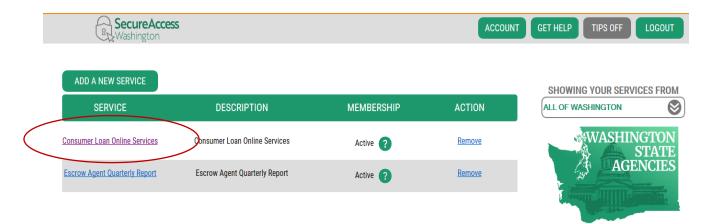
Online Filing System Guide

For Illustrative Purposes Only

Getting Started

Log in through your Secure Access Washington (SAW) account to begin at https://secureaccess.wa.gov/ and click on Consumer Loan Online Services. If you have not yet added this service to your account click on "Add a New Service" and then choose the Department of Financial Institutions on the right hand side of your screen.

• Select Consumer Loan Online Services



• Select File Assessment

sumer Loan	Annual Assessment
	File Assessment File Amen Iment Request DFI Reference Number
Γ ^{Welcome}	
	Consumer Loan Online Services
Choose the followin	g from our menu options:
File Annual Asses	iment Report
File current reportin	y year annual assessment
File Amended Ann	ual Assessment Report
Make any changes	o previously submitted annual assessment
Request DFI Refer	ance Number
Forgot your DFI Re	erence Number or Newly licensed submit your request online
Residential Loan S	ervicing
	g invoices are no longer billed separately and will now be available for payment at the time of the annual assessment filing. Servicing fees will be based on multiplying the adjusted net volume inus Annual Assessment Report (AAR) volume) by 00000746624.

• Read through the instructions before you begin and then select START

Г	Start online filing for year 2019
	Consumer Loan Annual Assessment Online Filing Instructions
L	
	System works with these browsers:
	≻ Chrome
	≻ FireFox
	≻Internet Explorer (version 9 or higher)
	 Pop-up blocker must be turned OFF Use the system navigation buttons or data may be lost
	Ose me system navgalon boutons of data may be lost On ont use your browsers back button
	To start, you'll need:
Т	≻Company Main Office NMLS number (CL-#####)
L	➤Company DFI Reference Number which is located on your payment receipt from the prior filing year.
L	>If you were newly licensed in 2019 or cannot locate your prior year DFI Reference Number submit your request online by selecting the 'Request DFI Reference Number' above.
L	Saving Data:
L	➤ Use the Save & Exit button to save your data and continue filing at a later time
L	➤ When you return after exiting the system you will continue where you had left off
Т	➤Your data may be lost if you close your browser without first clicking the Save & Exit button
L	Preparing your loan data and loan supporting data:
Т	➤You will be required to provide the total number of loans and total loan dollar volume for each question
L	≻Loan supporting data is only required for the following questions:
	 Did your company RROKER any Washington bans during 2019? (Include table Inited toans to not include reverse motgage, denied or withdrawn loans) Did your company VBCRLASE any Washington bans during 2019? (Do not include reverse motgage, denied or withdrawn loans) Did your company VBCRLASE any Washington bans during 2019? (Do not include reverse motgage, denied or withdrawn loans) Did your company VBCRLASE any Washington bans during 2019? (Do not include reverse motgage, denied or withdrawn loans) Did your company VBCRLASE any Washington bans during 2019? (Do not include reverse motgage, denied or withdrawn loans) Did your company own MORTGAGE SERVICINS RIGHTS MSRIS to loans, and/or whole bans contracted out to a sub service into licensed under the Consumer Loan Act? Did your company own MORTGAGE SERVICINS RIGHTS MSRIS to loans, and/or whole bans contracted out to a sub service interesed under the Consumer Loan Act? As a MASTERS SERVICER (owner of MSRs) to ans, and/or whole bans contracted out to a sub service interesed under the Consumer Loan Act? As a MASTERS SERVICER (owner of MSRs), and/or owner of WHOLE LOANS, dury our company own MORTGAGE SERVICER of Washington Residential Mortgage Loans on behalf of a Master Servicer, and/or owner of WHOLE LOANS, during 2019? Did your company wash as SUB SERVICER of Washington Residential Mortgage Loans on behalf of a Master Servicer, and/or owner of WHOLE LOANS, during 2019?
	≻Loan supporting data must be provided in the specified CSV or specified XML the format for each question and for each collateral type >Loan supporting data may be entered manually into the system (up to 30 rows)
I	Attestation:
I	➤ Confirm to the accuracy of your report and print a copy of the report summary for your records.
L	System accepts the following payment methods:
	➤ Visa, MasterCard, American Express and Discover for payments up to \$10,000.00
	≻ACH Debit payment
	 Remove Debit Blocker from your account (may take up to two business days)

• Provide your company's NMLS number and select verify. Verify that your company information is correct and provide the DFI reference number. If you are unable to locate your DFI reference number click on "Request DFI Reference Number" to request a copy to be sent via email.

dŗi	Consumer Loan Annual Assessment File Assessment File Amendment Request DFI Reference Number	
	Provide Your Main Office NMLS Number (CL- #####)	
	Consumer Loan Annual Assessment File Assessment File Amendment Request DFI Reference Number	
	Company Information Verification Name of company as licensed in Washington: Main Office NMLS Number: DFI Reference Number: (Example: 5CLAY232487890) If you are unable to locate your DFI Reference Number, submit a request Verification Back Save & Continue	-

• Select Yes or No to the following pre-questions

dri	Consumer Loan Annual Assessment
	File Assessment File Amendment Request DFI Reference Number
	Let's get started
	Did your company conduct any Washington business [subject to the Consumer Loan Act] during 2021? ervice Section 2021 Se
	Did your company ORIGINATE any Washington loans during 2021? OYes ®No
	Did your company SERVICE any Washington Residential Mortgage Loans and/ or own Mortgage Servicing Rights (MSRs) during 2021? OYes @No
	Did your company SERVICE any Student Education Loans during 2021? OYes No
	Did your company only provide third party residential mortgage processing and/or third party residential mortgage underwriting services during 2021?
	⊖Yes ⊖No
	Save & Exit Save & Continue

Annual Assessment Report (AAR) Questions

Select the proper collateral type to ensure you are providing the correct information. Provide the total loan count, total principal loan amount and supporting loan list. Select how you would like to provide your supporting loan data. If you are providing your loan data manually the max limit is 30 loans otherwise you are required to provide a CSV (recommended) or XML file.

1. Did your company BROKER any Washington loans during 2023? (Include table funded loans. Do not include reverse mortgages, denied or withdrawn loans.)

dri ^{Consur}	mer Loan Annual Assessment <u>File Assessment</u> Request DFI Reference Number
	Annual Assessment Report (AAR) - Question 1 of 4 Did your company BROKER any Washington loans during 2019? (Include table funded loans. Do not include reverse mortgages, denied or withdrawn loans) @Yes ONO
<	Instructions: Provide Total Loan Count, Total Principal Loan Amount on Note or Security Instrument and supporting Ioan list. Real Estate Ores No Total Loan Count Total Count Count Total Count Count Count Count
	Incl. I Count Note or Security instrument Loan Count Total Principal
	Personal Property OYes ONo
	Total Loan Count Total Principal Loan Amount on Note or Security instrument Loan Count Total Principal

	Select A File	
Unsecured	Yes ONo	
	Total Loan Count Total Principal Loan Amount on Note or Security Instrument	
	Loan Count Total Principal	
Would you lik	to manually input your loan supporting data or have you prepared a CSV or XML file to upload?	
	- Manual Entry (max 30 loans)	
	Select A File	

2. Did your company MAKE any Washington loans during 2023? (Do not include reverse mortgages, denied or withdrawn loans)*If you are making a loan, you are using your own funds or funds from a warehouse line to advance the funds at closing in a loan transaction. Other terms used for Made loans by the industry: Retail, Closed, Funded or Correspondent.

dri ^{Consu}	Imer Loan Annual Assessment File Assessment File Amendment Request DFI Reference Number
	Annual Assessment Report (ARR) - Question 2 of 4
	Did your company MAKE any Washington loans during 2019? (Do not include reverse mortgages, denied or withdrawn loans) #Yes No If you are mising your own funds or funds from a warehouse line to advance the funds at closing in a loan transaction. Other terms used for Made loans by the industry: Retail, Closed, Funded or Correspondent.
	Instructions: Provide Total Loan Count, Total Principal Loan Amount on Note or Security Instrument and supporting Ioan list.
\subset	Real Estate Cites No
	Total Loan Count Total Principal Loan Amount on Note or Security Instrument Loan Count Total Principal
	Would you like to manually input your loan supporting data or have you prepared a CSV or XML file to upload?
	Manual Entry (max 30 loans)
	Select A File
\subset	Personal Property OYes ONO
	Total Loan Count Total Principal Loan Amount on Note or Security Instrument Loan Count Total Principal

3. Did your company PURCHASE any Washington loans during 2023? (Do not include reverse mortgages, denied or withdrawn loans). * This means loans purchased and held for investment, sale, or securitization. As the owner of the loan your company is receiving the interest income during the period of time you hold the loan. This does not include the purchase of Mortgage Servicing Rights, where you are receiving the rights to servicing income but not receiving interest income. Include any loan purchases in the calendar year, even if the loan(s) are later sold during the same calendar year.

_	File Assessment File Amendment Request DFI Reference Number
	Did your company PURCHASE any Washington loans during 2019? (Do not include reverse mortgage, denied or withdrawn loans) @Yes ONO This means loans purchased and held for investment, sale, or securitization. As the owner of the loan your company is receiving the interest income during the period of time you held the loan. This does not include the purchase of Mortgage Servicing Rights, where you are receiving the rights to servicing income but not receiving interest income. Include any loan purchases in the calendar year, even if the loand/a and lare of during the same calendar year.
	Instructions: Provide Total Loan Count, Total Principal Loan Amount on Date of Purchase and supporting loan list.
\frown	Real Estate Oyes ONo
	Total Loan Count Total Principal Loan Amount on Date of Purchase Loan Count Total Principal
	Would you like to manually input your loan supporting data or have you prepared a CSV or XML file to upload?
	Manual Entry (max 30 loans)
	Select A File
	Personal Property Oyes ONo
	Total Loan Count Total Principal Loan Amount on Bate of Purchase Loan Count Total Principal
	Would you like to manually input your loan supporting data or have you prepared a CSV or XML file to upload? Manual Entry (max 30 loans) Select A File
	Total Loan Count Total Principal Loan Amount on Date of Purchase Loan Count Total Principal
,	Would you like to manually input your loan supporting data or have you prepared a CSV or XML file to upload?
	Manual Entry (max 30 loans)
	Select A File

4. Did your company Make any Washington Reverse Mortgage loans during 2023? (Do not include denied or withdrawn loans) *If you make and advance funds at closing on a reverse mortgage, advances made is the amount of funds from the loan provided to the borrower.

essment Report (AAR) - Question 4 of 4 company Make any Washington Reverse Mortgage loans during 2019? (Do not include denied or withdrawn loans) ⊛Yes ONo
and advance funds at closing on a reverse mortgage, advances made is the amount of funds from the loan provided to the borrower
ons: Provide Total Loan Count, Total Amount of Advances Made at Closing and supporting loan list
Total Loan Count Total Amount of Advance on Reverse Mortgages during 2019 Loan Count Total Amount of Advance
like to manually input your loan supporting data or have you prepared a CSV or XML file to upload?
Manual Entry (max 30 loans)
🖀 Select A File 🙀
a

• If the information is incorrect, select "NO" and provide corrected totals with a brief explanation for the discrepancy.

	sessment File Amendment Request DFI Reference Num	nber		
Confirm if the informati	ion provided last year on the CAR a portfolio b orrected totals and a brief explanation for the		s correct. If the information disp	layed is incorrect,
	Total Number of Tot Loans 0	tal Principal Loan Amount on Is This December 31, 2018 Correct \$0.00 Oyes C	12	
Non-Mortgage Loans	Total Number of Tot Loans 0	tal Principal Loan Amount on Is This December 31, 2018 Correct \$0.00 Cres C	2 🖌	

Consolidated Annual Report (CAR) - Provide Current Year Portfolio Information

• **Provide loans in portfolio** <u>on December 31</u>. Portfolio means all loans that you have on your warehouse line, held for securitization or investment purposes on December 31. Do not include loans you hold the master servicing rights on unless you own the loan for investment or securitization purposes. Also include the unpaid principal balance on loans foreclosed or you have charged off but still own as the investor.

dri ^{Consu}	mer Loan Annual Assessment Tile Assessment File Amendment Request DFI Reference Number
	Consolidated Annual Report (CAR) – Provide Current Year Portfolio Information
	Did your company have any of the following types of loans in its portfolio on December 31, 2019? "Porfolio means all loans that you have on your warehouse lime, held for securitization or investment purposes on December 31. Do not include loans you hold the master servicing rights on unless you own the loan for investment or securitization purposes. Also include the unpaid principal balance on loans foreclosed or you have charged off but still own as the investor.
	Instructions: Provide Total Number of Loans and Total Principal Loan Amount on December 31, 2019
	Mortgage Loans ®Yes ONo
	Total Number of Loans Total Principal Loan Amount on December 31, 2019 Loan Count Total Principal
	Non-Mortgage Loans ®Yes ONo
	Total Number of Loans Total Principal Loan Amount on December 31, 2019 Loan Count Total Principal
	Save & Exit Save & Continue

1. Did your company BROKER or MAKE Washington Auto Loans during 2023?

dri ^{Consu}	mer Loan Annual Assessment File Assessment File Amendment Request DFI Reference Number
	Eonsolidated Annual Report (CAR) – Supplemental Question 1 of 3 Did your company BROKER or MAKE Washington Auto Loans during 2019? ⊛Yes ⊖No
	Auto Loans BROKERED Total Number of Loans Total Loan Amount Loan Count Total Principal
	Auto Loans MADE Total Number of Loans Total Loan Amount Loan Count Total Principal
	Save & Exit Save & Continue

2. Did your company SERVICE Washington Auto Loans during 2023?

dri Consu	umer Loan Annual Assessment
J	File Assessment File Amendment Request DFI Reference Number
	Consolidated Annual Report (CAR) Supplemental Question 2 of 3
	Did your company SERVICE Washington Auto Loans during 2019? ⊛Yes ONo
	Instructions: Provide Total Number of Loans and Total Unpaid Principal Balance of Loans
	Auto Loans Serviced
	Total Number of Loans Total Unpaid Principal Balance of Leans Lean Count Total Principal
	Save & Exit Save & Continue

3. Did your company MAKE Washington Student Loans during 2023?

dri Consumer Loan Annual Assessment	
File Assessment File Amendment Request DFI Reference Number	
Consolidated Annual Report (CAR) – Supplemental Question 3 of 3	
Did your company MAKE Washington Student Loans during 2019? @Yes ONo	
Instructions: Provide Total Number of Loans and Total Loan Amount	
Student Loans MADE	
Total Number of Loans Total Loan Amount Loan Count Total Principal	
Save & Exit Save & Continue	

Consolidated Annual Report (CAR) – Residential Mortgage Loan Servicing Questions

Residential Mortgage Loan Servicing Questions 5-13 is a breakdown of questions 1-4. The total count and loan volumes from Residential Servicing Questions 1-4 must equal the total count and loan volumes from Residential Servicing Question 10-13.

1. Did your company own MORTGAGE SERVICING RIGHTS (MSRs) to loans, and/or whole loans contracted out to a sub servicer <u>not</u> licensed under the Consumer Loan Act during 2023? *Report the count and principal balance of loans serviced on January 1, 2023, plus the count and beginning principal balance of loans boarded during the year. You must also provide one supporting loan list in the XML/CSV file format or manually enter the loan specific data. Do not report year-end figures. Do not subtract loans paid off or transferred in 2023.

oursonauca remain report (or my recouching in	fortgage Loan Servicing Question 1 of 13
Did your company own MORTGAGE S the Consumer Loan Act during 2019? ©Yes ONo	ERVICING RIGHTS (MSRs) to loans, and/or whole loans contracted out to a subservicer not licensed under
	of loans serviced on January 1, 2019, plus the count and beginning principal balance of loans boarded during the year. You must also provide one mually enter the loan specific dats. Do not report year-end figures. Do not subtract loans paid off or transferred in 2019.
Step One – Provide number of loans and unpa	ald principal balance (UPB) on January 1, 2019.
	Number of Loans Unpaid Principal Balance (UPB) Loan Count Total Principal
Step Two – Add all 2019 new servicing's num	ber of loans and unpaid principal balance (UPB) as of Date boarded in 2019.
	Number of Loans Boarded Unpaid Principal Bannee (UPB) [Lean Count] Total Principal
Total number of loans and total unpaid principa	al balance (UPB) reported in Step One and Step Two.
	Total Unpaid Principal Balance (UPB) on Date Boarded in 2019 plus Total Principal Balance on 0101/2019 Loan Count Total Principal
Would you like to manually input your loan supporting	g data or have you prepared a CSV or XML file to upload?
Manual Entry (max 30 loans	

2. Did your company own MORTGAGE SERVICINGS RIGHTS (MSRs) to loans, and/or whole loans contracted out to a sub servicer licensed under the Consumer Loan Act during 2023? *Report the count and principal balance of loans serviced on January 1, 2023, plus the count and beginning principal balance of loans boarded during the year. You must also provide one supporting loan list in the XML/CSV file format or manually enter the loan specific data. Do not report year-end figures. Do not subtract loans paid off or transferred in 2023.

nsolidated Annual Report (CAR) – Residential I	Aortgage Loan Servicing Question 2 of 13
Did your company own MORTGAGE S Consumer Loan Act during 2019? ●Yes ONo	ERVICING RIGHTS (MSRs) to loans, and/or whole loans contracted out to a subservicer licensed under the
	of loans serviced on January 1, 2019, plus the count and beginning principal balance of loans boarded during the year. You must also provide one mually enter the loan specific data. Do not report year-end figures. Do not subtract loans paid off or transferred in 2019.
Step One – Provide number of loans and unp	aid principal balance (UPB) on January 1, 2019.
	Number of Loans Unpaid Principal Bitance (UPB) Loan Count Total Principal
Step Two – Add all 2019 new servicing's num	ber of loans and unpaid principal balance (UPB) as of Date boarded in 2019.
	Number of Loans Boarded Uppaid Principal Balance (UPB) [Loan Count Total Principal
Total number of loans and total unpaid princip	al balance (UPB) reported in Step One and Step Two.
	Total Unpaid Principal Balance (UPB) on Date Boarded in 2019 plus Total Principal Balance on o101/2019 Loan Count Total Principal
Would you like to manually input your loan supporting	g data or have you prepared a CSV or XI/IL file to upload?
Manual Entry (max 30 loan	s)
	Select A File

3. As a MASTER SERVICER (owner of MSRs), and/or owner of WHOLE LOANS, did your company directly service Washington State Residential Mortgage Loans (not contracted to a sub servicer) during 2023? *Report the count and principal balance of loans serviced on January 1, 2023, plus the count and beginning principal balance of loans boarded during the year. You must also provide one supporting loan list in the XML/CSV file format or manually enter the loan specific data. Do not report year-end figures. Do not subtract loans paid off or transferred in 2023.

As a MASTER SERVICER (owner of MSRs), and/or owner of WHOLE LOANS, did your company directly service Washington State Residential Mortgage Loans (not contracted to a subservicer) during 2019; @Yes No Instructions: Report the count and principal balance of loans serviced on January 1, 2019, plus the count and beginning principal balance of loans boarded during the year. You must also provide one supporting Ioan list in the XML/CSV file format or manually enter the Ioan specific data. Do not report year-end figures. Do not subtract Ioans paid off or transferred in 2019. Step One – Provide number of loans and unpaid principal balance (UPB) on January 1, 2019. Number of Loans Unpaid Principal Balance (UPB) Loan Count Total Principal Step Two – Add all 2019 new servicing's number of loans and unpaid principal balance (UPB) as of Date boarded in 2019.	Consolidated Annual Report (CAR) – Residential Mortgage Loan Servicing Question 3 of 13	
supporting loan list in the XML/CSV file format or manually enter the loan specific data. Do not report year-and figures. Do not subtract loans paid off or transferred in 2019. Step One – Provide number of loans and unpaid principal balance (UPB) on January 1, 2019. Number of Loans Unpaid Principal Balance (UPB) Loan Count Total Pencipal Step Two – Add all 2019 new servicing's number of loans and unpaid principal balance (UPB) as of Date boarded in 2019.	Mortgage Loans (not contracted to a subservicer) during 2019?	idential
Number of Loans Unpaid Principal Balance (UPB) Loan Count Total Principal Step Two – Add all 2019 new servicing's number of loans and unpaid principal balance (UPB) as of Date boarded in 2019.		o provide one
Loan Count Total Principal Step Two – Add all 2019 new servicing's number of loans and unpaid principal balance (UPB) as of Date boarded in 2019.	Step One – Provide number of loans and unpaid principal balance (UPB) on January 1, 2019.	
	Step Two – Add all 2019 new servicing's number of loans and unpaid principal balance (UPB) as of Date boarded in 2019.	
Number of Loans Boarded Unpaid Principal Balance (UPB)	Number of Loans Boarded Unpaid Principal Balance (UPB)	

Total number of loans and total unpaid principal balance (UPB	i) reported in Step One and Step Two	
	Total Number of Loans	Total Unpaid Principal Balance (UPB) on Date Boarded in 2019 plus Total Principal Balance on 01101/2019
	Loan Count	Total Principal
Would you like to manually input your loan supporting data or have y	ou prepared a CSV or XML file to upl	0807
		Select A File

4. Did your company act as a SUB SERVICER of Washington Residential Mortgage Loans on behalf of a Master Servicer, and/or owner of WHOLE LOANS, during 2023? *Report the count and principal balance of loans serviced on January 1, 2023, plus the count and beginning principal balance of loans boarded during the year. You must also provide one supporting loan list in the XML/CSV file format or manually enter the loan specific data. Do not report year-end figures. Do not subtract loans paid off or transferred in 2023.

Consolidated Annual Report (CAR)	- Residential Mortgage Loan Servicing Question 4 of 13
Did your company act as a LOANS, during 2019? ⊛Yes ⊜No	SUBSERVICER of Washington Residential Mortgage Loans on behalf of a Master Servicer, and/or owner of WHOLE
Instructions: Report the count and p Do not subtract loans paid off or tran	rincipal balance of loans serviced on January 1, 2019, plus the count and beginning principal balance of loans boarded during the year. Do not report year-end figures. sferred in 2019.
Step One – Provide number o	Icans and unpaid principal balance (UPB) on January 1, 2019 Number of Loans Unpaid Principal Balance (UPB) Loan Count Total Principal
Step Two – Add all 2019 new	servicing's number of Icans and unpaid principal balance (UPB) as of Date boarded in 2019. Number of Loans Boarded Unpaid Principal Balance (UPB) Loan Count [Total Principal]
Total number of loans and tot	al unpaid principal balance (UPB) reported in Step One and Step Two. Total Number of Loans Total Number of Loans Loan Count Loan Count Total Principal Balance of 10/12/19 Total Principal
Would you like to manually input yo	Ir loan supporting data or have you prepared a CSV or XML file to upload?
-OManual Entr	y (max 30 loans)

5. Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans contractually delinquent 30 days or more at year-end?

Consolidated	Annual Report (CAR) – Residential Mortgage Loan Servicing Question 5 of 13
Did your year-end @Yes ◯ł	
Instructi	ns: Provide Total Number of Loans and Total Unpaid Principal Balance of Loans
	Total Number of Leans Total Unpaid Principal Balance of Leans Leans Total Principal Total Principal

6. Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans in Loss Mitigation during 2023? (Non-Preforming, Pre-Foreclosure, or Work-Out Loans; total loans that entered Loss Mitigation during 2023)

dri ^{Consu}	mer Loan Annual Assessment <u>File Assessment</u> File Amendment Request DFI Reference Number
	Enraoldated Annual Report (CAR) – Residential Motgage Loan Servicing Question 6 of 13 Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans in Loss Mitigation during 2019? (Non- Performing, Pre-Foreclosure, or Work-Out Loans; total loans that entered Loss Mitigation during 2019) @Yes CNo
	Instructions: Provide Total Number of Loans and Total Unpaid Principal Balance of Loans Total Number of Loans Total Unpaid Principal Balance of Loans
	Loan Count Total Principal Save & Ext Save & Continue

7. Did your company (or a subservicer on your behalf) modify the terms of Washington Residential Mortgage Loans during 2023? (Total completed modifications during 2023)

Consumer Loan Annual Assessment File Assessment File Amendment Request DFI Reference Number	
Consolidated Annual Report (CAR) – Residential Mortgage Loan Servicing Question 7 of 13 Did your company (or a subservicer on your behalf) modify the terms of Washington Residential Mortgage Loans during 2019? (Total completed modifications during 2019.) @Yes ONo	
Instructions: Provide Total Number of Loans and Total Unpaid Principal Balance of Loans	
Total Number of Loans Total Vande Principal Balance of Loans Loans Loans Total Principal	

8. Did your company record any notice of trustee sales on Washington Residential Mortgage Loans during 2023? (Total notice of trustee sales recorded by your company during 2023, this question does not include recordings on your behalf by a subservicer)

dri Consu	mer Loan Annual Assessment
	Consolidated Annual Report (CAR) – Residential Mortgage Loan Servicing Question 8 of 13 Did your company record any notice of trustee sales on Washington Residential Mortgage Loans during 2019? (Total notice of trustee sales recorded by your company during 2019. This question does not include recordings on your behalf by a subservicer.) System CNo
	Instructions: Provide Total Number of Loans and Total Unpaid Principal Balance of Loans Total Number of Loans Total Number of Loans Total Opaid Principal Balance of Loans
	Loan Count Total Principal Save & Exit Save & Continue

9. Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans that resulted in a foreclosure sale during 2023?

File Assessment File Amendment		
	behalf) service Washington Residential Mortgage Loans that resulted in a foreclosure sale during	
Instructions: Provide Total Number of Loans and	total Unpaid Principal Balance of Loans Total Number of Loans Total Unpaid Principal Balance of Loans Loan Count Total Principal	

10. Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans on behalf of Fannie Mae during 2023? (Total serviced for Fannie Mae at any time during 2023)

	ile Amendment Request DFI Reference Number ential Mortgage Loan Servicing Question 10 of 13
	icer on your behalf) service Washington Residential Mortgage Loans on behalf of Fannie Mae during 2019? (Total
Instructions: Provide Total Numbe	r of Loans and Total Unpaid Principal Balance of Loans
	Total Number of Loans Total Unpaid Principal Balance of Loans Loan Count Total Principal

11. Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans on behalf of Freddie Mac during 2023? (Total serviced for Freddie Mac at any time during 2023)

- F	DNSUMER LOAN ANNUAL ASSESSMENT File Assessment File Amendment Request DFI Reference Number
	Consolidated Annual Report (CAR) – Residential Mortgage Loan Servicing Question 11 of 13
	Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans on behalf of Freddie Mac during 2019? (Total serviced for Freddie Mac at any time during 2019.)
	®Yes ⊜No
	Instructions: Provide Total Number of Loans and Total Unpaid Principal Balance of Loans
	Total Number of Loans Total Unpaid Principal Balance of Loans Loans Total Principal

12. Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans on behalf of Ginnie Mae during 2023? (Total serviced for Ginnie Mae at any time during 2023)

dri ^{Consu}	mer Loan Annual Assessment File Assessment File Amendment Request DFI Reference Number	
	Consolidated Annual Report (CAR) – Residential Mortgage Loan Servicing Question 12 of 13 Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans on behalf of Ginnie Mae during 2019? (Total serviced for Ginnie Mae at any time during 2019.) @Yes No	
	Instructions: Provide Total Number of Loans and Total Unpaid Principal Balance of Loans	
	Total Number of Loans Loans Loan Count Total Principal	
	Save & Exit Save & Continue	

13. Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans by Other than Fannie Mae, Freddie Mac or Ginnie Mae during 2023? (Total Serviced for other than Fannie Mae, Freddie Mac, or Ginnie Mae at any time during 2023)

dri Consu	mer Loan Annual Assessment File Assessment File Amendment Request DFI Reference Number
	Econsolidated Annual Report (CAR) – Residential Mortgage Loan Servicing Question 13 of 13 Did your company (or a subservicer on your behalf) service Washington Residential Mortgage Loans by Other than Fannie Mae, Freddie Mac or Ginnie Mae during 2019? (Total serviced for other than Fannie Mae, Freddie Mac, or Ginnie Mae at any time during 2019.) @Yes ⊜No
	Instructions: Provide Total Number of Loans and Total Unpaid Principal Balance of Loans Total Number of Loans Total Unpaid Principal Balance of Loans Total Principal Total Pr
	Save & Exit Save & Continue

1. Did your company service any commercial Federal Family Education Loans (FFELP) for Washington State residents during 2023? (Include FFELP PLUS, FFELP Consolidations, and Supplemental Loans for Students [SLS])

Consumer Loan Annual Assessment File Assessment File Amendment Request DFI Reference Number
Consolidated Annual Report (CAR) – Student Education Loan Servicing Question 1 of 9 Did your company service any commercial Federal Family Education Loans (FFELP) for Washington State residents during 2019? (Include FFELP PLUS, FFELP Consolidations, and Supplemental Loans for Students [SLS].) *Yes ONo Note: Complete the following steps to determine total "count" and "volume.
Step One – Provide count and unpaid principal balance (UPB) at close of business day on December 31, 2018. Number of Loans Unpaid Principal Balance of Loans
Loan Count Total Principal Step Two - Add all new commercial FFELP accounts (include FFELP PLUS, FFELP Consoliditions, and SLS) added to servicing portfolio during 2019, Provide count and UPB as of the date the new servicing was onboarded into your servicing system.
Number of Loans Unpaid Principal Balance of Loans Loans Total Principal
Step Three – Total all commercial FFELP servicing activity for 2019 Total Number of Loans Total Unpaid Principal Balance of
Loans Loans Loan Count Total Principal

2. Did your company service any federally owned Federal Family Education Loans (FFELP) for Washington State residents during 2023? (Include FFELP PLUS, FFELP Consolidations, and Supplemental Loans for Students [SLS])

dri ^{Consu}	mer Loan Annual Assessment
J	File Assessment File Amendment Request DFI Reference Number
	Consolidated Annual Report (CAR) – Student Education Loan Servicing Question 2 of 9
	Did your company service any federally owned Federal Family Education Loans (FFELP) for Washington State residents during 2019? (Include FFELP PLUS, FFELP Consolidations, and Supplemental Loans for Students [SLS].) @Yes ONo
	Note: Complete the following steps to determine total "count" and "volume.
	Step One – Provide count and unpaid principal balance (UPB) at close of business day on December 31, 2018.
	Number of Loans Unpuid Principal Balance of Loans [Loan Count] Total Principal
	Step Two – Add all new federally owned FFELP accounts (include FFELP PLUS, FFELP Consoliditions, and SLS) added to servicing portfolio during 2019. Provide count and UPB as of the date the new servicing was onboarded into your servicing system.
	Number of Loans Unpaid Principal Balance of Loans Loan Count Total Principal
	Step Three – Total all federal FFELP servicing activity for 2019.
	Total Unpaid Principal Balance of Loans Total Unpaid Principal Balance of Loans Loan Count Total Principal
	Save & Exit Save & Continue

3. Did your company service any Federal Direct Student Loans for Washington State residents during 2023? (Include Direct PLUS and Direct Consolidations)

dri Consumer Loan Annual Assessment	
File Assessment File Amendment Request DFI Reference Number	
Pansolidated Annual Report (CAR) – Student Education Loan Servicing Question 3 of 9 Did your company service any Federal Direct Student Loans for Washington State residents during 2019? (Include Direct PLUS and Direct Consolidations.) @Yes ONo	
Note: Complete the following steps to determine total "count" and "volume.	
Step One – Provide count and unpaid principal balance (UPB) at close of business day on December 31, 2018.	
Number of Loans Unpaid Principal Balance of Loans Lean Count Total Principal	
Step Two – Add all new Federal Direct Student Loans accounts (include Direct PLUS Direct Consolidations, and additional lending to existing borrowers) added to servicing portfolio during 2019. Provide count and UPB as of the date the new servicing was onboarded into your servicing system.	
Number of Loans Unpaid Principal Balance of Loans Loan Count Total Principal	
Step Three – Total all Federal Direct Student Loan servicing activity for 2019.	
Total Number of Loans Total Unpaid Principal Balance of Loans Loans Total Principal	
Save & Exit Save & Continue	

4. Did your company service any commercial Health Education Assistance Loans (HEALs) for Washington State residents during 2023? (Include HEAL Consolidations)

10 _	Umer Loan Annual Assessment File Assessment File Assessment File Assessment
	Consolidated Annual Report (CAR) – Student Education Loan Servicing Question 4 of 9
	Did your company service any commercial Health Education Assistance Loans (HEALs) for Washington State residents during 2019? (Include HEAL Consolidations.) ®Yes ☉No
	Note: Complete the following steps to determine total "count" and "volume.
	Step One – Provide count and unpaid principal balance (UPB) at close of business day on December 31, 2018.
	Number of Loans Unpuid Principal Balance of Loans Loan Count Total Principal
	Step Two – Add all new commercial HEAL accounts (include HEAL Consolidations and additional lending to existing borrowers) added to servicing portfolio during 2015. Provide count and UPB as of the date the new servicing was onboarded into your servicing system.
	Number of Loans Unpaid Principal Balance of Loans Loans Total Principal
	Step Three - Total all commercial HEAL servicing activity for 2019.
	Total Number of Loans Total Unpaid Principal Balance of Loans Loans Total Principal

5. Did your company service any federally owned Health Education Assistance Loans (HEALs) for Washington State residents during 2023? (Include HEAL Consolidations)

-		Request DFI Reference Number		
Consolidated Annual Re	port (CAR) – Student Education Lo	oan Servicing Question 5 of 9		
Did your company HEAL Consolidatio ⊛Yes ⊜No		d Health Education Assistance I	.oans (HEALs) for Washington	State residents during 2019? (Include
Note: Complete the	e following steps to determi	ine total "count" and "volume.		
Step One – Provid	e count and unpaid principal balan	nce (UPB) at close of business day on De	ember 31, 2018.	
		Number of Loans	Unpaid Principal Balance of Loans	
	I new federally owned HEAL accound date the new servicing was onboat		ditional lending to existing borrowers) a	added to servicing portfolio during 2019. Provide c
		Number of Loans	Unpaid Principal Balance of Loans Total Principal	
Step Three – Tota	I all federal HEAL servicing activity	y for 2019.		
		Total Number of Loans	Total Unpaid Principal Balance of Loans Total Principal	

6. Did your company service any private student education loans for Washington State residents during 2023? (Include consolidations and any refinance of other student loans of any type)

afi	DINSUMER LOAN ANNUAL ASSESSMENT File Assessment File Amendment Request DFI Reference Number
	Consolidated Annual Report (CAR) – Student Education Loan Servicing Question 6 of 9
	Did your company service any private student education loans for Washington State residents during 2019? (Include consolidations and any refinance of other student loans of any type.) @Yes ONo
	Note: Complete the following steps to determine total "count" and "volume.
	Step One – Provide count and unpaid principal balance (UPB) at close of business day on December 31, 2018.
	Number of Loans Unpaid Principal Balance of Loans Loans Total Principal
	Step Two – Add all new private student education accounts (include consolidations, refinances, and additional lending to existing borrowers) added to servicing portfolio during 2019. Provide count and UPB as of the date the new servicing was onboarded into your servicing system.
	Number of Loans Unpaid Principal Balance of Leans LOan Count Total Principal
	Step Three – Total all private student education loan servicing activity for 2015.
	Total Number of Loans Total Unpaid Principal Balance of Loans Loan Count Total Principal

7. Did your company service, on behalf of educational institutions, any Perkins Loans for Washington State residents during 2023? (Include consolidations)

dri Consume	er Loan Annual Assessment
J	File Assessment File Amendment Request DFI Reference Number
Con	nsolidated Annual Report (CAR) – Student Education Loan Servicing Question 7 of 9
cor	d your company service, on behalf of educational institutions, any Perkins Loans for Washington State residents during 2019? (include nsolidations.) res No
No	ste: Complete the following steps to determine total "count" and "volume.
	Step One – Provide count and unpaid principal balance (UPB) at close of business day on December 31, 2018.
	Number of Loans Unpaid Principal Balance of Loans Loan Count Total Principal
	Step Two – Add all new Perkins Loans serviced for educational institutions accounts (including consolidations and additional lending to existing borrowers) added to servicing portfolio during 2019. Provide count and UPB as of the date the new servicing was onboarded into your servicing system.
	Number of Loans Unpaid Principal Balance of Leans Loan Count Total Principal
	Step Three – Total all Perkins servicing activity for educational institutions for 2019.
	Total Number of Loans Total Unpaid Principal Balance of Loans Loans Total Principal
	Save & Exit Save & Continue

8. Did your company service any federally owned Perkins Loans for Washington State residents during 2023? (Include consolidations)

dci Consumer Loan Annual Assessment
File Assessment File Amendment Request DFI Reference Number
Consolidated Annual Report (CAR) – Student Education Loan Servicing Question 8 of 9
Did your company service any federally owned Perkins Loans for Washington State residents during 2019? (Include consolidations.) @Yes No
Note: Complete the following steps to determine total "count" and "volume.
Step One – Provide count and unpaid principal balance (UPB) at close of business day on December 31, 2018.
Number of Loans Unpaid Principal Balance of Loans Loan Count Total Principal
Step Two – Add all new federally owned Perkins accounts (including consolidations and additional lending to existing borrowers) added to servicing portfolio during 2019. Provide count and UPB as of the date the new servicing was onboarded into your servicing system.
Number of Loans Unpaid Principal Balance of Loans Loan Count Total Principal
Step Three – Total all federally owned Perkins servicing activity for 2019.
Total Number of Loans Total Unpaid Principal Balance of Loans Loan Count Total Principal
Save & Exit Save & Continue

9. Did your company service any other student loan types (not covered in previous questions) for Washington State residents during 2023?

	ducation Loan Servicing Question 9 of 9
Did your company service any other s	student loan types (not covered in previous questions) for Washington State residents during 2019? @Yes ON
lote: Complete the following steps to	determine total "count" and "volume.
Step One – Provide count and unpaid prin	cipal balance (UPB) at close of business day on December 31,2018.
	Number of Loans Unpaid Principal Balance of Loans Loan Count Total Principal
	type accounts (not covered in previous questions), including additional lending to existing borrowers, added to servicing portfolio during 20 new servicing was onboarded into your servicing system.
	Number of Loans Unpaid Principal Balance of Loans Loan Count Total Principal
Step Three – Total all other student loan ty	pe servicing activity for 2019.
	Total Unpaid Principal Balance of Loans Loans
Describe the type(s) of loans or products yo	bu included in the "other" category:

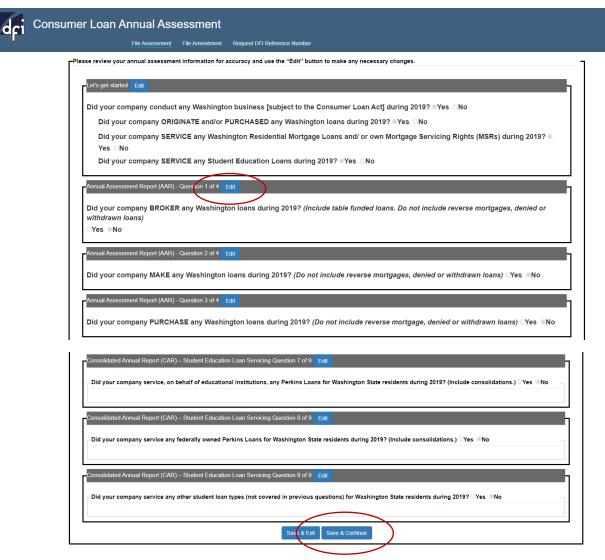
Consolidated Annual Report (CAR) - Third Party Reporting

- 1. Did your company conduct third party residential mortgage loan underwriting for any Washington loans during 2023?
- 2. Did your company conduct third party residential mortgage loan processing for any Washington loans during 2023?

Consume	r Loan Annual Ass	essment				
	File Assessment	File Amendment	Request DFI Reference Number			
Consolidate	d Annual Report (CAR) – Third Par	y Reporting				
_Did your	company conduct third party resi	dential mortgage I	oan underwriting for any Washi	ngton loans during 2021? .	Yes ◯No	
					_	
			Total Number of Loans	Total Loan Amount		
			Loan Count	Total Principal		
Did your	company conduct third party res	dential mortgage I	oan processing for any Washing	gton loans during 2021? ◎Ye	es ONo	
					_	
			Total Number of Loans	Total Loan Amount		
			Loan Count	Total Principal		
L						
			Save & Exit Sa	ve & Continue		

Review and make any EDITS necessary

Use the "Edit" button for each section to make any necessary changes. Once you click on the "Update & Continue" button the system will start processing and validating the new supporting loan information provided. Depending on your CSV or XML file size the processing and validation time varies. Once you have completed your edits, select the Save & Continue button.



Review Report Summary for accuracy

Verify that all of the loan information provided is accurate. If the information is inaccurate use the "Back to Review/Edit" button to make the necessary changes. Please also print this report summary page for your company's records.

sume	er Loan Annual Assessment File Assessment File Amendment Request DFI Refer	rence Number			
	shington State Consumer Loan Annual Assessment Report				-
	anington state consumer coan Annual Assessment Report				
	2019 Con	sumer Loan Annual Assessme	nt Report Summary		
Na	me of company as licensed in Washington State:				
Ma	in Office NMLS Number:				
DF	I Reference Number:				
	2019 WASHINGTON STATE CONSUMER LOANS ACTIVITY ANNUAL ASSESSMENT REPORT (AAR)	NUMBER OF LOANS MORTGAGE	DOLLAR VOLUME MORTGAGE	NUMBER OF LOANS NON- MORTGAGE	DOLLAR VOLUME NON- MORTGAGE
1	Last year your company reported a portfolio balance on December 31, 2018 or you have made corrections to your portfolio balance of	1	\$100.00	1	\$100.00
2	Total principal amount of all WA loans BROKERED during 2019 (excludes revers mortgages)	se 1	\$100.00	2	\$200.00
3	Total principal amount of all WA loans MADE during 2019 (excludes reverse mortgages)	1	\$100.00	2	\$200.00
4	Total principal amount of all WA loans PURCHASED during 2019 (excludes reverse mortgages)	1	\$100.00	2	\$200.00
5	Advances made on WA Reverse mortgages MADE	1	\$100.00		\$0.00
	SUBTOTAL MORTGAGE AND NON-MORTGAG		\$500.00	7	\$700.00
	AAR ASSESSI	MENT FEE CALCULATIONS			DOLLAR VOLUME
				Total Mortgage Dollar Volume:	\$500.00
				n-Mortgage Made Dollar Volume: rtgage multiplied by .000180271)	\$300.00
		Adjusted Total Dollar V	olume. (Mongage and Non-Mo	Temporary Fee Reduction	
				Total 2019 AAR Fee Due:	
1	2019 WASHINGTON STATE CONSUMER LOANS ACTIVITY CONSOLIDATED ANNUAL REPORT (CAR) – PORTFOLIO REPORTING	NUMBER OF LOANS MORTGAGE	DOLLAR VOLUME MORTGAGE	NUMBER OF LOANS NON- MORTGAGE	DOLLAR VOLUME NON- MORTGAGE
	Total principal balance of WA mortgage loans in portfolio on December 31, 2019	1	\$100.00		
	Total principal balance of WA non-mortgage loans in portfolio on December 31, 2019			1	\$100.00

Ш.	2019 WASHINGTON STATE CONSUMER LOANS ACTIVITY CONSOLIDATED ANNUAL REPORT (CAR) -		OF LOANS	DC	ILLAR VOLUME OF LOANS
	SUPPLEMENTAL QUESTIONS	NOWBER	OF LOANS		
1	Total loan amount of Washington Auto loans brokered		1		\$100.00
2	Total loan amount of Washington Auto loans made		1		\$100.00
3	Total unpaid principal balance of Washington Auto loans serviced		1		\$100.00
4	Total loan amount of Washington Student loans made		1		\$100.00
				_	
IV.	2019 WASHINGTON STATE RESIDENTIAL MORTGAGE LOAN SERVICING ACTIVITY		NUMBER OF LOANS S	ERVICED	DOLLAR VOLUME OF LOANS SERVICED
	Total unpaid principal balance of Mortgage Servicing Rights (MSRs) loans, and/or WHOLE LOANS your compa contracted out to a sub servicer not licensed under the Consumer Loan Act	ny owned but	2		\$200.00
	Total unpaid principal balance of Mortgage Servicing Rights (MSRs) loans, and/or WHOLE LOANS your compa contracted to a sub servicer licensed under the Consumer Loan Act	ny owned but	2		\$200.00
3	Total Mortgage Servicing Rights of loans owned and NOT contracted out to a sub servicer		2		\$200.00
4 1	Total WA loans serviced as a sub servicer		2		\$200.00
5 1	Total WA residential mortgage loans contractually delinquent 30 days or more at year-end		1		\$100.00
6	Total WA residential mortgage loans in loss mitigation during 2019 (Non-Performing, Pre-Foreclosure, or Work-	out loans)	1		\$100.00
7	Total WA residential mortgage loans terms modified during 2019		1		\$100.00
8	Total WA residential mortgage loans notice of trustee sales recorded during 2019		1		\$100.00
9	Total WA residential mortgage loans that resulted in a foreclosure sale during 2019		1		\$100.00
10	Total WA residential mortgage loans serviced on behalf of Fannie Mae during 2019		2		\$200.00
11	Total WA residential mortgage loans serviced on behalf of Freddie Mac during 2019		2		\$200.00
12	Total WA residential mortgage loans serviced on behalf of Ginnie Mae during 2019		2		\$200.00
13	Total WA residential mortgage loans serviced by other than Fannie Mae, Freddie Mac or Ginnie Mae during 201	9	2		\$200.00
	RESIDENTIAL MORTGAGE LOAN SERVICING ASSESSMENT FEE	CALCULATIONS			Amount
	(+)Total Mortgage Servicing Rights of loans owned but contracted out to a	sub servicer NOT lice	ensed under the Consume	er Loan Act	\$200.00
	(+)Total Mortgage Servicing Rights	of loans owned and N	OT contracted out to a Si	ub-Servicer	\$200.00
		(+)Total V	VA loans serviced as a SI	ub-Servicer	\$200.00
	(-)Total Mortgage and Total N	on-Mortgage Portfolio	and Made Activity (AAR-	Origination)	\$800.00
			N	let Volume:	(\$200.00)
		*Resid	ential Servicing Assessm	ent Factor	.00000746624
	Total 2019 Residential Mortgage Loan Ser	vicing Fee Due:(Mini	mum \$500 and Maximum	n \$100,000)	\$500.00

v	2019 WASHINGTON STATE STUDENT EDUCATION LOAN SERVICING ACTIVITY	NUMBER OF LOANS SERVICED	DOLLAR VOLUME OF LOANS SERVICED
1	Total commercial Federal Family Education Loans (FFELP) for Washington State residents during 2019 (Include FFELP PLUS, FFELP Consolidations, and Supplemental Loans for Students)	2	\$200.00
2	Total federally owned Federal Family Education Loans (FFELP) for Washington State residents during 2019 (Include FFELP PLUS, FFELP Consolidations, and Supplemental Loans for Students)	2	\$200.00
3	Total Federal Direct Student Loans for Washington State residents during 2019 (Include Direct PLUS and Direct Consolidations.)	2	\$200.00
4	Total commercial Health Education Assistance Loans (HEALs) for Washington State residents during 2019 (Include HEAL Consolidations.)	2	\$200.00
5	Total federally owned Health Education Assistance Loans (HEALs) for Washington State residents during 2019 (Include HEAL Consolidations.)	2	\$200.00
6	Total private student education loans for Washington State residents during 2019 (Include consolidations and any refinance of other student loans of any type.)	2	\$200.00
7	Total Perkins Loans serviced on behalf of educational institutions for Washington State residents during 2019 (Include consolidations.)	2	\$200.00
8	Total federally owned Perkins Loans for Washington State residents during 2019 (Include consolidations.)	2	\$200.00
9	Total other student loan types (not covered in previous questions) for Washington State residents during 2019	2	\$200.00
	Describe the type(s) of loans or products included in the "other" category		
-	This is a test. Step Two—Add all new other student loan type accounts (not covered in previous questions), including additional lending to existing borrowers, added to servicing portfolio during 2019. Provide court and UPB as of the date the new servicing was onboarded into your servicing system.		
	STUDENT EDUCATION LOAN SERVICING ASSESSMENT FEE CALCULATIONS		Amount
		Total 2019 SELS Volume	\$1,800.00
	"Studen	t Servicing Assessment Factor	.0000384616
	Total 2015	SELS Assessment Fee Due:	\$0.07

Attest and Submit Payment

Attest to the accuracy and submit payment. If you are not the responsible individual to attest to the accuracy or make a payment, simply exit the system and notify the person who is responsible to log in to complete and submit the assessment filing.

	Total Assessment Fee Calculations	Assessment Volume	Assessment Factor	Assessment Fee
Total 2019 AAR Fee		\$800.00	.000180271	(+)\$0.14
Total 2019 Residential M	fortgage Loan Servicing Fee	(\$200.00)	.00000746624	(+)\$500.00
Total 2019 Student Educ	cation Loan Servicing Fee	\$1,800.00	.0000384616	\$0.07
	2019 Total Assessment Fee		\$500.21	
	(+)Late Fee		\$5,000.00	
	(-)Temporary AAR Fee Reduction		\$0.04	
	Amount Due		\$5,500.17	
	ATTE	STATION		/
	ATTE	STATION		/
I, attest under oath th	hat the information provided to the Department is current, true, accurate,	and complete		
I, attest under oath th	hat the information provided to the Department is current, true, accurate,			
I, attest under oath th	hat the information provided to the Department is current, true, accurate,	and complete Full Name		
I, attest under oath th	hat the information provided to the Department is current, true, accurate, Full Name	and complete		
I, attest under oath th	hat the information provided to the Department is current, true, accurate, Full Name	and complete		
I, attest under oath th	hat the information provided to the Department is current, true, accurate, Full Name	and complete		

Print this report summary to retain for your records. You must click "Submit and Pay" to complete your assessment filing.