank.com/resources/fraud-prevention	877-272-3678
Commencement Bank			(253) 284-1800.
Community First Bank			(509) 783-0955
Farmers State Bank			509.996.2244
Farmington State Bank			(509) 287-2041
First Federal			1.800.800.1577
First Financial Northwest Bank			866-372-1200
1 st Security Bank	https://www.fsbwa.com/blog/news/post/tips-to-protect-yourself-from-the-unemployment-claims-data-breach-announced-by-the-state-auditors-office		(800) 683-0973
First Sound Bank			206.515.2004
Heritage Bank			(800) 455-6126
Homestreet Bank		https://www.homestreet.com/protect-yourself-from-account-fraud-and-identity-theft	800-719-8080
Islanders Bank			1-800-843-5441
Kitsap Bank	https://www.kitsapbank.com/help-center/privacy-security/identity-theft		800.283.5537
Liberty Bank			(360) 779-456
Mountain Pacific Bank		https://mp.bank/cyber-security/	(425) 263-3500
Olympia Federal Savings	https://www.olyfed.com/news/wabreach/		(360) 754-3400
Pacific Crest Savings Bank		https://www.paccrest.com/resource-center/#19	(800) 335-4126
Peoples Bank		https://www.peoplesbank-wa.com/alerts/alert-peoples-mobile-banking-is-currently-exp-(3)/	(800) 584-8859
Raymond Federal Bank		https://www.raymondfederalbank.com/identity-theft	(888) 276-3593
RiverBank		https://www.riverbankonline.com/security-center	509.744.6900
SaviBank		https://www.onlinebanktors.com/mobile/?BID=400&c=4019&p=6819&category=Personal	https://savibank.com/about/contact-us/
Seattle Bank		https://www.seattlebank.com/security/id-theft.html	888.500.2265

Security State Bank		https://www.ssbwa.com/steps-to-take-to-help-protect-yourself-after-a-data-breach-read-more/	800.242.2036
Sound Banking Company			253 588 0100
Sound Community Bank		https://www.soundcb.com/education-security%20/education-security/fraud-prevention-security-tips.html	800-458-5585
State Bank Northwest			1-877-789-4335
Timberland Bank			1-800-562-8761
Twin City Bank			1-800-319-2265
Umpqua Bank		https://www.umpquabank.com/help-center/identity-theft/	(866) 486-7782
Uni Bank			https://www.unibankusa.com/en-us/About-Us/Contact-Us
Washington Business Bank			(360) 754-1945
Washington Trust Bank		https://www.watrust.com/security/identity-protection/	800.788.4578.
Wheatland Bank			888.896.2577
Yakima Federal Savings		https://www.yakimafed.com/resources/protect-your-identity/	(800) 331-3225

Local Credit Unions

Credit Union	Accellion Data Breach Information	General Security/Identity Theft Information	Customer Support
Alaska USA		https://www.alaskausa.org/service/security/default.asp	(800) 525-9094
American Lake Credit Union			1-800-244-0874
Avista Credit Union			509.495.2000
Blue Mountain Credit Union			509.526.4562
BECU Credit Union	https://www.becu.org/news/2021/accellion-data-security-breach		800-233-2328
Canopy Credit Union	https://www.canopycu.com/news/washington-state-unemployment-office/?fbclid=IwAR3HiFmJfKZ3fe8-rM9O0F39SDrY5EJk9X1-2W9HCwWp7YGQKhObNNHggTM		509.328.2900
Columbia Credit Union		https://www.columbiacu.org/2019/06/how-to-report-fraud/	360.891.4000

Community 1 st Credit Union			(800) 247-7328
Connection Credit Union			360-307-6400
Evergreen Direct Credit Union	https://www.evergreendirect.org/notice-details.html		(800) 327-4286
Express Credit Union			206-622-1850
Gesa Credit Union			888.946.4372
Global Credit Union	https://globalcu.org/globalanswers/?fuzeururl=https%3A//www.fuzeqna.com/globalanswers/ext/kbdetail.aspx%3Fkbid%3D33398&fkbid=3514		800.676.4562
Great Northwest Federal Credit Union	https://www.greatnwfcu.com/blog/2021/2/2/state-auditor-data-breach		(360) 533-9990
HAPO	https://www.hapo.org/financial-services/fraud-protection/fraud-alerts/2021/02/01/2-1-2021---accellion-data-security-breach		509-946-3151
Harborstone		https://www.harborstone.com/home/why-harborstone/security	(253) 584-2260
Horizon Credit Union			800.852.5316
Industrial Credit Union		https://www.industrialcu.org/resources-education/fraud-center/report-fraud	(360) 734-2043
iQ Credit Union		https://blog.iqcu.com/identity-theft-protection-and-management	800.247.4364
Kitsap Credit Union			800-422-5852
Lighthouse Community Credit Union		https://lhccu.com/protect-your-financial-identity-and-credit-history/	(360) 694-8329
Lower Valley Credit Union			1-877-406-5828
Mill Town Credit Union			(425) 252-5139
Mountain Crest Credit Union			877-601-0000
Navy Federal Credit Union		https://www.navyfederal.org/services/security.html	1-888-842-6328
North Coast Credit Union		https://www.northcoastcu.com/media/northcoastcu/pdfs/security%20tips.pdf	800-696-8830
Northwest Plus Credit Union	https://www.nwpluscu.com/notice-details.html	https://www.nwpluscu.com/education-security/fraud-security-resources.html	425-297-1000
Numerica Credit Union		https://www.numericacu.com/news/topic/fraudsecurity/	800.433.1837
NW Priority Credit Union	https://www.nwprioritycu.org/about-us/washington-state-data-breach/		503-760-5304

O Bee Credit Union	https://www.obee.com/About/O-Bee-Blog/February-2021/Accellion-Breach		800.642.4014
Olympia Credit Union			360-754-5559
Our Community Credit Union		https://www.ourcu.com/fraud-prevention?rq=identity	(360) 426-9701
Pacific NW Federal Credit Union	https://www.pnwfcu.org/resources/fraud-scam-resources/		503-256-5858
Prime Source Credit Union		https://www.primesourcecu.org/security-alerts/	509-838-6157
Progressions Credit Union		https://www.fuzeqna.com/progressionscu/ext/kb1479-does-progressions-cu-offer-assistance-to-help-me-recover-from-identity-theft?mode=searchresults&keyword=fraud	509.535.0191
Puget Sound Cooperative Credit Union		https://www.psccu.org/Amenities/Tools-Resources/Looking-Out-For-You.aspx	800.273.1550
Qualstar Credit Union		https://www.qualstarcu.com/tips-and-tools/fraud-protection	1-800-848-0018
Red Canoe Credit Union		https://www.redcanoecu.com/security-and-privacy-policies/identity-theft/	(800) 562-5611
Responders Emergency Services Credit Union			(509) 327-3244
Salal Credit Union	https://www.salalcu.org/acellion-data-breach-what-you-need-to-know/		800.562.5515
Seattle Credit Union		https://www.seattlecu.com/askus/i-think-i-might-be-the-victim-of-fraud-or-a-scam	206.398.5500
SnoCope Credit Union		https://www.sncope.com/securityprivacy/faqs-about-security#identity_theft	425-405-9973
Sno Falls Credit Union			(425) 888-4004
Solarity Credit Union		https://solaritycu.org/pages/security	800.347.9222
Sound Credit Union	https://www.soundcu.com/life-and-finances/sao-data-breach-2020/		253.383.2016
Spokane City Credit Union		https://sccu.net/security-center	(509) 325-7228
Spokane Firefighters Credit Union			(888) 369-3708
Spokane Teachers Credit Union		https://stcu.org/learn/blog/avoid-scams	(800) 858.3750

State Highway Credit Union			800.831.1494
Strait View Credit Union		https://www.svcu.com/resources/fraud-prevention.html	(360) 452-3883
Tacoma Longshoreman Credit Union			(253) 272-2161
TAPCO Credit Union		https://www.tapcocu.org/Security	253.565.9895
Twinstar Credit Union	https://www.twinstarcu.com/content/are-you-impacted-accellion-data-breach		800-258-3115
Verity Credit Union	https://www.veritycu.com/washington-state-auditors-office-data-breach		(206) 440-9000
Washington State Employees Credit Union	https://wsecu.org/resources/washington-state-auditors-accellion-data-breach		800.562.0999
WCLA Credit Union			800-422-0074
WestEdge Credit Union	https://www.westedgecu.org/?page=sao_data_breach_2021		(360) 734-5790
Whatcom Educational Credit Union	https://www.wecu.com/employment-security-division-data-breach/		800-525-8703
White River Credit Union	https://www.whiterivercu.com/news/washington-state-auditor-data-breach-2020/		(800) 704-7931